

Licensing Sub-Committee

Thursday 30 July 2026

10.00 am

Online/Virtual

Membership

Councillor Jane Salmon (Chair)
Councillor Ruth Bannister
Councillor Selena Gray

Reserves

Councillor Sunny Lambe

INFORMATION FOR MEMBERS OF THE PUBLIC

Access to information

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Contact

Andrew Weir by email: andrew.weir@southwark.gov.uk

Members of the committee are summoned to attend this meeting

Althea Loderick

Chief Executive

Date: 21 July 2026



Licensing Sub-Committee

Thursday 30 July 2026
10.00 am
Online/Virtual

Order of Business

Item No.	Title	Page No.
	PART A - OPEN BUSINESS	
1.	APOLOGIES	
	To receive any apologies for absence.	
2.	CONFIRMATION OF VOTING MEMBERS	
	A representative of each political group will confirm the voting members of the committee.	
3.	NOTIFICATION OF ANY ITEMS OF BUSINESS WHICH THE CHAIR DEEMS URGENT	
	In special circumstances, an item of business may be added to an agenda within five clear days of the meeting.	
4.	DISCLOSURE OF INTERESTS AND DISPENSATIONS	
	Members to declare any interests and dispensation in respect of any item of business to be considered at this meeting.	
5.	LICENSING ACT 2003: LULU'S, 1B CALTON AVENUE, LONDON SE21 7DE	1 - 81
6.	LICENSING ACT 2003: THE EMPIRE LOUNGE, UNITS 1 AND 2, 777 OLD KENT ROAD, LONDON SE15 1NZ	82 - 198

ANY OTHER OPEN BUSINESS AS NOTIFIED AT THE START OF THE MEETING AND ACCEPTED BY THE CHAIR AS URGENT.

PART B - CLOSED BUSINESS**EXCLUSION OF PRESS AND PUBLIC**

The following motion should be moved, seconded and approved if the sub-committee wishes to exclude the press and public to deal with reports revealing exempt information:

“That the public be excluded from the meeting for the following items of business on the grounds that they involve the likely disclosure of exempt information as defined in paragraphs 1-7, Access to Information Procedure rules of the Constitution.”

ANY OTHER CLOSED BUSINESS AS NOTIFIED AT THE START OF THE MEETING AND ACCEPTED BY THE CHAIR AS URGENT.

Date: 21 July 2026

Meeting Name:	Licensing Sub-Committee
Date:	30 July 2026
Report title:	Licensing Act 2003: Lulu's, 1b Calton Avenue, London SE21 7DE
Ward(s) or groups affected:	Dulwich Village
Classification:	Open
Reason for lateness (if applicable):	Not applicable
From:	Strategic Director of Environment, Sustainability and Leisure

RECOMMENDATION

1. That the licensing sub-committee considers an application made by Lulu's London Limited for a premises licence to be granted under the Licensing Act 2003 in respect of the premises known as Lulu's, 1b Calton Avenue, London SE21 7DE.
2. Notes:
 - a) This application forms a new application for a premises licence, submitted under Section 17 of the Licensing Act 2003. The application was initially subject to three representations from responsible authorities which have been conciliated and withdrawn. There are further representations from three other persons, therefore the application is referred to the licensing sub-committee for determination.
 - b) Paragraphs 8 to 11 of this report provide a summary of the application under consideration by the sub-committee. A copy of the full application is attached as Appendix A.
 - c) Paragraphs 12 to 20 of this report deal with the representations submitted in respect of the application. Copies of the representations submitted are attached to Appendices B and C of this report. A map showing the location of the premises is attached to this report as Appendix E.
 - d) A copy of the council's approved procedure for hearings of the sub-committee in relation to an application made under the Licensing Act 2003, along with a copy of the hearing procedure, has been circulated to all parties to the meeting.

BACKGROUND INFORMATION

The Licensing Act 2003

3. The Licensing Act 2003 provides a licensing regime for:
 - The sale of and supply of alcohol
 - The provision of regulated entertainment
 - The provision of late night refreshment.
4. Within Southwark, the licensing responsibility is wholly administered by this council.
5. The Act requires the licensing authority to carry out its functions under the Act with a view to promoting the four stated licensing objectives. These are:
 - The prevention of crime and disorder
 - The promotion of public safety
 - The prevention of nuisance
 - The protection of children from harm.
6. In carrying out its licensing functions, a licensing authority must also have regard to:
 - The Act itself
 - The guidance to the act issued under Section 182 of the Act
 - Secondary regulations issued under the Act
 - The licensing authority's own statement of licensing policy
 - The application, including the operating schedule submitted as part of the application
 - Relevant representations.
7. The premises licence application process involves the provision of all relevant information required under the Act to the licensing authority with copies provided by the applicant to the relevant responsible bodies under the Act. The application must also be advertised at the premises and in the local press. The responsible authorities and other persons within the local community may make representations on any part of the application where relevant to the four licensing objectives.

KEY ISSUES FOR CONSIDERATION

The premises licence application

8. On 3 June 2026, Lulu's London Limited applied for a premises licence to be granted under the Licensing Act 2003 in respect of the premises to be known as Lulu's, 1b Calton Avenue, London SE21 7DE. The premises and purpose is described within the application as:

‘The premises will be used as a retail deli during the day and a restaurant in the evening with associated on and off-sales of alcohol. With regards to the off-sales of alcohol, the alcohol will be sold in sealed containers to be consumed away from the premises. A copy of the proposed premises plans

will be submitted with this application alongside a copy of the Schedule of Works for the premises. The internal configuration of the ground floor will form a combined retail and restaurant space (with the application for the pavement license to be submitted in due course).

9. The hours applied for are summarised as follows:

- Recorded music (indoors)
 - Monday to Saturday from 08:00 to 22:30
Sunday from 08:00 to 16:30
- Sale by retail of alcohol to be consumed on and off the premises
 - Monday to Saturday from 08:00 to 22:30
Sunday from 08:00 to 16:30
- Opening hours:
 - Monday to Saturday from 08:00 to 23:00
Sunday from 08:00 to 17:00.

10. The premises licence application form provides the applicant's operating schedule. Parts F, J, K, L and M of the operating schedule set out the proposed licensable activities, operating hours and operating control measures in full, with reference to the four licensing objectives as stated in the Licensing Act 2003. Should a premises licence be issued in respect of the application the information provided in part M of the operating schedule will form the basis of conditions that will be attached to any licence granted subsequent to the application. A copy of the application is attached to this report in Appendix A.

Designated premises supervisor (DPS)

11. The proposed DPS is Katarina Milavic-Davies who holds a personal licence with the London Borough of Lambeth.

Representations from responsible authorities

12. There are three representations received from responsible authorities, namely trading standards, the police and the environmental protection team (EPT).
13. Trading standards initially submitted a representation with regards to the protection of children from harm licensing objective but immediately withdrew, as the conditions that they had asked for to promote the licensing objective were already provided within the operating schedule.
14. The representation from the police was submitted with regards to the prevention of crime and disorder licensing objective and suggested amendments to the conditions offered within the operating schedule in order to promote the licensing objective. The applicant agreed those amendments and as such the police withdrew their representation.

15. The EPT representation was concerned with the prevention of public nuisance licence objective and suggested conditions in order to promote the licensing objective. The applicant agreed to those conditions and as such the EPT have now withdrawn their representation.
16. Copies of the representations and withdrawal statements from the responsible authorities are attached to this report as Appendix B
17. For clarification, all conditions agreed with the responsible authorities and within the operating schedule, which include amendments from conciliation attach are attached to this report as Appendix B1.

Representations from other persons.

18. Three representations have been received from other persons. The representations are concerned with the prevention of public nuisance and the protection of children from harm licensing objectives.
19. In summary, the other person's contend that there will be noise and disturbance from the premises in the evening and from disposal of rubbish. That the premises is a safe haven and will become a 'no go' area. Some of the representations ask for further clarification regarding the conditions offered within the operating schedule.
20. The representations from the other persons are attached to this report as Appendix C.

Conciliation

21. At the hearing to determine this application the licensing sub-committee will be apprised as to any further conciliation that may have taken place.

Application History

22. The premises currently holds a premises licence which was granted to Heritage Cheese Ltd on 3 August 2021 the named designated premises supervisor on the licence was Enrico Messori.
23. The current premises licence issued in respect of the premises allows for the following licensable activities:
 - Sale by retail of alcohol to be consumed on the premises
 - Monday to Saturday from 08:00 to 19:30
Sunday from 10:00 to 17:30
 - Sale by retail of alcohol to be consumed off the premises
 - Monday to Saturday from 08:00 to 20:00
Sunday from 10:00 to 18:00

- Opening hours:
 - Monday to Saturday from 08:00 to 20:00
 - Sunday from 10:00 to 18:00.

24. A copy of the previous premises licence is attached to this report as Appendix D.
25. The current premises licence was suspended from 26 November 2025 due to non-payment of fees.
26. A licensing officer visited the premises on 9 June 2026, and the premises was not operational. The officer noted that there was a sign in the window stating that the premises was 'Under Offer'.

Temporary event notices

27. There have been no temporary event notices (TENs) submitted.

Complaints

28. There have been no complaints received by the licensing unit regarding this premises.

Map

29. A map showing the location of the premises and a list of licensed premises shown on the map is attached to this report as Appendix E.

Southwark Council statement of licensing policy

30. Council assembly approved Southwark's statement of licensing policy 2026-2031 on 18 March 2026 and it came into effect on 19 March 2026.
31. Sections of the statement that are of relevance to the sub-committee's consideration are:
 - Chapter 3 - Purpose and scope of the policy. This reinforces the four licensing objectives and the fundamental principles upon which this authority relies in determining licence applications.
 - Chapter 5 – Determining applications for premises licenses and club premises certificates. This explains how the policy works and considers issues such as location; high standards of management; and the principles behind condition setting.
 - Chapter 6, paragraphs 112-118 and Appendix B – Local cumulative impact policies. This sets out this authority's approach to cumulative impact and defines the boundaries of the current special policy areas and the classifications of premises to which they apply. To be read in conjunction with Appendix B to the policy.

- Chapter 7 – Hours of operation. This provides a guide to the hours of licensed operation that this Authority might consider appropriate by type of premises and (planning) area classification.
 - Chapter 8, paragraphs 138-146 – The prevention of crime and disorder. This provides general guidance on the promotion of the first licensing objective.
 - Chapter 8, paragraphs 147-151 – Public safety. This provides general guidance on the promotion of the second licensing objective.
 - Chapter 8, paragraphs 152-155 – The prevention of public nuisance. This provides general guidance on the promotion of the third licensing objective.
 - Chapter 8, paragraphs 162-195 – The protection of children from harm. This provides general guidance on the promotion of the fourth licensing objective.
32. The purpose of Southwark's statement of licensing policy is to make clear to applicants what considerations will be taken into account when determining applications and should function as a guide to the sub-committee when considering the applications. However, the sub-committee must always consider each application on its own merits and allow exceptions to the normal policy where these are justified by the circumstances of the application.
33. Members should take into consideration the Southwark statement of licensing policy, the Section 182 Guidance and the National Licensing Policy Framework for the hospitality and leisure sectors England and Wales November 2025 when making decisions. The links for these are below:
- Southwark Statement of Licensing Policy:
[Licensing Act 2003: Statement of Licensing Policy 2026 to 2031](#)
 - Section 182 Guidance (February 2026):
[Revised guidance issued under section 182 of the Licensing Act 2003 \(February 2026\) \(accessible version\) - GOV.UK](#)
 - National Licensing Policy Framework for hospitality and leisure sectors:
[National Licensing Policy Framework for the hospitality and leisure sectors - GOV.UK](#)

Cumulative impact area (CIA)

34. The premises does not fall within a cumulative impact area (CIA).
35. The premises is situated in Dulwich Village Local Town Centre Area.
36. Under the Southwark's statement of licensing policy 2026 - 2031 the following opening and closing times are recommended as appropriate within Dulwich Village Local Town Centre Area:

- Restaurants and cafes:
 - The closing time is Sunday to Thursday: 23:30 and Friday and Saturday: 00:30
- Public houses, wine bars or other drinking establishments:
 - The start time is 11:00 on Monday to Sunday
 - The closing time is Sunday to Thursday: 23:30 and Friday and Saturday: 00:00
- Off-licences and alcohol sales in grocers and supermarkets:
 - The start time is Monday to Sunday: 11:00
 - The closing time is Monday to Sunday: 00:00.

Climate change implications

37. Following council assembly on 14 July 2021, the council is committed to considering the climate change implications of any decisions.
38. Climate change is not a legal factor in the consideration of a grant of a premises license under the current licensing objectives, however members can make enquiries and request an agreement from applicants to promote the reduction of the impact of climate change that may be caused by the operation of the premises.
39. Examples of such an agreement may be:
 - Not to use single use plastics, such as disposable plastic glasses, when selling alcohol at the premises.
 - Encourage patrons not to drive to venues by providing details of public transport on their webpages/tickets.
40. The council's climate change strategy is available at:

<https://www.southwark.gov.uk/sites/default/files/2024-12/Climate%20Change%20Strategy%20%28July%202021%29%20%287%29.pdf>

Community, equalities (including socio-economic) and health impacts

Community impact statement

41. Each application is required by law to be considered upon its own individual merits with all relevant matters taken into account.

Equalities (including socio-economic) impact statement

42. This report does not result in a policy decision and each application is required to be considered upon its own individual merits with all relevant matters taken into account. In considering the recommendations of this report, due regard must be given to the public sector equality duty set out in section 149 of the Equality Act

2010. This requires the council to consider all individuals when carrying out its functions.

43. Importantly, the council must have due regard to the need to eliminate discrimination, harassment, victimisation, or other prohibited conduct; advance equality of opportunity and foster good relations between people who have protected characteristics and those who do not. The relevant protected characteristics are age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex, sexual orientation. The public sector equality duty also applies to marriage and civil partnership, but only in relation to the need to eliminate discrimination, harassment, victimisation, or other prohibited conduct.
44. The equalities impact statement for licensing decisions is contained within the Southwark statement of licensing Policy 2026 to 2031:

[Licensing Act 2003: Statement of Licensing Policy 2026 to 2031](#)

45. The equalities impact assessment is available at:

<https://moderngov.southwark.gov.uk/documents/s92016/Appendix%20F%20-%20Equalities%20Impact%20Assessment.pdf>

Health impact statement

46. Health impacts cannot be considered by law when making decisions under the Licensing Act 2003.

Resource implications

47. A fee of £190.00 has been paid by the applicant in respect of this application being the statutory fee payable for premises within non-domestic rateable value B.

Consultation

48. Consultation has been carried out on this application in accordance with the provisions of the Licensing Act 2003. A public notice was published in a local newspaper and a similar notice was exhibited outside of the premises for a period of 28 consecutive days.

SUPPLEMENTARY ADVICE FROM OTHER OFFICERS

Interim Director of Law and Governance

49. The sub-committee is asked to determine the application for a premises licence under Section 17 of the Licensing Act 2003.
50. The principles which sub-committee members must apply are set out below.

Principles for making the determination

51. The sub-committee is asked to determine the application for a premises licence under Section 17 of the Licensing Act 2003.

52. The principles which sub-committee members must apply are set out below.
53. The general principle is that applications for premises licence applications must be granted unless relevant representations are received. This is subject to the proviso that the applicant has complied with regulations in advertising and submitting the application.
54. Relevant representations are those which:
 - Are about the likely effect of the granting of the application on the promotion of the licensing objectives
 - Are made by an interested party or responsible authority
 - Have not been withdrawn
 - Are not, in the opinion of the relevant licensing authority, frivolous or vexatious.
55. If relevant representations are received then the sub-committee must have regard to them, in determining whether it is necessary for the promotion of the licensing objectives to:
 - To grant the licence subject to:
 - The conditions mentioned in section 18 (2)(a) modified to such extent as the licensing authority considers necessary for the promotion of the licensing objectives.
 - Any condition which must under section 19, 20 or 21 be included in the licence.
 - To exclude from the scope of the licence any of the licensable activities to which the application relates.
 - To refuse to specify a person in the licence as the premises supervisor.
 - To reject the application.

Conditions

56. The sub-committee's discretion is thus limited. It can only modify the conditions put forward by the applicant, or refuse the application, if it is necessary to do so. Conditions must be necessary and proportionate for the promotion of one of the four licensing objectives, and not for any other reason. Conditions must also be within the control of the licensee and should be worded in a way which is clear, certain, consistent and enforceable.
57. The four licensing objectives are:
 - The prevention of crime and disorder
 - Public safety
 - The prevention of nuisance
 - The protection of children from harm.
58. Members should note that each objective is of equal importance. There are no other licensing objectives, and the four objectives are paramount considerations at all times.

59. Conditions will not be necessary if they duplicate a statutory position. Conditions relating to night café and take away aspect of the license must relate to the night time operation of the premises and must not be used to impose conditions which could not be imposed on day time operators.
60. Members are also referred to the Home Office Revised Guidance issued under section 182 of the Licensing Act 2003 on conditions, specifically section 10.

Reasons

61. If the sub-committee determines that it is necessary to modify the conditions, or to refuse the application for a premises licence application, it must give reasons for its decision.

Hearing procedures

62. Subject to the licensing hearing regulations, the licensing committee may determine its own procedures. Key elements of the regulations are that:
 - The hearing shall take the form of a discussion led by the authority. Cross examination shall not be permitted unless the authority considered that it is required for it to consider the representations.
 - Members of the authority are free to ask any question of any party or other person appearing at the hearing.
 - The committee must allow the parties an equal maximum period of time in which to exercise their rights to:
 - Address the authority
 - If given permission by the committee, question any other party.
 - In response to a point which the authority has given notice it will require clarification, give further information in support of their application.
 - The committee shall disregard any information given by a party which is not relevant to the particular application before the committee and the licensing objectives.
 - The hearing shall be in public, although the committee may exclude the public from all or part of a hearing where it considers that the public interest in doing so outweighs the public interest in the hearing, or that part of the hearing, taking place in private.
 - In considering any representations or notice made by a party the authority may take into account documentary or other information produced by a party in support of their application, representations or notice (as applicable) either before the hearing or, with the consent of all the other parties, at the hearing.
63. This matter relates to the determination of an application for a premises licence under Section 17 of the Licensing Act 2003. Regulation 26(1) (a) requires the sub-committee to make its determination at the conclusion of the hearing.

Council's multiple roles and the role of the licensing sub-committee

64. Sub-committee members will note that, in relation to this application, the council has multiple roles. Council officers from various departments have been asked to consider the application from the perspective of the council as authority responsible respectively for environmental health, trading standards, health and safety and as the planning authority.
65. Members should note that the licensing sub-committee is meeting on this occasion solely to perform the role of licensing authority. The sub-committee sits in quasi-judicial capacity, and must act impartially. It must offer a fair and unbiased hearing of the application. In this case, members should disregard the council's broader policy objectives and role as statutory authority in other contexts. Members must direct themselves to making a determination solely based upon the licensing law, guidance and the council's statement of licensing policy.
66. As a quasi-judicial body the licensing sub-committee is required to consider the application on its merits. The sub-committee must take into account only relevant factors, and ignore irrelevant factors. The decision must be based on evidence, that is to say material, which tends logically to show the existence or non-existence of relevant facts, or the likelihood or unlikelihood of the occurrence of some future event, the occurrence of which would be relevant. The licensing sub-committee must give fair consideration to the contentions of all persons entitled to make representations to them.
67. The licensing sub-committee is entitled to consider events outside of the premises if they are relevant, i.e. are properly attributable to the premises being open. The proprietors do not have to be personally responsible for the incidents for the same to be relevant. However, if such events are not properly attributable to the premises being open, then the evidence is not relevant and should be excluded. Guidance is that the licensing authority will primarily focus on the direct impact of the activities taking place at the licensed premises on members of the public, living, working or engaged in normal activity in the area concerned.
68. Members will be aware of the council's code of conduct which requires them to declare personal and prejudicial interests. The code applies to members when considering licensing applications. In addition, as a quasi-judicial body, members are required to avoid both actual bias, and the appearance of bias.
69. The sub-committee can only consider matters within the application that have been raised through representations from other persons and responsible authorities. Interested parties must live in the vicinity of the premises. This will be decided on a case to case basis.
70. Under the Human Rights Act 1998, the sub-committee needs to consider the balance between the rights of the applicant and those making representations to the application when making their decision. The sub-committee has a duty under section 17 Crime and Disorder Act 1998 when making its decision to do all it can to prevent crime and disorder in the borough.
71. Other persons, responsible authorities and the applicant have the right to appeal the decision of the sub-committee to the magistrates' court within a period of 21

days beginning with the day on which the applicant was notified by the licensing authority of the decision to be appealed against.

Guidance

72. Members are required to have regard to the Home Office guidance in carrying out the functions of licensing authority. However, guidance does not cover every possible situation, so long as the guidance has been properly and carefully understood, members may depart from it if they have reason to do so. Full reasons must be given if this is the case.

Strategic Director of Resources

73. The head of regulatory services has confirmed that the costs of this process over and above the application fee are borne by the service.

BACKGROUND DOCUMENTS

Background Papers	Held At	Contact
Licensing Act 2003	Southwark Licensing, C/O Community Safety and Enforcement, 160 Tooley Street, London SE1 2QH	Mrs Esther Jones Tel: 020 7525 5748
Home Office Revised Guidance to the Act		
Secondary Regulations		
Southwark statement of licensing policy		
Case file		

APPENDICES

Name	Title
Appendix A	Application for the premises licence
Appendix B	Representations/withdrawals from responsible authorities
Appendix B1	Clarification of conditions agreed within the operating schedule/ and responsible authorities.
Appendix C	Representations from other persons
Appendix D	Copy of previous premises licence
Appendix E	Map of the locality and list of licensed premises shown on map

AUDIT TRAIL

Lead Officer	Aled Richards, Strategic Director of Environment, Sustainability and Leisure		
Report Author	Jayne Tear, Principal Licensing Officer		
Version	Final		
Dated	14 July 2026		
Key Decision?	No		
CONSULTATION WITH OTHER OFFICERS / DIRECTORATES / CABINET MEMBER			
Officer Title	Comments sought	Comments included	
Interim Director of Law and Governance	Yes	Yes	
Strategic Director of Resources	Yes	Yes	
Cabinet Member	No	No	
Date final report sent to Constitutional Team		17 July 2026	

Business - Application for a premises licence to be granted under the Licensing Act 2003

03/06/2026

Business - Application for a premises licence to be granted under the Licensing Act 2003

Ref No. 2585136

Name of Applicant

Please enter the name(s) who is applying for a premises licence under section 17 of the Licensing Act 2003 and am making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003

		Lulu's London Limited
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Notes for Guidance

1. Describe the premises, for example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off-supplies, you must include a description of where the place will be and its proximity to the premises.

2. In terms of specific regulated entertainments please note that:

- Plays: no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
- Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
- Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
- Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
- Live music: no licence permission is required for:
 - o a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed

Business - Application for a premises licence to be granted under the Licensing Act 2003

500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.

- Recorded Music: no licence permission is required for:
 - o any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.
 - Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
 - Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
 - o any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
 - o any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
 - o any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
 - o any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.
3. Where taking place in a building or other structure please tick as appropriate (indoors may include a tent).
 4. For example the type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.
 5. For example (but not exclusively), where the activity will occur on additional days during the summer months.
 6. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.
 7. Please give timings in 24 hour clock (e.g. 16.00) and only give details for the days of the week when you intend the premises to be used for the activity.
 8. If you wish people to be able to consume alcohol on the premises, please tick 'on the premises'. If you wish people to be able to purchase alcohol to consume away from the premises, please tick 'off the premises'. If you wish people to be able to do both, please tick 'both'.
 9. Please give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups or the presence of gaming machines.
 10. Please list here steps you will take to promote all four licensing objectives together.

Business - Application for a premises licence to be granted under the Licensing Act 2003

11. The application form must be signed.
12. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
13. Where there is more than one applicant, each of the applicants or their respective agent must sign the application form.
14. This is the address which we shall use to correspond with you about this application.
15. Entitlement to work/immigration status for individual applicants and applications from partnerships which are not limited liability partnerships:

A licence may not be held by an individual or an individual in a partnership who is resident in the UK who:

- does not have the right to live and work in the UK; or
- is subject to a condition preventing him or her from doing work relating to the carrying on of a licensable activity.

Any premises licence issued in respect of an application made on or after 6 April 2017 will become invalid if the holder ceases to be entitled to work in the UK.

Applicants must demonstrate that they have an entitlement to work in the UK and are not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity. They do this in one of two ways: 1) by providing with this application copies or scanned copies of the documents listed below (which do not need to be certified), or 2) by providing their 'share code' to enable the licensing authority to carry out a check using the Home Office online right to work checking service (see below).

Documents which demonstrate entitlement to work in the UK

- An expired or current passport showing the holder, or a person named in the passport as the child of the holder, is a British citizen or a citizen of the UK and Colonies having the right of abode in the UK [please see note below about which sections of the passport to copy].
- An expired or current passport or national identity card showing the holder, or a person named in the passport as the child of the holder, is a national of a European Economic Area country or Switzerland.
- A Registration Certificate or document certifying permanent residence issued by the Home Office to a national of a European Economic Area country or Switzerland.
- A Permanent Residence Card issued by the Home Office to the family member of a national of a European Economic Area country or Switzerland.
- A current Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder indicating that the person named is allowed to stay indefinitely in the UK, or has no time limit on their stay in the UK.
- A current passport endorsed to show that the holder is exempt from immigration control, is allowed to stay indefinitely in the UK, has the right of abode in the UK, or has no time limit on their stay in the UK.

Business - Application for a premises licence to be granted under the Licensing Act 2003

- A current Immigration Status Document issued by the Home Office to the holder with an endorsement indicating that the named person is allowed to stay indefinitely in the UK or has no time limit on their stay in the UK, when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the UK, when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the Channel Islands, the Isle of Man or Ireland when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A certificate of registration or naturalisation as a British citizen, when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A current passport endorsed to show that the holder is allowed to stay in the UK and is currently allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity.
- A current Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder which indicates that the named person can currently stay in the UK and is allowed to work relation to the carrying on of a licensable activity.
- A current Residence Card issued by the Home Office to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights or residence.
- A current Immigration Status Document containing a photograph issued by the Home Office to the holder with an endorsement indicating that the named person may stay in the UK, and is allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A Certificate of Application, less than 6 months old, issued by the Home Office under regulation 18(3) or 20(2) of the Immigration (European Economic Area) Regulations 2016, to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence.
- Reasonable evidence that the person has an outstanding application to vary their permission to be in the UK with the Home Office such as the Home Office acknowledgement letter or proof of postage evidence, or reasonable evidence that the person has an appeal or administrative review pending on an immigration decision, such as an appeal or administrative review reference number.

Business - Application for a premises licence to be granted under the Licensing Act 2003

- Reasonable evidence that a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence in exercising treaty rights in the UK including:
 - o evidence of the applicant's own identity – such as a passport,
 - o evidence of their relationship with the European Economic Area family member – e.g. a marriage certificate, civil partnership certificate or birth certificate, and
 - o evidence that the European Economic Area national has a right of permanent residence in the UK or is one of the following if they have been in the UK for more than 3 months:
 - (i) working e.g. employment contract, wage slips, letter from the employer,
 - (ii) self-employed e.g. contracts, invoices, or audited accounts with a bank,
 - (iii) studying e.g. letter from the school, college or university and evidence of sufficient funds; or
 - (iv) self-sufficient e.g. bank statements.

Family members of European Economic Area nationals who are studying or financially independent must also provide evidence that the European Economic Area national and any family members hold comprehensive sickness insurance in the UK. This can include a private medical insurance policy, an EHIC card or an S1, S2 or S3 form.

Original documents must not be sent to licensing authorities. If the document copied is a passport, a copy of the following pages should be provided:

- (i) any page containing the holder's personal details including nationality;
- (ii) any page containing the holder's photograph;
- (iii) any page containing the holder's signature;
- (iv) any page containing the date of expiry; and
- (v) any page containing information indicating the holder has permission to enter or remain in the UK and is permitted to work.

If the document is not a passport, a copy of the whole document should be provided.

Your right to work will be checked as part of your licensing application and this could involve us checking your immigration status with the Home Office. We may otherwise share information with the Home Office. Your licence application will not be determined until you have complied with this guidance.

Home Office online right to work checking service

As an alternative to providing a copy of the documents listed above, applicants may demonstrate their right to work by allowing the licensing authority to carry out a check with the Home Office online right to work checking service.

To demonstrate their right to work via the Home Office online right to work checking service, applicants should include in this application their 9-digit share code (provided to them upon accessing the service at <https://www.gov.uk/prove-right-to-work>) which, along with the applicant's date of birth (provided within this application), will allow the licensing authority to carry out the check.

Business - Application for a premises licence to be granted under the Licensing Act 2003

In order to establish the applicant's right to work, the check will need to indicate that the applicant is allowed to work in the United Kingdom and is not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity.

An online check will not be possible in all circumstances because not all applicants will have an immigration status that can be checked online. The Home Office online right to work checking service sets out what information and/or documentation applicants will need in order to access the service. Applicants who are unable to obtain a share code from the service should submit copy documents as set out above.

Premises Details

Application for a premises licence to be granted under the Licensing Act 2003

Non-domestic rateable value of premises in order to see your rateable value [click here](#) (opens in new window)

£	
	Band D and E only applies to premises which uses exclusively or primarily for the supply of alcohol for consumption on the premises
	No

Premises trading name

	Lulu's
--	--------

Postal address of premises or, if none, ordnance survey map reference or description

Do you have a Southwark postcode?	Yes
Address Line 1	1B CALTON AVENUE
Address Line 2	
Town	LONDON
Post code	SE21 7DE
Ordnance survey map reference	
Description of the location	Shop / Restaurant
Telephone number	

Applicant Details

Please select whether you are applying for a premises licence as

Business - Application for a premises licence to be granted under the Licensing Act 2003

	a person other than an individual (limited company, partnership etc)
--	--

If you are applying as an individual or non-individual please select one of the following:-

	I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities
--	---

Other Applicants

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.

Name - First Entry

	Lulu's London Ltd
--	-------------------

Address - First Entry

Street number or building name	█
Street Description	█ █
Town	█
County	
Post code	█
Registered number (where applicable)	16628098
Description of applicant (for example, partnership, company, unincorporated association etc)	Company

Contact Details - First Entry

Telephone number	█
Email address	█

Operating Schedule

When do you want the premises licence to start?

	ASAP
--	------

Business - Application for a premises licence to be granted under the Licensing Act 2003

If you wish the licence to be valid only for a limited period, when do you want it to end?

--	--

General description of premises (see guidance note 1)

The premises will be used as a retail deli during the day and a restaurant in the evening with associated on and off-sales of alcohol. With regards to the off-sales of alcohol, the alcohol will be sold in sealed containers to be consumed away from the premises. A copy of the proposed premises plans will be submitted with this application alongside a copy of the Schedule of Works for the premises. The internal configuration of the ground floor will form a combined retail and restaurant space (with the application for the pavement license to be submitted in due course)

If 5,000 or more people are expected to attend the premises at any one time please use the drop down below to select the number.

Less than 5000

Note 1

Describe the premises. For example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place of consumption of these off-supplies of alcohol, you must include a description of where the place will be and its proximity to the premises.

Operating Schedule part 2

What licensable activities do you intend to carry on from the premises?

(Please see sections 1 and 14 of the Licensing Act 2003 and schedule 1 and 2 of the Licensing Act 2003)

Provision of regulated entertainment (Please read guidance note 2)

[illegible]

Business - Application for a premises licence to be granted under the Licensing Act 2003

Provision of late night refreshment

--	--

Supply of alcohol

	j) Supply of alcohol
--	----------------------

In all cases please complete boxes K, L and M.

F - Recorded Music

Will the playing of recorded music take place indoors or outdoors or both? (Please read guidance note 3)

	Indoors
--	---------

Please give further details here (Please read guidance note 4)

	Internal music limited to background level only, with no live or amplified music outdoors
--	---

Standard days and timings for Recorded Music (Please read guidance note 7)

Day	Start	Finish
Mon	08:00	22:30
Tues	08:00	22:30
Wed	08:00	22:30
Thur	08:00	22:30
Fri	08:00	22:30
Sat	08:00	22:30
Sun	08:00	16:30

State any seasonal variations for playing recorded music (Please read guidance note 5)

Business - Application for a premises licence to be granted under the Licensing Act 2003

	No reasonable variation requested
--	-----------------------------------

Non standard timings. Where you intend to use the premises for the playing of recorded music entertainment at different times to those listed. (Please read guidance note 6)

	None requested at this time
--	-----------------------------

3. Where taking place in a building or other structure please tick as appropriate (indoors may include a tent).

4. For example the type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.

5. For example (but not exclusively), where the activity will occur on additional days during the summer months.

6. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

7. Please give timings in 24 hour clock (e.g. 16.00) and only give details for the days of the week when you intend the premises to be used for the activity.

J - Supply of Alcohol

Will the supply of alcohol be for consumption (Please read guidance note 8)

	Both
--	------

Standard days and timings for Supply of alcohol (Please read guidance note 7)

Day	Start	Finish
Mon	08:00	22:30
Tues	08:00	22:30
Wed	08:00	22:30
Thur	08:00	22:30
Fri	08:00	22:30
Sat	08:00	22:30
Sun	08:00	16:30

State any seasonal variations for the supply of alcohol (Please read guidance 5)

Business - Application for a premises licence to be granted under the Licensing Act 2003

	No seasonal variation in the supply of alcohol
--	--

Non standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed. Please list, (Please read guidance note 6)

	None
--	------

Please download and then upload the consent form completed by the designated proposed premises supervisor

	
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5. For example (but not exclusively), where the activity will occur on additional days during the summer months.

6. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

7. Please give timings in 24 hour clock (e.g. 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

8. If you wish people to be able to consume alcohol on the premises, please tick 'on the premises'. If you wish people to be able to purchase alcohol to consume away from the premises, please tick 'off the premises'. If you wish people to be able to do both, please tick 'both'.

Premises Supervisor

State the name and details of the individual whom you wish to specify on the licence as the designated premises supervisor (Please see declaration about the entitlement to work in the check list at the end of the form)

Full name of proposed designated premises supervisor

First names	Katarina
Surname	Milavic-Davies

DOB

	
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Address of proposed designated premises supervisor

Business - Application for a premises licence to be granted under the Licensing Act 2003

Street number or Building name	
Street Description	
Town	
County	
Post code	

Personal licence number of proposed designated premises supervisor, if any,

Personal licence number (if known)	
Issuing authority (if known)	

K

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (Please read guidance note 9)

	None
--	------

9. Please give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups or the presence of gaming machines.

L - Hours premises are open to public

5. For example (but not exclusively), where the activity will occur on additional days during the summer months.

6. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

7. Please give timings in 24 hour clock (e.g. 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

Hours premises are open to the public (standard timings Please read guidance note 7)

Day	Start	Finish
Mon	08:00	23:00
Tues	08:00	23:00

Business - Application for a premises licence to be granted under the Licensing Act 2003

Wed	08:00	23:00
Thur	08:00	23:00
Fri	08:00	23:00
Sat	08:00	23:00
Sun	08:00	17:00

State any seasonal variations (Please read guidance note 5)

	None
--	------

Non standard timings. Where you intend to use the premises to be open to the public at different times from those listed. Please list, (Please read guidance note 6)

	None
--	------

M - Steps to promote four licencing objectives

a) General - all four licensing objectives (b,c,d,e) (Please read guidance note 10)

The business will fulfil the four licensing objectives conscientiously as they have done for the last 8 years at their other location in Lambeth ensuring that the same standards for meeting the licensing objectives at that location are adhered to at the 1b Carlton Avenue location. They will ensure that the premises is sufficiently staffed with a well-trained team, and that full records are kept of all training undertaken by staff. The location of the premises is outside of the designated Cumulative Impact Areas ("CIAs), and under the Southwark Statement of Licensing Policy 2021-2026, the recommended appropriate closing time for a restaurant in this location is 23:00. We propose the same conditions that were granted on the premises licence for 20 Forest Hill Road
--

b) the prevention of crime and disorder

The business will ensure that their customers leave the premises and the surrounding areas in a timely and quiet manner as to not disturb local residents. A digital CCTV system will be installed to the same specification as at the existing Lulu's site, which captures people entering and exiting the premises alongside the external seating area, and which footage is easily exportable to the required agencies such as the police if copies are ever needed. The CCTV system will record continuously with a 31-day retention and playback facility. All cameras and signage will comply with Data Protection and Police Licensing Conditions

Business - Application for a premises licence to be granted under the Licensing Act 2003

c) public safety

The business makes sure they diligently follow all health and safety guidance concerning the provisions of alcohol; in line with their other locations 5* food standards rating. Appropriate fire safety procedures are in place and all appliances will be inspected annually. Emergency fire exits will be clear of obstructions at all times. A Fire Risk Assessment will be carried out prior to opening and reviewed annually to ensure all fire regulations are adhered to. All staff will be trained on fire safety, licensing conditions and evacuation procedures prior to opening, and comprehensive records will be kept of such training.

d) the prevention of public nuisance

All customers will be reminded to leave the premises and the surrounding areas in a timely and quiet manner to have regards to the neighbours. The schedule of work includes the installation of acoustic glazing and appropriate door seals where appropriate. There will be a management policy in place for the external seating area to ensure no noise nuisance beyond 22:00. Internal music will be limited to background level only, with no live or amplified music outdoors. Deliveries, refuse and bottle collections will be restricted to agreed daytime hours as to not impact the neighbours and local residents

e) the protection of children from harm

Compliance with the regulations will be fully in place, and any customers who appear to be under the age of 25 will be asked to provide photographic ID. All staff will be trained for underage sales prevention on a regular basis, and records will be kept of such training. An incident and refusal logs will also be kept and maintained on site.

Guidance note 10

Please list here steps you will take to promote all four licensing objectives together.

Please upload a plan of the premises

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Please upload any additional information i.e. risk assessments

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Business - Application for a premises licence to be granted under the Licensing Act 2003

Checklist

I have enclosed the plan of the premises. I understand that if I do not comply with the above requirements my application
 will be rejected. I understand that I must now advertise my application (In the local paper within 14 days of applying

Home Office Declaration

Please tick to indicate agreement

☐	I am a company or limited liability partnership
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Declaration

[Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership]

I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK.

The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licensable activity) and I have seen a copy of his or her proof of entitlement to work, or have conducted an online right to work check using the Home Office online right to work checking service which confirmed their right to work.

I/We hereby declare the information provided is true and accurate.

I agree to the above statement

	Yes
PaymentDescription	☐
PaymentAmountInMinorUnits	☐
AuthCode	☐
LicenceReference	☐
PaymentContactEmail	☐

Please provide name of applicant (the current premises licence holder) or applicant's solicitor or other duly authorised agent (please read guidance note 12). If completing on behalf of the applicant,

Business - Application for a premises licence to be granted under the Licensing Act 2003

please state in what capacity.

Business - Application for a premises licence to be granted under the Licensing Act 2003

Business - Application for a premises licence to be granted under the Licensing Act 2003

Please provide name of applicant (the current premises licence holder) or applicant's solicitor or other duly authorised agent (please read guidance note 12). If completing on behalf of the applicant, please state in what capacity.

Full name	[REDACTED]
Date (DD/MM/YYYY)	03/06/2026
Capacity	Applicant's Solicitor

Where the premises licence is jointly held, enter the 2nd applicant (the current premises licence holder) or 2nd applicant's solicitor or other authorised agent (guidance note 13). If completing on behalf of the applicant state in what capacity

Full name	
Date (DD/MM/YYYY)	
Capacity	

Contact name (where not previously given) an address for correspondence associated with this application (please read guidance note 14)

Contact name and address for correspondence	[REDACTED]
Telephone No.	[REDACTED]
If you prefer us to correspond with you by e-mail, your email address (optional)	[REDACTED]

GUIDANCE NOTES

12. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.

13. Where there is more than one applicant, each of the applicants or their respective agents must sign the application form.

14. This is the address which we shall use to correspond with you about this application.

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Business - Application for a premises licence to be granted under the Licensing Act 2003

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED.

Once you complete form you will be redirected to payments and won't be able to return back.

The information you provide will be used fairly and lawfully and Southwark Council will not knowingly do anything which may lead to a breach of the Data Protection Act 1998.

Annex 2 - Conditions consistent with the operating Schedule

340 That a digital CCTV system shall be installed at the premises, shall be maintained in full working order and shall be continually recording at all times that the premises are in use. The CCTV system must be capable of capturing a clear facial image of every person who enters the premises in all lighting conditions. The CCTV system shall be correctly time and date stamped at all times. The CCTV system shall cover all interior and exterior areas of the premises, including the frontage of the premises, and shall collect clear high-definition footage;

341 Subject to GDPR guidance and legislation, the management of the premises will ensure that key staff are fully trained in the operation of the CCTV and will be able to download selected footage onto disk (or other electronic portable devices available to the Metropolitan Police or Authorised Council) for the police or authorised council officer without difficulty or delay and without charge to the Police or Council with minimal delay when requested and within a maximum of 24 hours of the initial request;

342 That all CCTV footage shall be kept for a period of thirty one (31) days and shall be made immediately available to Police and authorised council officers;

343 That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers advising to the effect that CCTV is in operation at the premises. The signage shall be kept free from obstructions at all times;

344 That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers advising to the effect that CCTV is in operation at the premises. The signage shall be kept free from obstructions at all times;

345 There shall be no DJ led events on the premises and there shall be no dedicated dance floor on the Premises;

346 That clearly legible signage shall be prominently displayed where it can be easily seen and read requesting to the effect that alcohol sold as off sales should not be opened and consumed in the vicinity of the premises;

347 of any of the following occurrences at the premises:

- All crimes reported to the venue, or observed by staff
- All ejections of patrons
- All complaints received

- All incidents of disorder
- All seizures of drugs or offensive weapons
- Any faults in the CCTV system
- Any refusal of the sale of alcohol and the name of the member of staff who refused the sale
- Any visits by a relevant authority or emergency service
- CAD reference number where police are called

The incident log shall record the time, date, location in the premises and description of each incident, details of any action taken in respect of the incident and the printed name of the person reporting the incident. The incident log shall be available / be accessible at the premises at all times that the premises are in use and shall be made immediately available to responsible authority officers on request. Details of incidents shall be recorded contemporaneously. If the incident log is a paper hardcopy then the signature of the person reporting the incident in the log shall also be included. All relevant staff employed at the premises shall be trained in the use of the incident log. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises. That all digital records of training and/or logs shall be made immediately available to Police and authorised officers;

348 The premises shall operate a zero tolerance policy to the supply and use of drugs;

349 No service or sale of alcohol to any persons who appears drunk or inebriated;

350 Free potable water must be available to customers on request where it is reasonably available;

351 Signage will be in place asking guests to respect local residents by leaving the premises and the vicinity in a quiet and responsible manner;

352 There shall be no vertical drinking within any external area;

353 The outside area shall be monitored and regularly cleared of glasses and bottles;

354 That any 'off sales' of alcohol shall be provided in sealed containers to be taken away from the premises;

355 The venue shall support "Ask for Angela" or another similar safety initiative Posters relating to Ask for Angela, or any other similar safety initiative in place, shall be displayed at the premises (including the toilets). Such posters shall be kept free from obstructions at all times. All staff shall be trained in "Ask

Angela', or a similar safety initiative, and a record of this training shall be kept on the premises and made available for inspection immediately to Police and authorised council officers upon request;

356 The premises must have a welfare and vulnerability policy. The policy shall include but not be limited to the following:

- A clear policy on how to prevent drinks spiking
- How customers alleging such are cared for and reported to police.

All new staff must receive this training before starting their role and all staff must have refresher training every 12 months. All training must be recorded, and these records must be available on immediate request by police and council officers upon request;

357 That the sale of alcohol shall cease at least 30 minutes before the premises' closing time, as stated elsewhere in this licence, on each day;

358 That a challenge 25 scheme shall be maintained requiring that staff selling alcohol request that any customer who looks under 25 years old, and who is attempting to purchase or take receipt of alcohol, provides valid photographic identification proving that the customer is at least 18 years old. Valid photographic identification is composed of a photo driving licence, passport, UK armed services photo ID card, any Proof of Age Standards Scheme (PASS) accredited card (such as the Proof of Age London (PAL) card) or any age verification card accredited by the Secretary of State;

359 That all staff involved in the sale of alcohol shall be trained in the prevention of sales of alcohol to underage persons (including the prevention of 'proxy sales') and the challenge 25 scheme in operation at the premises. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises and shall be made immediately available for inspection at the premises to authorised officers on request;

360 That clearly legible signs shall be prominently displayed where they can easily be seen and read by customers stating to the effect that a challenge 25 policy is in operation at the premises, that customers may be asked to provide proof of age and stating what the acceptable forms of proof of age are. Such signage shall be displayed at all entrances and points of sale The signage shall be kept free from obstructions at all times;

361 That a register of refused sales of alcohol shall be maintained in order to demonstrate effective

operation of the challenge 25 policy. The register shall be used to record details of all refused sales of alcohol. The register shall be kept / be accessible at the premises at all times. If the refusals register is a paper document then it shall be clearly and legibly marked on the front cover as a register of refused alcohol sales, with the address of the premises and the name of the licence holder. The register shall be made immediately available for inspection at the premises to authorised officers on request;

362 Management will ensure that the external seating area will create no noise disturbance beyond 22:00hrs;

363 Internal music will be limited to background level with no live or amplified music outdoors;

364 Deliveries, refuse and bottle collections will be restricted to agreed daytime hours as to not impact neighbours and local residents.

Schedule of Works – 1B Calton Avenue, SE21 7DE

Purpose: To outline the proposed operational approach, fit out works and compliance measures intended upon the granting of the premises licence, in alignment with Southwark Council's Licensing Objectives and associated statutory requirements.

1. Planning & Legal Status

- Premises Licence Application with associated on and off sales of alcohol.
- The premises are understood to benefit from an established lawful Class E commercial use under the Town & Country Planning (Use Classes) (Amendment) (England) Regulations 2020.
- The premises have historically operated as a retail food and hospitality business within Class E use.
- The proposed operation is intended as a mixed café, deli, retail and seated evening food and wine offering operating within the existing commercial use class.
- The submitted plans are indicative only and subject to detailed design development, statutory approvals and fire strategy review.

2. Building & Fit Out Works

- Internal refurbishment and reconfiguration of the premises to form a combined café, deli, retail and seated hospitality space.
- Installation of customer seating, display shelving, refrigeration, bar/service counter and ancillary back of house areas.
- Refurbishment works to improve the premises to modern commercial standards of hygiene, safety and accessibility.
- Refurbishment and upgrade of plumbing, drainage and hot water infrastructure where required.
- Provision of dedicated food preparation, hand washing and dish washing facilities.
- Refurbishment and upgrade of customer and staff welfare facilities.
- Any first floor customer seating area to remain ancillary to the ground floor operation and subject to final fire strategy review.

3. Kitchen, Ventilation & Equipment

- The premises are intended to operate with a limited electric kitchen setup designed around a smaller food offering.
- Cooking equipment is anticipated to consist primarily of electric appliances including induction, combi oven and light preparation equipment.
- The applicant intends to avoid a traditional full commercial extraction system where possible.

- Ventilation is anticipated to be provided via a recirculating or hybrid filtration system suitable for low intensity food preparation and cooking.
- Any ventilation or filtration system installed will be designed to meet Environmental Health requirements relating to odour and noise control.

4. Fire Safety Measures

- Installation of fire alarm and detection systems with smoke detectors in customer areas and heat detectors in kitchen/preparation areas.
- Provision of appropriate fire extinguishers, including CO₂ extinguishers near electrical equipment, wet chemical extinguishers where required by cooking equipment, and fire blanket provision within food preparation areas.
- Emergency lighting and illuminated exit signage to be installed where required.
- Fire alarm panel and manual call points to be installed as part of the final fire safety strategy.
- A Fire Risk Assessment will be undertaken prior to opening and reviewed regularly thereafter.
- Any proposed first floor customer use and associated escape arrangements will be reviewed as part of the final fire strategy and building control process.

5. Water Supply, Hygiene & Food Safety

- The existing domestic style plumbing and hot water systems are intended to be upgraded to commercial standards where required.
- Adequate hot and cold water supply will be provided throughout the premises.
- Dedicated hand wash facilities and appropriate food preparation and cleaning facilities will be installed.
- The premises will operate with documented food safety procedures and HACCP controls.
- Cleaning schedules, food labelling systems and stock rotation procedures will be implemented.
- A pest control contract and monitoring regime will be implemented prior to opening.
- Staff food hygiene and safety training will be completed prior to operation.

6. CCTV & Security

- A digital CCTV system will be installed covering customer areas, entrances and external seating areas where applicable.
- The system will record continuously with suitable retention and playback capability for Police and authorised officers.
- CCTV signage will be displayed in accordance with licensing requirements.

7. Noise & Environmental Controls

- The premises are intended to operate primarily as a seated café, deli and hospitality venue.
- Internal music will remain at background level only.
- No live music or amplified external music is proposed.
- External seating will be managed to minimise public nuisance and disturbance to neighbouring occupiers.
- Deliveries, refuse collection and bottle disposal will be managed during appropriate daytime hours where reasonably practicable.

8. Licensing & Management Controls

- Alcohol sales will be ancillary to the overall café, deli and seated food offering.
- Challenge 25 policy to be implemented with associated staff training.
- Incident and refusals logs to be maintained on site.
- Staff training relating to licensing conditions, fire safety and evacuation procedures to be completed prior to opening.

9. Programme & Implementation

Item	Description	Status / Timeline
Premises Licence Application	Café, deli and seated hospitality use with on and off sales	In Progress
Layout & Fit Out	Internal refurbishment and customer areas	Pre-opening
Ventilation & Kitchen Equipment	Installation of electric kitchen and filtration systems	Pre-opening
Plumbing & Water Upgrades	Hot water and hygiene infrastructure improvements	Pre-opening
CCTV Installation	Full system installation	Pre-opening
Fire Safety Measures	Detection, signage and fire equipment	Pre-opening
Staff Training & Policies	Licensing, hygiene and fire safety training	Prior to opening

10. Summary Statement

The applicant intends to refurbish and operate the premises as a low intensity neighbourhood café, deli and seated evening hospitality venue.

The proposed operation is intended to support the vitality and character of Dulwich Village while operating in accordance with the Licensing Act 2003 and the four licensing objectives:

- Prevention of crime and disorder
- Public safety
- Prevention of public nuisance
- Protection of children from harm

The applicant intends to undertake all necessary works and operational measures required to ensure the premises operate safely, responsibly and in accordance with all relevant statutory requirements.

Tear, Jayne

From: Jerrom, Charlie
Sent: 09 June 2026 15:33
To: Regen, Licensing
Subject: RE: New Premises Application, Lulu London, 1b Carlton Avenue, London, SE21 7DE Ref:889289

Follow Up Flag: Follow up
Flag Status: Flagged

Hi David,

As mentioned, I would not have repped had I had the full information provided.

On APP, please withdraw my rep and add my below email onto the actions.

Regards

Charlie Jerrom
Enforcement Officer
Trading Standards
T: 020 7525 7529
W: southwark.gov.uk

From: Regen, Licensing
Sent: Tuesday, June 9, 2026 3:31 PM
To: Jerrom, Charlie
Subject: RE: New Premises Application, Lulu London, 1b Carlton Avenue, London, SE21 7DE Ref:889289

Hello Charlie

Is this a withdrawal of representation?

Regards

David Stone
Unit Support Officer
London Borough of Southwark | Licensing Service | Regulatory Services | Environment,
Sustainability & Leisure
Tel: 0207 525 2764 | Call Centre: 020 7525 2000
Email: Licensing@southwark.gov.uk

Website: <https://www.southwark.gov.uk>

Postal Address: Regulatory Services, Licensing Service, Hub 1, 3rd Floor, P.O Box 64529, SE1P 5LX

Visitor's Address: 160 Tooley Street, London, SE1 2QH

From: Jerrom, Charlie <Charlie.Jerrom@southwark.gov.uk>

Sent: Tuesday, June 9, 2026 3:22 PM

To: [REDACTED]

Cc: Tear, Jayne <Jayne.Tear@SOUTHWARK.GOV.UK>; Regen, Licensing <Licensing.Regen@southwark.gov.uk>;
Forrest, Yemisi <Yemisi.Forrest@Southwark.gov.uk>

Subject: RE: New Premises Application, Lulu London, 1b Carlton Avenue, London, SE21 7DE Ref:889289

Hi Licensing,

Please can the representation I provided be removed. I was only made aware of the proposed conditions after speaking with [REDACTED]. The document (detailing the conditions was not attached) when it was sent to all relevant parties.

Had I been aware of this a representation would not have been submitted.

Regards

Charlie Jerrom
Enforcement Officer
Trading Standards
T: 020 7525 7529
W: southwark.gov.uk

From: [REDACTED]

Sent: Tuesday, June 9, 2026 3:15 PM

To: Jerrom, Charlie <Charlie.Jerrom@southwark.gov.uk>

Cc: Tear, Jayne <Jayne.Tear@SOUTHWARK.GOV.UK>; Regen, Licensing <Licensing.Regen@southwark.gov.uk>;
Forrest, Yemisi <Yemisi.Forrest@Southwark.gov.uk>

Subject: Re: New Premises Application, Lulu London, 1b Carlton Avenue, London, SE21 7DE Ref:889289

Good afternoon all,

Please find attached a document that was sent to the licensing authority when submitting the application for 1b Carlton Avenue with our proposed conditions.

We hope these are sufficient for all agencies, as they are the conditions which were also imposed for the Lulu's venue at 20 Forest Hill Road.

Kind regards,

[REDACTED]

From: Jerrom, Charlie <Charlie.Jerrom@southwark.gov.uk>

Sent: Tuesday, June 9, 2026 2:39:13 PM

To:

Cc: Tear, Jayne <Jayne.Tear@SOUTHWARK.GOV.UK>; Regen, Licensing <Licensing.Regen@southwark.gov.uk>;

Forrest, Yemisi <Yemisi.Forrest@Southwark.gov.uk>

Subject: [EXTERNAL] New Premises Application, Lulu London, 1b Carlton Avenue, London, SE21 7DE Ref:889289

Trading Standards as a responsible authority are in receipt of a New Premises Licence Application from, Lulu London Limited, 1b Carlton Avenue, London, SE21 7DE. Trading Standards as a responsible authority are making representation in respect of this application under all the licensing objectives, but primarily the protection of children from harm.

In the general description this is:-

The premises will be used as a retail deli during the day and a restaurant in the evening with associated on and off sales of alcohol. With regards to the off sales of alcohol, the alcohol will be sold in sealed containers to be consumed away from the premises. A copy of the proposed premises plans will be submitted with this application alongside a copy of the Schedule of Works for the premises. The internal configuration of the ground floor will form a combined retail and restaurant space (with the application for the pavement license to be submitted in due course)

The opening hours are to be:-

Mon 08:00 23:00

Tues 08:00 23:00

Wed 08:00 23:00

Thur 08:00 23:00

Fri 08:00 23:00

Sat 08:00 23:00

Sun 08:00 17:00

The hours for alcohol sales are to be (on/off sales)

Mon 08:00 22:30

Tues 08:00 22:30

Wed 08:00 22:30

Thur 08:00 22:30

Fri 08:00 22:30

Sat 08:00 22:30

Sun 08:00 16:30

Recorded Music (Indoors)

Mon 08:00 22:30

Tues 08:00 22:30

Wed 08:00 22:30

Thur 08:00 22:30

Fri 08:00 22:30

Sat 08:00 22:30

Sun 08:00 16:30

Trading Standards would like to see more information with the proposed conditions provided in relation to the protection of children from harm. Trading Standards therefore asks that the following conditions be agreed by way of tidying up these matters

4AA - That a challenge 25 scheme shall be maintained requiring that staff selling alcohol request that any customer who looks under 25 years old, and who is attempting to purchase or take receipt of alcohol, provides valid photographic identification proving that the customer is at least 18 years old. Valid photographic identification is composed of a photo driving licence, passport, UK armed services photo ID card, any Proof of Age Standards Scheme (PASS) accredited card (such as the Proof of Age London (PAL) card) or any age verification card accredited by the Secretary of State

4AB - That all staff involved in the sale of alcohol shall be trained in the prevention of sales of alcohol to underage persons (including the prevention of 'proxy sales') and the challenge 25 scheme in operation at the premises. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises and shall be made immediately available for inspection at the premises to authorised officers on request.

4AC - That clearly legible signs shall be prominently displayed where they can easily be seen and read by customers stating to the effect that a challenge 25 policy is in operation at the premises, that customers may be asked to provide proof of age and stating what the acceptable forms of proof of age are. Such signage shall be displayed at all entrances and points of sale The signage shall be kept free from obstructions at all times.

4AI - That a register of refused sales of alcohol shall be maintained in order to demonstrate effective operation of the challenge 25 policy. The register shall be used to record details of all refused sales of alcohol. The register shall be kept / be accessible at the premises at all times. If the refusals register is a paper document then it shall be clearly and legibly marked on the front cover as a register of refused alcohol sales, with the address of the premises and the name of the licence holder. The register shall be made immediately available for inspection at the premises to authorised officers on request.

If you are happy to accept these conditions then trading standards, as a responsible authority, will be happy to lift the representations made in respect of the application.

Charlie Jerrom
Enforcement Officer
Trading Standards
T: 020 7525 7529
W: southwark.gov.uk

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**The Licensing Unit**

Floor 3
160 Tooley Street
London
SE1 2QH

Metropolitan Police Service

Licensing Office
Southwark Police Station,
323 Borough High Street,
LONDON,
SE1 1JL

Email: MPSLicensingSector4@met.police.uk

Our reference:

Date:09/06/2026

Dear Sir/Madam

Re:Lulu 1b Carlton Avenue SE21 7DE

Police are in possession of an application from the above for a New Premises Licence for recorded music and the supply of alcohol on/off sales . The operating schedule describes it as a deli/restaurant. The Hours requested are within the guidelines set out in the Southwark Statement of Licensing for venues in the Dulwich Village Local Town Centre

Open to the public
Mon-Sat-0800hrs-2300hrs
Sun-0800hrs-1700hrs

Supply of Alcohol on/off sales
Mon-Sat-0800hrs-2230hrs
Sun-0800hrs-1630hrs

Recorded Music
Mon-Sat-0800hrs-2230hrs
Sun-0800hrs-1630hrs

The application states it is to operate as a deli in the daytime and in the evening as a restaurant, it is important to ensure that control measures are put in place to ensure that the venue operates within the confines of the application.

The premises has provided minimal control measures in the operating schedule and those offered are either not clear or enforceable in their current format and therefore do not address the licensing objectives in particular prevention of crime and disorder.

In regards to the control measures offered the Home office guidance issued under Sec 182 of the licensing Act 2003 'General principles' state that it is important in setting the parameters within which the premises may operate. Conditions must be precise and enforceable.

Police ask the applicant to consider the following conditions be added to the licence in order to address the licensing objectives in particular that of prevention of crime and disorder

1. A CCTV system shall be installed and maintained in full working order. The CCTV system will record footage of high definition quality in all lighting conditions and should be able to capture a clear facial image of all persons that enter the venue. All public areas will be covered by the CCTV system including the frontage of the premises. The premises shall not be open at any time when the CCTV is not operating correctly.
2. All CCTV footage shall be kept for a period of thirty one (31) days and shall be made immediately available for inspection to police and council officers on request.
3. At least one member of staff should be on duty at all times the premises is open that is trained in the use of the CCTV and able to view and download images to a removable device or digital link on request of police or council officers.
4. That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers advising to the effect that CCTV is in operation at the premises. The signage shall be kept free from obstructions at all times.
5. That all relevant staff shall be trained in their responsibilities under the Licensing Act 2003, the promotion of the licensing objectives and the terms and conditions of this licence. Records pertaining to such training ('the staff training logs') shall be kept at the premises, shall be updated every 6 months and shall be made immediately available to police and council officers on request. The training logs shall include the trainee's name (in block capitals), the trainer's name (in block capitals), the date(s) of training and a declaration that the training has been received and understood by the trainee. If the staff training logs are a paper hardcopy then the signature of the trainee, the signature of the trainer shall be included.
6. That clearly legible signs shall be prominently displayed where they can easily be seen and read by customers at all exits from the premises, requesting to the effect that customers leave the premises and area in a quiet and orderly manner. Such signs shall be maintained free from obstruction when the premises are in use in accordance with this licence.
7. That customers shall use no outside area other than those who temporarily leave the premises to smoke a cigarette with no more than five people permitted to smoke at one any time. The area should be clearly designated and a system in place to limit the number outside.

8. Customers leaving the premises (to smoke) shall not be permitted to take alcohol with them.

9. A zero tolerance drugs and weapons policy shall be in place at the premises. Anybody found with or using drugs and/or weapons will be ejected from the premises and shall not be admitted be re-admitted.. All relevant staff shall be trained the drugs policy. A record of the training shall be kept in the staff training logs at the premises. The training record shall include the printed name of the trainee and the date that the training was received. These records shall be made immediately available on request by Police and authorised council officers

10. That an incident log shall be kept at the premises to record details of any of the following occurrences at the premises:
 - ▯ . Instances of anti-social or disorderly behaviour
 - ▯ . Calls to the police or other emergency services
 - ▯ . Any complaints received
 - ▯ . Ejections of people from the premises
 - ▯ . Visits to the premises by the local authority or emergency services
 - ▯ . Any malfunction in respect of the CCTV system
 - ▯ . All crimes reported by customers, or observed by staff
 - ▯ . Any other relevant incidents

11. The incident log shall record the time, date, location in the premises and description of each incident, details of any action taken in respect of the incident and the printed name of the person reporting the incident and. The incident log shall be available / be accessible at the premises at all times that the premises are in use, and shall be made immediately available to police and council officers on request. Details of incidents shall be recorded contemporaneously. If the incident log is a paper hardcopy then the signature of the person reporting the incident in the log shall also be included. All relevant staff employed at the premises shall be trained in the use of the incident log. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.

12. All off sales of alcohol shall be provided in sealed containers for consumption away from the premises with the exception of those persons seated in any area covered by a current tables & Chairs licence issued by Southwark Council.

13. No off sales of beers, lagers or ciders in single cans, bottles or multi packs with an ABV of more than 7% will be displayed, sold or offered for sale from the premises.

14. That 'Ask for Angela' posters (or posters relating to whatever similar scheme may be recommended by the council and / or the police at any time) shall be displayed in the toilet facilities and kept free from obstructions at all times. All staff shall be trained in the 'Ask for Angela' scheme (or similar scheme) and shall perform the appropriate course of action in the event of a customer requesting assistance. Details of such training, including the printed name of the trainee and the date of the training, shall be recorded in the staff training logs at the premises. The training records shall be held at

the premises and made available to Police and council officers immediately upon request.

15. The Premises must have a welfare and vulnerability policy. The policy shall include but not be limited to the following
 - A . clear policy on how to prevent drinks spiking
 - B .How customers alleging such are cared for and reported to police.
 - C. Over intoxication

16. That a dispersal policy to assist with patrons leaving the premises in an orderly and safe manner shall be devised and maintained regarding the premises. A copy of the dispersal policy shall be accessible at the premises at all times that the premises are in operation. The policy should include (but not necessarily be limited to) the following:
 - Details as to how customer / staff egress at the premises shall be managed to minimise causing nuisance.
 - Details of the management of any 'winding down' period at the premises.
 - Details of road safety in respect of customers leaving the premises
 - Details of the management of ejections from the premises.
 - Details as to how any physical altercations at the premises are to be managed
 - Details of how refuse / waste in the local vicinity arising through the operation of the premises will be cleared up (e.g. flyer clean up, post event clean up).

17. All relevant staff employed at the premises shall be trained in the latest version of the dispersal policy. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises. If the dispersal policy is a paper document then the signature of the trainees shall also be included. The dispersal policy shall be made immediately available to Police and council officers on request

18. That the requirement for the deployment of SIA registered door supervisors at the premises shall be risk assessed on an ongoing basis. Risk assessments shall be undertaken regarding any 'special events' at the premises such as but not limited to parties, receptions, wakes, discos, major sporting events, any events where an increase number of customers are expected at the premises and other any other events that the licensee deems necessary to risk assess. Such risk assessments shall be in written format. Copies of such risk assessments shall be kept at the premises for a minimum of 6 months and shall be provided to responsible authority officers immediately on request.

Police object to the granting of this licence in its current format as the control measures offered do not address the licensing objectives in particular that of prevention of crime and disorder.

Submitted for your consideration.
Yours Sincerely

PC Mark Lynch 2246AS

Sector 4

Southwark Police Licensing Unit

MPSLicensingSector4@met.police.uk

Tear, Jayne

From: mark.A.Lynch@met.police.uk
Sent: 10 June 2026 10:58
To: Regen, Licensing
Cc: [REDACTED] Tear, Jayne
Subject: FW: Lulu 1b Carlton Avenue SE21 7DE

Good Morning

in view of Police accepting the conditions proposed by the applicant with the below additions and replacing of condition 340-341 in **red** , Police would now like to withdraw their representation

A CCTV system shall be installed and maintained in full working order. The CCTV system will record footage of high definition quality in all lighting conditions and should be able to capture a clear facial image of all persons that enter the venue. All public areas will be covered by the CCTV system including the frontage of the premises. The premises shall not be open at any time when the CCTV is not operating correctly.

At least one member of staff should be on duty at all times the premises is open that is trained in the use of the CCTV and able to view and download images to a removable device or digital transfer on request of police or council officers.

Additional conditions

That the requirement for the deployment of SIA registered door supervisors at the premises shall be risk assessed on an ongoing basis. Risk assessments shall be undertaken regarding any 'special events' at the premises such as but not limited to parties, receptions, wakes, discos, major sporting events, any events where an increase number of customers are expected at the premises and other any other events that the licensee deems necessary to risk assess. Such risk assessments shall be in written format. Copies of such risk assessments shall be kept at the premises for a minimum of 6 months and shall be provided to responsible authority officers immediately on request.

That all relevant staff shall be trained in their responsibilities under the Licensing Act 2003, the promotion of the licensing objectives and the terms and conditions of this licence. Records pertaining to such training ('the staff training logs') shall be kept at the premises, shall be updated every 6 months and shall be made immediately available to police and council officers on request. The training logs shall include the trainee's name (in block capitals), the trainer's name (in block capitals), the date(s) of training and a declaration that the training has been received and understood by the trainee. If the staff training logs are a paper hardcopy then the signature of the trainee, the signature of the trainer shall be included.

Kind regards



Mark Lynch Pc2245CO Licensing officer
Central Licensing Sector 4

Central South Bcu **Southwark-Lambeth Licensing Team**
 Metropolitan Police Service

07721523980

Southwark Police station 323 Borough high St, SE1 1JL

www.met.police.uk mark.a.lynch@met.police.uk MPSLicensingSector4@met.police.uk



Lambeth

Southwark

I

From: [REDACTED]
Sent: 10 June 2026 10:43
To: Lynch Mark A - Frontline Policing <mark.A.Lynch@met.police.uk>
Subject: RE: Lulu 1b Carlton Avenue SE21 7DE

Good morning Mark,

Thank you for your email. I can confirm that we are happy with the proposed standard wording and the additional conditions.

Kind regards,



From: mark.A.Lynch@met.police.uk <mark.A.Lynch@met.police.uk>
Sent: 10 June 2026 08:01
To: [REDACTED]
Subject: [EXTERNAL] RE: Lulu 1b Carlton Avenue SE21 7DE

[REDACTED]

Morning [REDACTED]

I have read through your proposed conditions thank you , there are just a couple of conditions we would like to change in order to bring them into line with our local wording and if you and your client are happy to accept I will inform the LA of our withdrawal

Proposed

340-341

Replaced with our standard wording

1. A CCTV system shall be installed and maintained in full working order. The CCTV system will record footage of high definition quality in all lighting conditions and should be able to capture a clear facial image of all persons that enter the venue. All public areas will be covered by the CCTV system including the frontage of the premises. The premises shall not be open at any time when the CCTV is not operating correctly.
2. At least one member of staff should be on duty at all times the premises is open that is trained in the use of the CCTV and able to view and download images to a removable device or digital transfer on request of police or council officers.

Additional conditions

That the requirement for the deployment of SIA registered door supervisors at the premises shall be risk assessed on an ongoing basis. Risk assessments shall be undertaken regarding any 'special events' at the premises such as but not limited to parties, receptions, wakes, discos, major sporting events, any events where an increase number of customers are expected at the premises and other any other events that the licensee deems necessary to risk assess. Such risk assessments shall be in written format. Copies of such risk assessments shall be kept at the premises for a minimum of 6 months and shall be provided to responsible authority officers immediately on request.

That all relevant staff shall be trained in their responsibilities under the Licensing Act 2003, the promotion of the licensing objectives and the terms and conditions of this licence. Records pertaining to such training ('the staff training logs') shall be kept at the premises, shall be updated every 6 months and shall be made immediately available to police and council officers on request. The training logs shall include the trainee's name (in block capitals), the trainer's name (in block capitals), the date(s) of training and a declaration that the training has been received and understood by the trainee. If the staff training logs are a paper hardcopy then the signature of the trainee, the signature of the trainer shall be included.

Kind regards
Mark



Mark Lynch Pc2245CO Licensing officer

Central Licensing Sector 4

Central South Bcu **Southwark-Lambeth Licensing Team**

Metropolitan Police Service

07721523980

Southwark Police station 323 Borough high St, SE1 1JL

www.met.police.uk mark.a.lynch@met.police.uk MPSLicensingSector4@met.police.uk



Lambeth

Southwark

From: [REDACTED]

Sent: 10 June 2026 07:19

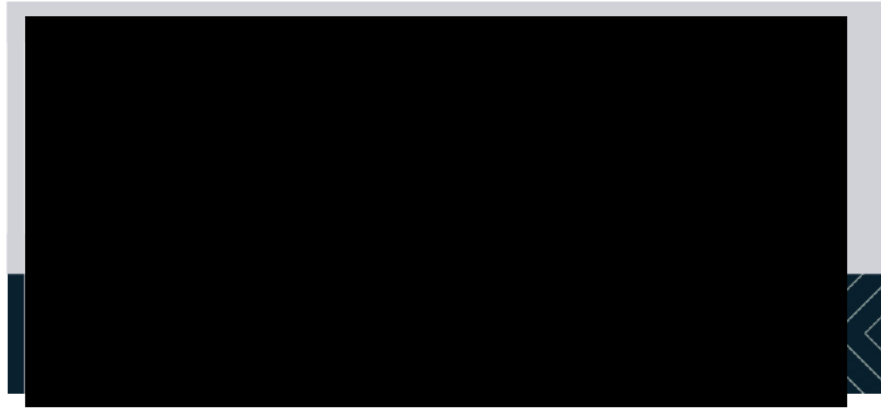
To: Lynch Mark A - Frontline Policing <mark.A.Lynch@met.police.uk>

Subject: Re: Lulu 1b Carlton Avenue SE21 7DE

Morning Mark,

Thank you for confirming. If you need anything further from me, please do not hesitate to contact me.

Kind regards,



From: [REDACTED]
Sent: Wednesday, June 10, 2026 7:12:15 AM
To: [REDACTED]
Subject: [EXTERNAL] RE: Lulu 1b Carlton Avenue SE21 7DE

[REDACTED]

Morning [REDACTED]

Unfortunately they had not sent your conditions with the application hence I made the representation , I will go through them this morning

Kind regards

Mark

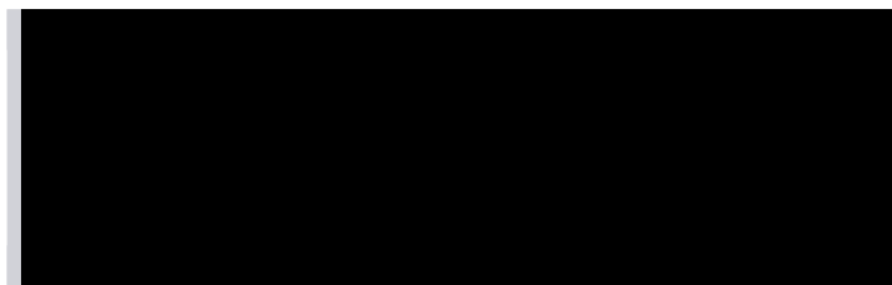
From: [REDACTED]
Sent: 09 June 2026 19:17
To: Lynch Mark A - Frontline Policing <mark.A.Lynch@met.police.uk>; licensing.regen@southwark.gov.uk
Cc: Connolly Paul P - Frontline Policing <Paul.Connolly2@met.police.uk>
Subject: Re: Lulu 1b Carlton Avenue SE21 7DE

Good evening Mark,

Thank you for your letter. Unfortunately I am unable to open it from my phone to view. Please find attached the conditions that I had submitted as part of the licensing application that I hope covers everything in your letter. I had hoped that the licensing authority would have circulated this when circulating the application as I had created it in the hope it would assist all agencies.

Please do let me know if the proposed conditions document attach assists with your representations.

Kind regards,



From: mark.A.Lynch@met.police.uk <mark.A.Lynch@met.police.uk>
Sent: Tuesday, June 9, 2026 4:49:18 PM
To: licensing.regen@southwark.gov.uk <licensing.regen@southwark.gov.uk>
Cc: [REDACTED] >; Paul.Connolly2@met.police.uk <Paul.Connolly2@met.police.uk>
Subject: [EXTERNAL] Lulu 1b Carlton Avenue SE21 7DE

Good Afternoon

Please find attached the police representation in regards to the new premises licence application for the venue called Lulu 1b Carlton Avenue SE21 7DE

Kind regards



Mark Lynch Pc2245CO Licensing officer
Central Licensing Sector 4
 Central South Bcu **Southwark-Lambeth Licensing Team**
 Metropolitan Police Service
 07721523980
 Southwark Police station 323 Borough high St, SE1 1JL
www.met.police.uk mark.a.lynch@met.police.uk MPSLicensingSector4@met.police.uk
 f x Lambeth x Southwark

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ENVIRONMENTAL PROTECTION TEAM

From: Legassick, Bill <Bill.Legassick@SOUTHWARK.GOV.UK>
Sent: Thursday, July 2, 2026 5:33 PM
To: Regen, Licensing <Licensing.Regan@southwark.gov.uk>
Cc: [REDACTED]
Subject: RE: Consultation new premises - 1b Carlton Avenue

Good evening, Licencing

This is the EPT representation under the Prevention of Public Nuisance objective for the above – mentioned premises:-

Summary of the representation is:-

- 1 The applicant has applied for an outside area, with hours of operation longer than the licensing policy requirements so I would insist on a condition to be placed on the licence that no patrons are using the outside area after 22:00hours.
- 2 The outside area contains furniture therefore a condition requiring the furniture to be made non-operable or cleared away in a quite manner to avoid causing a disturbance to neighbouring residential properties
3. A condition should be placed on any license, that no live / amplified or recorded music to be played in the external area, no speakers to be placed in the outside area.
- 4 Can the applicant send me a copy of the noise management; to review and would they accept a condition that when there are licensing activities is occurring at the premises, then the approved noise management policy will be always adhered to.

If the applicant can agree to these conditions, I will be willing to withdraw my representation

Regards

Bill

Bill Legassick
Principal Environmental Health Officer

Postal address: Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | PO Box 64529 | London | SE1P 5LX.

Office address (By appointment only): Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | 160 Tooley Street | London | SE1 2QH

Tel: 020 7525 4253 | Fax: 020 7525 5705 | e mail: Bill.Legassick@southwark.gov.uk

airTEXT - a free subscription service: daily information on pollution and more, by text, email, voicemail, or mobile phone app; download from: <http://www.airtext.info/>

Southwark Website - information on what you can do to improve air quality. See:

<https://www.southwark.gov.uk/planning-environment-and-building-control/environment/air-quality>

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From January 2025 standards will be EU Stage IV across Greater London.

Details are on the GLA website: [Non-Road Mobile Machinery \(NRMM\) | London City Hall](#)

Tear, Jayne

From: Legassick, Bill
Sent: 03 July 2026 12:06
To: [REDACTED], Licensing
Subject: RE: Consultation new premises - 1b Carlton Avenue

Good morning, [REDACTED]

Thank you for your email, I have noted the information.

I am writing to confirm that I will be satisfied with the condition 362 with the additional wording added so it now reads:-

362 Management will ensure that the external seating area will create no noise disturbance beyond 22:00hrs, this includes making the outdoor furniture non-operational by 22:00hrs.

In respect of the noise management policy, this can be sent to me for our records, when the lease has been signed.

I will now withdraw my representation.

Regards

Bill

From: [REDACTED]
Sent: Friday, July 3, 2026 11:07 AM
To: Legassick, Bill ; Regen, Licensing
Subject: RE: Consultation new premises - 1b Carlton Avenue

[REDACTED]
 Good morning Bill,

Thank you for your email and taking my call last night. In relation to your email to Ms [REDACTED] with proposed conditions, I am disappointed that the email was sent before considering the conditions we had proposed as part of the premises licence application that were submitted at the time of submitting the application. As I explained to you on the phone, the proposed conditions are the exact conditions that Southwark granted for the potential Lulu's premises at 20 Forest Hill Road.

In relation to your representations:

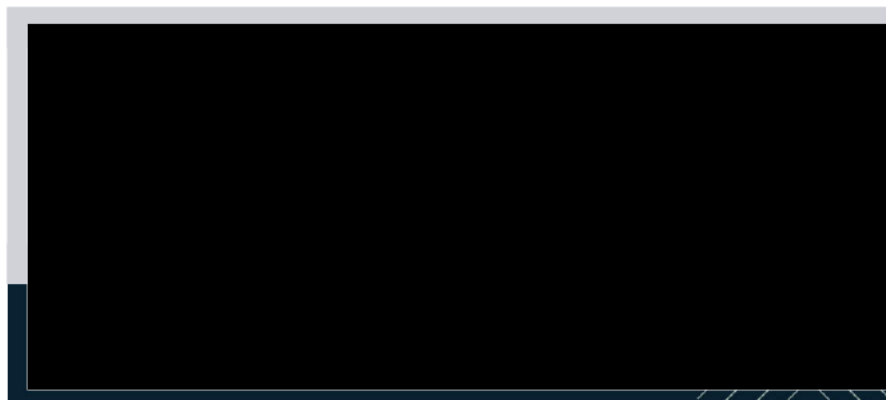
1. Proposed condition 362 states '*management will ensure that the external seating area will create no noise disturbance beyond 22:00hrs*'.
2. Again, this can be covered in the proposed condition 362. However, if the EHO would feel more comfortable, we would be willing to include the following to that condition; '*this includes making the outdoor furniture non-operational by 22:00hr*.' This addition would then cover both representations 1 and 2, as the outdoor area would not be able to be used past 22:00hr if the furniture is non-operational; and therefore, patrons would not be able to use the outdoor area. This is also covered with condition 352 which states '*there shall be no vertical drinking within any external area*'.

3. This is covered by proposed condition 363 on page 4 which states '*internal music will be limited to background level with no live or amplified music outdoors*'. It is also covered within the application itself, as within the licensing application we have only applied for the playing of recorded music indoors. We are not applying for the playing of recorded music outdoors.

4. Within the proposed conditions, there are several conditions that may assist with this, including the ones already mentioned. However, there is also condition 345 '*there shall be no DJ led events on the premises and there shall be no dedicated dance floor on the premises*', 351 '*signage will be in place asking guests to respect local residents by leaving the premises and the vicinity in a quiet and responsible manner*' and 364 '*deliveries, refuse and bottle collection will be restricted to agreed daytime hours as to not impact neighbours and local residents*'. At present, there is not a formal noise management policy in place for this venue, as the signing of the lease for the premises is dependent on obtaining a premises licence.

Please direct any further emails in relation to this premises licence to me.

Kind regards,



----- Forwarded message -----

From: **Legassick, Bill** <Bill.Legassick@southwark.gov.uk>

Date: Thu, 2 Jul 2026 at 17:33

Subject: RE: Consultation new premises - 1b Carlton Avenue

To: Regen, Licensing <Licensing.Regen@southwark.gov.uk>

Cc: [REDACTED]

Good evening, Licencing

This is the EPT representation under the Prevention of Public Nuisance objective for the above – mentioned premises:-

Summary of the representation is:-

1 The applicant has applied for an outside area, with hours of operation longer than the licensing policy requirements so I would insist on a condition to be placed on the licence that no patrons are using the outside area after 22:00hours.

2 The outside area contains furniture therefore a condition requiring the furniture to be made non-operable or cleared away in a quite manner to avoid causing a disturbance to neighbouring residential properties

3. A condition should be placed on any license, that no live / amplified or recorded music to be played in the external area, no speakers to be placed in the outside area.

4 Can the applicant send me a copy of the noise management; to review and would they accept a condition that when there are licensing activities is occurring at the premises, then the approved noise management policy will be always adhered to.

If the applicant can agree to these conditions, I will be willing to withdraw my representation

Regards

Bill

Bill Legassick
Principal Environmental Health Officer

Postal address: Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | PO Box 64529 | London | SE1P 5LX.

Office address (By appointment only): Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | 160 Tooley Street | London | SE1 2QH

Tel: 020 7525 4253 | Fax: 020 7525 5705 | e mail: Bill.Legassick@southwark.gov.uk

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Southwark Website - information on what you can do to improve air quality. See:
<https://www.southwark.gov.uk/planning-environment-and-building-control/environment/air-quality>

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Details are on the GLA website: [Non-Road Mobile Machinery \(NRMM\) | London City Hall](#)

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Amended conditions consistent with the operating schedule with added amendments agreed with the responsible authorities

Added by police

That the requirement for the deployment of SIA registered door supervisors at the premises shall be risk assessed on an ongoing basis. Risk assessments shall be undertaken regarding any 'special events' at the premises such as but not limited to parties, receptions, wakes, discos, major sporting events, any events where an increase number of customers are expected at the premises and other any other events that the licensee deems necessary to risk assess. Such risk assessments shall be in written format. Copies of such risk assessments shall be kept at the premises for a minimum of 6 months and shall be provided to responsible authority officers immediately on request.

Added by police

That all relevant staff shall be trained in their responsibilities under the Licensing Act 2003, the promotion of the licensing objectives and the terms and conditions of this licence. Records pertaining to such training ('the staff training logs') shall be kept at the premises, shall be updated every 6 months and shall be made immediately available to police and council officers on request. The training logs shall include the trainee's name (in block capitals), the trainer's name (in block capitals), the date(s) of training and a declaration that the training has been received and understood by the trainee. If the staff training logs are a paper hardcopy then the signature of the trainee, the signature of the trainer shall be included.

Amended by police

340 A CCTV system shall be installed and maintained in full working order. The CCTV system will record footage of high definition quality in all lighting conditions and should be able to capture a clear facial image of all persons that enter the venue. All public areas will be covered by the CCTV system including the frontage of the premises. The premises shall not be open at any time when the CCTV is not operating correctly.

Amended by police

341 At least one member of staff should be on duty at all times the premises is open that is trained in the use of the CCTV and able to view and download images to a removable device or digital transfer on request of police or council officers.

342 That all CCTV footage shall be kept for a period of thirty one (31) days and shall be made immediately available to Police and authorised council officers;

343 That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers advising to the effect that CCTV is in operation at the premises. The signage shall be kept free from obstructions at all times;

344 That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers advising to the effect that CCTV is in operation at the premises. The signage shall be kept free from obstructions at all times;

345 There shall be no DJ led events on the premises and there shall be no dedicated dance floor on the Premises;

346 That clearly legible signage shall be prominently displayed where it can be easily seen and read requesting to the effect that alcohol sold as off sales should not be opened and consumed in the vicinity of the premises;

347 of any of the following occurrences at the premises:

- All crimes reported to the venue, or observed by staff
- All ejections of patrons
- All complaints received
- All incidents of disorder
- All seizures of drugs or offensive weapons
- Any faults in the CCTV system
- Any refusal of the sale of alcohol and the name of the member of staff who refused the sale
- Any visits by a relevant authority or emergency service
- CAD reference number where police are called

The incident log shall record the time, date, location in the premises and description of each incident, details of any action taken in respect of the incident and the printed name of the person reporting the incident. The incident log shall be available / be accessible at the premises at all times that the premises are in use and shall be made immediately available to responsible authority officers on request. Details of incidents shall be recorded contemporaneously. If the incident log is a paper hardcopy then the signature of the person reporting the incident in the log shall also be included. All relevant staff employed at the premises shall be trained in the use of the incident log. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises. That all digital records of training and/or logs shall be made immediately available to Police and authorised officers;

348 The premises shall operate a zero tolerance policy to the supply and use of drugs;

349 No service or sale of alcohol to any persons who appears drunk or inebriated;

350 Free potable water must be available to customers on request where it is reasonably available;

351 Signage will be in place asking guests to respect local residents by leaving the premises and the vicinity in a quiet and responsible manner;

352 There shall be no vertical drinking within any external area;

353 The outside area shall be monitored and regularly cleared of glasses and bottles;

354 That any 'off sales' of alcohol shall be provided in sealed containers to be taken away from the premises;

355 The venue shall support "Ask for Angela" or another similar safety initiative Posters relating to Ask for Angela, or any other similar safety initiative in place, shall be displayed at the premises (including the toilets). Such posters shall be kept free from obstructions at all times. All staff shall be trained in "Ask Angela", or a similar safety initiative, and a record of this training shall be kept on the premises and made available for inspection immediately to Police and authorised council officers upon request;

356 The premises must have a welfare and vulnerability policy. The policy shall include but not be limited to the following:

- A clear policy on how to prevent drinks spiking
- How customers alleging such are cared for and reported to police.

All new staff must receive this training before starting their role and all staff must have refresher training every 12 months. All training must be recorded, and these records must be available on immediate request by police and council officers upon request;

357 That the sale of alcohol shall cease at least 30 minutes before the premises' closing time, as stated elsewhere in this licence, on each day;

358 That a challenge 25 scheme shall be maintained requiring that staff selling alcohol request that any customer who looks under 25 years old, and who is attempting to purchase or take receipt of alcohol, provides valid photographic identification proving that the customer is at least 18 years old. Valid photographic identification is composed of a photo driving licence, passport, UK armed services photo ID card, any Proof of Age Standards Scheme (PASS) accredited card (such as the Proof of Age London (PAL) card) or any age verification card accredited by the Secretary of State;

359 That all staff involved in the sale of alcohol shall be trained in the prevention of sales of alcohol to underage persons (including the prevention of 'proxy sales') and the challenge 25 scheme in operation at the premises. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises and shall be made immediately available for inspection at the premises to authorised officers on request;

360 That clearly legible signs shall be prominently displayed where they can easily be seen and read by customers stating to the effect that a challenge 25 policy is in operation at the premises, that customers may be asked to provide proof of age and stating what the acceptable forms of proof of age

are. Such signage shall be displayed at all entrances and points of sale The signage shall be kept free from obstructions at all times;

361 That a register of refused sales of alcohol shall be maintained in order to demonstrate effective operation of the challenge 25 policy. The register shall be used to record details of all refused sales of alcohol. The register shall be kept / be accessible at the premises at all times. If the refusals register is a paper document then it shall be clearly and legibly marked on the front cover as a register of refused alcohol sales, with the address of the premises and the name of the licence holder. The register shall be made immediately available for inspection at the premises to authorised officers on request;

Amended by EPT

362 Management will ensure that the external seating area will create no noise disturbance beyond 22:00hrs, this includes making the outdoor furniture non-operational by 22:00hrs

363 Internal music will be limited to background level with no live or amplified music outdoors;

364 Deliveries, refuse and bottle collections will be restricted to agreed daytime hours as to not impact neighbours and local residents.

Representations from other persons**OTHER PERSON 1**

From: [REDACTED]
Sent: Monday, July 6, 2026 2:37 PM
To: Regen, Licensing <Licensing.Regen@southwark.gov.uk>
Subject: Fwd: Untitled document

[REDACTED]

Attachment as requested

[REDACTED]

----- Forwarded message -----

From: [REDACTED]
Date: Mon, 6 Jul 2026, 10:49
Subject: Fwd: Untitled document
To: [REDACTED]

----- Forwarded message -----

From: [REDACTED]
Date: Mon, Jul 6, 2026 at 10:36 AM
Subject: Untitled document
To: [REDACTED]

[REDACTED] attached a document



[REDACTED] has attached the following document:
License objection.



Untitled document

[REDACTED]

Concerning License Application 889289 at 1b Calton Avenue SE21 7DE.

I wish to object to the application by Lulus for a liquor license.

My objection is based on the premise of Public Nuisance and Risk to children.

The premises sit within a conservation area reflecting the residential nature of Calton Avenue and surrounding streets. The application is for a seven day license till 11pm in the evening. The applicants state that they intend to apply for a pavement license in due course.

Currently the public use of Dulwich Square restricts events and usage to 6 pm in the evening. A license to 11pm would break that restriction.

Noise from the premises in the evening would inevitably carry to neighbouring houses along with disruption from people leaving at closing time.

Further noise is likely to be generated by rubbish disposal, particularly bottles into skips stored at the rear of the premises.

If a pavement license were granted even with the current restricted hours I believe that would damage the current use of the square as a meeting place for parents and children from the two nearby schools.

I ask that the committee reject this application in its entirety, if the committee decides to grant the application they refuse any use of the outside space beyond the current permitted time.

[REDACTED]

OTHER PERSON 2

From: [REDACTED]
 Sent: Monday, July 6, 2026 3:36 PM
 To: Regen, Licensing <Licensing.Regen@southwark.gov.uk>
 Subject: Lulu's London Ltd - 1B Calton Avenue Ref No. 2585136 / Licence No. 889289

[REDACTED]
 Dear Licensing,

I object to the premises licence application for Lulu's London Ltd at 1B Calton Avenue.

- The application form states "We propose the same conditions that were granted on the premises licence for 20 Forest Hill Road". **What are these conditions, please?**

- Heritage Cheese has an existing licence at the premises (875090) - **has this licence now lapsed?** It would be confusing for responsible authorities to have two licences in operation at the same premises.

Protection of Children from Harm

Hundreds of children pass the premises on their way to and from school, in particular the primary school children of Dulwich Village Church of England School and Dulwich Hamlet Junior School (ie Reception to Year 6). A start time for alcohol sales of 08:00 on Monday to Friday seems inappropriate.

Prevention of Public Nuisance

The application form states "There will be a management policy in place for the external seating area to ensure no noise nuisance beyond 22:00". What is this management policy, please?

Please acknowledge receipt of this representation and keep me informed of the progress of this application.

With thanks and kind regards,

[REDACTED]

OTHER PERSON 3

-----Original Message-----

From: [REDACTED]

Sent: Monday, July 6, 2026 7:05 PM

To: Regen, Licensing <Licensing.Regen@southwark.gov.uk>

Subject: Proposed licence at 1B Calton Avenue, Dulwich SE21.

[REDACTED]

Dear Sir or Madam,

I am extremely disturbed to learn that the empty shop in 'Dulwich Square' has applied for a licence to sell alcohol...and therefore become the second place in that small, peaceful haven to put it at risk of becoming a 'no go' area.

As it is, there is infinitely more rubbish and noise than there was, but it is good to see families enjoying themselves, particularly as the children come out of school in the afternoon. They sit, converse and socialise....there is just about adequate space and seating for everyone...as things are at present.

However, even now the elderly and disabled are at some risk from being unbalanced by particularly active children.

Consider the implications of alcohol purchase and consumption on this tiny communal space.

Another factor is delivery vehicles. Obviously any business will need deliveries but the one proposed is likely to need more frequent deliveries...and there's no rear access.

I beseech you...please carefully consider the immediate, local community before granting the licence.

Yours sincerely,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Licensing Act 2003 Premises Licence



Regulatory Services
Licensing Unit
Hub 1, 3rd Floor
PO Box 64529
London SE18 5LY

Premises licence number

875090

Part 1 - Premises details

Postal address of premises, or if none, ordnance survey map reference or description	
Heritage Cheese 1b Calton Avenue London SE21 7DE	
Ordnance survey map reference (if applicable), 533143174188	
Post town London	Post code SE21 7DE
Telephone number	

Where the licence is time limited the dates
--

Licensable activities authorised by the licence
Sale by retail of alcohol to be consumed on premises Sale by retail of alcohol to be consumed off premises

The opening hours of the premises	
For any non standard timings see Annex 2	
Monday	08:00 - 20:00
Tuesday	08:00 - 20:00
Wednesday	08:00 - 20:00
Thursday	08:00 - 20:00
Friday	08:00 - 20:00
Saturday	08:00 - 20:00
Sunday	10:00 - 18:00

Where the licence authorises supplies of alcohol whether these are on and/ or off supplies
Sale by retail of alcohol to be consumed on premises Sale by retail of alcohol to be consumed off premises

The times the licence authorises the carrying out of licensable activities

For any non standard timings see Annex 2 of the full premises licence

Sale by retail of alcohol to be consumed on premises

Monday	08:00 - 19:30
Tuesday	08:00 - 19:30
Wednesday	08:00 - 19:30
Thursday	08:00 - 19:30
Friday	08:00 - 19:30
Saturday	08:00 - 19:30
Sunday	10:00 - 17:30

Sale by retail of alcohol to be consumed off premises

Monday	08:00 - 20:00
Tuesday	08:00 - 20:00
Wednesday	08:00 - 20:00
Thursday	08:00 - 20:00
Friday	08:00 - 20:00
Saturday	08:00 - 20:00
Sunday	10:00 - 18:00

Part 2**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence**

Heritage Cheese Ltd
 1 Hillside Gardens,
 London,
 E17 3RH
 [REDACTED]

Registered number of holder, for example company number, charity number (where applicable)
09349260**Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol**

Enrico Messoria
 [REDACTED]
 [REDACTED]
 [REDACTED]

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Licence No. 845526
 Authority L.B Southwark

Licence Issue date: 3/ 8/2021

[REDACTED]
 Head of Regulatory Services
 Hub 1, 3rd Floor
 PO Box 64529
 London, SE1P 5LX
 020 7525 5748
 licensing@southwark.gov.uk

Annex 1 - Mandatory conditions

100 No supply of alcohol may be made under the Premises Licence -

- (a). At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or
- (b). At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.

101 Every supply of alcohol under the Premises Licence must be made, or authorised by, a person who holds a Personal Licence.

485 (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises –

(a) games or other activities which require or encourage, or are designed to require, encourage, individuals to -

- (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
- (ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional poster or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner; and

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

487 The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

488 (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either

- (a) a holographic mark; or
- (b) an ultraviolet feature.

489 The responsible person shall ensure that -

(a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures -

- (i) Beer or cider: 1/2 pint;
- (ii) Gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) Still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available,

491 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purpose of the condition set out in paragraph (1):

- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
- (b) "permitted price" is the price found by applying the formula

$$P = D + (D \times V),$$

where-

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence –

(i) the holder of the premises licence:

(ii) the designated premises supervisor (if any) in respect of such a licence; or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(iv) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(v) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax;

(2) the permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Annex 2 - Conditions consistent with the operating Schedule

288 That a CCTV system be installed at the premises and be maintained in good working order and be continually recording at all times the premises are in use under the licence. The CCTV System must be capable of capturing a clear facial image of every person who enters the premises;

289 All CCTV footage be kept for a period of 31 days and shall on request be made immediately available to officers of the Police and the Council;

340 A member of staff should be on duty at all times the premises is open that is trained in the use of the CCTV and able to view and download images to a removable device on request of Police or council officer;

341 That all staff are trained in their responsibilities under the licensing act 2003 and training records to be kept and updated every 6 months and shall, upon request, be made immediately available to Officers of the Police and the Council;

342 On sales shall stop 30 minutes prior to the terminal hour;

343 The accommodation limit for the premises shall not exceed 20 persons (excluding staff);

344 All 'off sales' of alcohol shall be provided in sealed containers and taken away from the premises;

345 That clear legible signage shall be prominently displayed where it can be easily seen and read, requesting that 'off sales' of alcohol are not be opened and consumed in the vicinity of the premises

346 Customers will be encouraged to leave quietly;

4AA The premises shall operate a Challenge 25 policy, staff will be trained at least annually in this.

347 The premises shall ensure that tap water is provided free of charge and soft drinks available to anyone under 18, or for those that do not wish to drink alcohol any at any tasting event;

348 The premises shall belong to local business groups/licensee groups (if there are any) to both share and receive intelligence of any issues in the area.

Annex 3 - Conditions attached after a hearing by the licensing authority

Annex 4 - Plans - Attached

Licence No. 875090

Plan No. N/A

Plan Date 17/07/2021



Licensed Premises shown on Map

Megan's Deli, 25 Dulwich Village, London, SE21 7BW, licensed for:

- Sale by retail of alcohol to be consumed on the premises:
 - Monday to Sunday 08:00 – 22:30
- Sale by retail of alcohol to be consumed off the premises:
 - Monday to Sunday 08:00 – 23:00
- Opening times:
 - Monday to Sunday 08:00 – 23:00

Meeting Name:	Licensing Sub-Committee
Date:	30 July 2026
Report title:	Licensing Act 2003: The Empire Lounge, Units 1 and 2, 777 Old Kent Road, London SE15 1NZ
Ward(s) or groups affected:	Old Kent Road
Classification:	Open
Reason for lateness (if applicable):	Not applicable
From:	Strategic Director of Environment, Sustainability and Leisure

RECOMMENDATION

1. That the licensing sub-committee considers an application made by Speedlink Services Ltd for a premises licence to be granted under the Licensing Act 2003 in respect of the premises known as The Empire Lounge, Units 1 and 2, 777 Old Kent Road, London SE15 1NZ
2. Notes:
 - a) This application is for a new premises licence, and is submitted under Section 17 of the Licensing Act 2003. The application is subject to representations from two responsible authorities, and three 'other persons', and is therefore referred to the sub-committee for determination.
 - b) Paragraphs 8 to 12 of this report provide a summary of the application. A copy of the full application is attached to this report as Appendix A.
 - c) Paragraphs 13 to 22 of this report deal with the representations submitted in respect of the application. Copies of the representations submitted are attached to this report as Appendices B and C. A map showing the location of the premises is attached to this report as Appendix H.
 - d) A copy of the council's approved procedure for hearings of the sub-committee in relation to an application made under the Licensing Act 2003, along with a copy of the hearing procedure, has been circulated to all parties to the meeting.

BACKGROUND INFORMATION

The Licensing Act 2003

3. The Licensing Act 2003 provides a licensing regime for:
 - The sale of and supply of alcohol
 - The provision of regulated entertainment
 - The provision of late night refreshment.
4. Within Southwark, the licensing responsibility is wholly administered by this council.
5. The Act requires the licensing authority to carry out its functions under the Act with a view to promoting the four stated licensing objectives. These are:
 - The prevention of crime and disorder
 - The promotion of public safety
 - The prevention of nuisance
 - The protection of children from harm.
6. In carrying out its licensing functions, a licensing authority must also have regard to:
 - The Act itself
 - The guidance to the act issued under Section 182 of the Act
 - Secondary regulations issued under the Act
 - The licensing authority's own statement of licensing policy
 - The application, including the operating schedule submitted as part of the application
 - Relevant representations.
7. The premises licence application process involves the provision of all relevant information required under the Act to the licensing authority with copies provided by the applicant to the relevant responsible bodies under the Act. The application must also be advertised at the premises and in the local press. The responsible authorities and other persons within the local community may make representations on any part of the application where relevant to the four licensing objectives.

KEY ISSUES FOR CONSIDERATION

The premises licence application

8. On 06 May 2026 Speedlink Services Ltd applied for a premises licence to be granted under the Licensing Act 2003 in respect of the premises known as The Empire Lounge, Units 1 and 2, 777 Old Kent Road, London SE15 1NZ. The premises are described in the application as follows (verbatim):

‘Licensed Bar & Restaurant’.

9. The hours applied for are as follows:

- Recorded music (indoors):
 - Monday and Tuesday: 11:00 to 00:00 (midnight)
 - Wednesday 11:00 to 01:00
 - Thursday 11:00 to 02:00
 - Friday and Saturday 11:00 to 04:00
 - Sunday 11:00 to 01:00
- Late night refreshment (indoors and outdoors):
 - Monday and Tuesday 23:00 to 00:00
 - Wednesday 23:00 to 01:00
 - Thursday 23:00 to 02:00
 - Friday and Saturday 23:00 to 04:00
 - Sunday 23:00 to 01:00
- The sale by retail of alcohol (on and off the premises):
 - Monday and Tuesday 11:00 to 00:00
 - Wednesday 11:00 to 01:00
 - Thursday 11:00 to 02:00
 - Friday and Saturday 11:00 to 04:00
 - Sunday 11:00 to 01:00
- Opening hours:
 - Monday & Tuesday 11:00 to 00:30
 - Wednesday 11:00 to 01:30
 - Thursday 11:00 to 02:30
 - Friday and Saturday 11:00 to 04:30
 - Sunday 11:00 to 01:30.

Non-Standard Timings:

- On the following days, the permitted opening hours, and hours permitted for licensable activities may be extended for an additional hour:
 - Thursday, Friday, Saturday and Sunday of the Easter weekend.
 - Friday, Saturday and Sunday of both May Bank Holidays and the August Bank Holiday, Christmas Eve and Boxing Day.
 - On the trading day on which the clocks go forward (i.e. the start of British Summer Time).
 - From the end of permitted hours on New Year's Eve to the start of permitted hours on the following day.

10. The premises licence application form provides the applicant's operating schedule. Parts F, I, J, K, L, and M of the operating schedule set out the proposed licensable activities, operating hours and operating control measures in full, with reference to the four licensing objectives as stated in the Licensing Act 2003. Should a premises licence be issued in respect of the application then the information

provided in part M of the operating schedule will form the basis of conditions that will be attached to the licence.

11. A copy of the application is attached to this report as Appendix A.

Designated Premises Supervisor

12. The proposed designated premises supervisor is Temple Ubazue who holds a personal licence issued by Lewisham Council.

Representations from responsible authorities

13. Representations have been submitted by the Metropolitan Police Service, and by this council's licensing authority.
14. The representation from the police notes that the hours applied for are outside the recommended closing times as set out in this council's Statement of Licensing Policy. The representation suggests additional licence conditions to address the proposed late operating hours of the premises.
15. The representation from the licensing authority notes that the premises already operate under a premises licence, and that this application is effectively an application to extend existing operating hours of the premises. The representation notes that the hours applied for are outside the recommended closing times as set out in this council's Statement of Licensing Policy. The representation recommends that the application be refused.
16. Copies of the representations submitted by responsible authorities are attached to this report as Appendix B.

Representations from other persons.

17. Representations have been received from three other persons. All of the other persons are local residents who live in the immediate vicinity of the premises.
18. The representations from the other persons refer to the existing operation of the premises, which has led to alleged noise nuisance, crime and disorder and anti-social behaviour in the local area. The other persons contend that these problems will be exacerbated should extended operating hours be granted, as is sought by this application.
19. Copies of the representations submitted by other persons are attached to this report as Appendix C.
20. All of the representations were sent to the applicant.
21. All of the all representations remain outstanding and must therefore be considered by the licensing sub-committee in their determination of this application.
22. Should any responsible authority, or other person, be conciliated, then the licensing sub-committee will be informed prior to the hearing to determine the application, or at the hearing itself.

Application history and operating history

23. On 08 July 2016 Mr George Nwachukwu applied for a premises licence in respect of Unit 2, 777 Old Kent Road, London SE15 1NZ. The application sought the following operating hours:
 - Recorded music:
 - Friday and Saturday: 11:00 to 02:00
 - The sale of alcohol to be consumed on and off the premises:
 - Sunday to Thursday: 11:00 to 23:30
 - Friday and Saturday: 11:00 to 01:30
 - Late night refreshment:
 - Sunday to Thursday: 23:00 to 00:00 (midnight)
 - Friday and Saturday: 23:00 to 02:00
 - Opening hours:
 - Sunday to Thursday: 11:00 to 00:00
 - Friday and Saturday: 11:00 to 02:00.
24. In the application the premises was described as follows (verbatim):

“Mainly restaurant with some takeaway.”
25. The application was subject to representations from various responsible authorities and was determined by this council’s licensing sub-committee on 05 September 2016. The application was granted with reduced operating hours as follows:
 - The sale of alcohol to be consumed on and off the premises:
 - Sunday to Friday: 11:00 to 23:00
 - Saturday: 11:00 to 00:00 (midnight)
 - Late night refreshment:
 - Saturday: 23:00 to 00:00 (midnight)
 - Opening hours:
 - Sunday to Friday: 11:00 to 23:30
 - Saturday: 11:00 to 00:30.
26. A copy of the licensing sub-committee’s notice of decision regarding the above application is attached in Appendix D.

27. A premises licence (for The Empire Lounge Unit 2, 777 Old Kent Road, London SE15 1NZ) was issued to Mr George Nwachukwu in respect of the premises on 25 September 2016. On the licence Mr Nwachukwu was specified as the premises' DPS.
28. On 5 January 2017 a licensing officer undertook a licensing induction with Mr George Nwachukwu, who is the director of Speedlink Services Ltd and the manager and prior DPS of the premises. During the induction the premises licence and Mr Nwachukwu's responsibilities as a licence holder were fully explained to him.
29. On 11 January 2017 a warning letter was sent to Mr Nwachukwu regarding breaches of premises licence conditions 841, 4A1, 305 and 288 as witnessed during the induction visit of 5 January 2017. It was also brought to Mr Nwachukwu's attention that the premises was possibly being operated in breach of the planning permission granted in respect of the premises.
30. On 13 January 2017 police officers inspected the premises and found the premises to be being operated outside of permitted hours and in breach of premises licence conditions 288 and 352.
31. On 16 January 2017 a Stop Notice was issued by this council's planning service regarding the unauthorized use of the premises as an entertainment venue with the sale of alcohol.
32. On 20 June 2017 an application to vary the premises licence was submitted seeking the following operating hours:
 - The sale of alcohol to be consumed on and off the premises:
 - Sunday to Thursday: 11:00 to 00:30
 - Friday and Saturday: 11:00 to 03:00
 - Late night refreshment:
 - Sunday to Thursday: 23:00 to 00:00
 - Friday and Saturday: 23:00 to 02:30
 - Opening hours:
 - Sunday to Thursday: 11:00 to 01:00
 - Friday and Saturday: 11:00 to 03:30.
33. The application was subject to representations from various responsible authorities and 'other persons' (all being local residents living in the immediate vicinity of the premises). The application was determined by this council's licensing sub-committee on 6 September 2017. The application was granted with reduced operating hours as follows:

- The sale of alcohol to be consumed on and off the premises:
 - Sunday to Thursday: 11:00 to 23:30
 - Friday and Saturday: 11:00 to 00:30
 - Late night refreshment:
 - Sunday to Thursday: 23:00 to 23:30
 - Friday and Saturday: 23:00 to 00:30
 - Opening hours:
 - Sunday to Thursday: 11:00 to 00:00
 - Friday and Saturday: 11:00 to 01:00.
34. A copy of the licensing sub committee's notice of decision regarding the above application is attached in Appendix D.
 35. On 12 July 2017 an application was submitted by an 'other person', under Section 51 of the Licensing Act 2003, for the review of the premises licence held by George Nwachukwu in respect of the premises known as The Empire Lounge, Unit 2, 777 Old Kent Road, London SE15 1NZ.
 36. On 2 October 2017 a licensing sub-committee hearing in respect of the review application submitted on 12 July 2017 was held. At the hearing condition 852, requiring that a dispersal policy be devised in respect of the premises, was imposed on the premises licence issued in respect of the premises. A copy of the licensing sub committee's Notice of Decision regarding the review hearing is attached in Appendix D.
 37. On 6 April 2018 council officers inspected the premises and witnessed the premises being operated outside of permitted hours in breach of the premises licence issued in respect of the premises.
 38. On 6 April 2018 a warning letter was sent to Mr Nwachukwu regarding allegations that the premises were being operated outside of permitted hours.
 39. On 13 April 2018 council officers inspected the premises and found the premises to be being operated in breach of premises licence conditions 288, 341, 849 and 850. On 17 April 2018 a warning letter was sent to Mr Nwachukwu regarding these breaches.
 40. On 11 August 2018 police officers inspected the premises and found the premises to be being operated outside of permitted hours. A notification of alleged offences under the Licensing Act 2003 was issued to Mr Nwachukwu.
 41. On 8 March 2020 council officers inspected the premises and found the premises to be being operated in breach of premises licence condition 288. On 12 March 2020 a warning letter was sent to Mr Nwachukwu regarding this breach.

42. On 6 April 2020 an application for a premises licence in respect of the premises was submitted. The application was **refused** by the Licensing Sub-committee on 4 June 2020. The application had sought the following operating hours:
- Recorded music:
 - Friday and Saturday: 11:00 to 02:00
 - The sale of alcohol to be consumed on and off the premises:
 - Sunday to Thursday: 11:00 to 23:30
 - Friday and Saturday: 11:00 to 02:00
 - Late night refreshment:
 - Sunday to Thursday: 23:00 to 23:30
 - Friday and Saturday: 23:00 to 02:00
 - Opening hours:
 - Sunday to Thursday: 11:00 to 00:00
 - Friday and Saturday: 11:00 to 02:30.
43. The premises was described as a 'lounge bar and restaurant' in the application.
44. A copy of the licensing sub-committee's notice of decision regarding the above application is attached in Appendix D.
45. On 17 August 2021 a warning letter was sent to Mr Nwachukwu regarding allegations that the premises were being operated outside of permitted hours.
46. On 6 August 2021 and 22 October 2021 council officers visited the premises and found that the layout of the premises had changed, but that the premises licence had not been amended to reflect this change, meaning that the premises were operating in breach of the premises licence issued in respect of the premises. On 25 November 2021 a warning letter was sent to Mr Nwachukwu regarding this matter.
47. On 21 September 2021 an application for a premises licence was received in respect of the premises known as The Executive Lounge, Unit 1, 777 Old Kent Road, SE15 1NZ. The premises were described as a restaurant in the application. The application was subject to representations submitted by responsible authorities and local residents. The application was granted by the Licensing Sub Committee on 9 December 2021 with reduced operating hours. Please note that the prior applications and operation of the premises related to Unit **2**, 777 Old Kent Road.
48. The application sought the following operating hours:
- The sale of alcohol to be consumed on and off the premises:
 - Sunday to Thursday: 11:00 to 00:00
 - Friday and Saturday: 11:00 to 01:00

- Late night refreshment:
 - Sunday to Thursday: 23:00 to 00:00
 - Friday and Saturday: 23:00 to 01:00
 - Opening hours:
 - Sunday to Thursday: 11:00 to 00:30
 - Friday and Saturday: 11:00 to 01:30.
49. The application was granted by the licensing sub-committee on 9 December 2021 with reduced operating hours as follows:
- The sale of alcohol to be consumed on and off the premises:
 - Sunday to Thursday: 11:00 to 22:30
 - Friday and Saturday: 11:00 to 23:00
 - Opening hours:
 - Sunday to Thursday: 11:00 to 23:00
 - Friday and Saturday: 11:00 to 23:00.
 -
50. A copy of the licensing sub committee's notice of decision regarding the above application is attached in Appendix D.
51. On 8 February 2022 an application for a minor variation in respect of the premises was submitted. This application was rejected on 17 February 2022. Due to a representation being received against the application.
52. On 28 March 2022 an application for a premises licence was received from Speedlink Services Ltd in respect of the premises known as The Empire Lounge, Units 1 and 2, 777 Old Kent Road, London SE15 1NZ. The designated premises supervisor nominated in the application was Temple Ubazue. The purpose of this application was effectively to combine Unit 1 and Unit 2, 777 Old Kent Road into one premises, to allow for the provision of recorded music, and to slightly extend the operating hours of the premises. After responsible authorities who had objected to the application were conciliated, the application was granted as follows:
- Recorded music:
 - Sunday to Thursday: 11:00 to 23:30
 - Friday and Saturday: 11:00 to 00:30
 - The sale of alcohol to be consumed on and off the premises:
 - Sunday to Thursday: 11:00 to 23:30
 - Friday and Saturday: 11:00 to 00:30

- Late night refreshment:
 - Sunday to Thursday: 23:00 to 23:30
 - Friday and Saturday: 23:00 to 00:30
 - Opening hours:
 - Sunday to Thursday: 11:00 to 00:00
 - Friday and Saturday: 11:00 to 01:00.
53. On 18 August 2023 council officers inspected the premises and found the premises to be being operated in breach of premises licence conditions 101, 341, 354, 358, 353 and 340. On 21 August 2023 an email was sent to Mr Nwachukwu regarding these breaches.
54. On 25 August 2023 a licensing officer undertook a second licensing induction with Mr George Nwachukwu.
55. On 14 November 2023 an officer from the council's Noise and Nuisance Team issued a noise abatement notice under section 80 of the Environmental Protection Act 1990.
56. On 16 November 2023 council officers visited the premises and found the premises to be being operated outside of permitted hours and in breach of premises licence conditions 340, 345, 347, 353 and 365. It was also noted that rowdy customers were not being controlled, and that customers were playing loud music in their cars, which were parked in the Lidl carpark across the road from the premises.
57. On 29 February 2024 an application for a premises licence was submitted by Speedlink Services Ltd in respect of the premises. Although the application was for a new premises licence, it was effectively to extend the existing operating hours of the premises. The application sought the following operating hours:
- The sale of alcohol to be consumed on and off the premises:
 - Sunday to Thursday: 11:00 to 00:00
 - Friday and Saturday: 11:00 to 02:00
 - Late night refreshment:
 - Sunday to Thursday: 23:00 to 20:00
 - Friday and Saturday: 23:00 to 02:00
 - Recorded music:
 - Sunday to Thursday: 11:00 to 00:00
 - Friday and Saturday: 11:00 to 02:00

- Opening hours:
 - Sunday to Thursday: 11:00 to 00:30
 - Friday and Saturday: 11:00 to 02:30
 - On the following days, the permitted opening hours and hours permitted for licensable activities may be extended for an additional hour:
 - Thursday, Friday, Saturday and Sunday of the Easter weekend.
 - Friday, Saturday and Sunday of both May Bank Holidays and the August Bank Holiday, Christmas Eve and Boxing Day.
 - On the trading day on which the clocks go forward (i.e. the start of British Summer Time)
 - From the end of permitted hours on New Year's Eve to the start of permitted hours on the following day.
58. The application was subject to representations from responsible authorities and local residents and was determined by the licensing sub-committee on 25 April 2024. The sub-committee granted the application as applied for. A copy of the licensing sub committee's notice of decision regarding the above application is attached in Appendix D.
59. On 4 December 2024 an application for a premises licence was submitted by Speedlink Services Ltd in respect of the premises. Although the application was for a new premises licence, it was effectively submitted to extend the operating hours of the premises. The application was uncontested and was granted under delegated authority. The application was for the extant premises licence issued in respect of the premises, and allows for the following operating hours:
- The sale of alcohol to be consumed on and off the premises:
 - Sunday to Wednesday: 11:00 to 00:00
 - Thursday: 11:00 to 01:00
 - Friday and Saturday: 11:00 to 03:00
 - Late night refreshment:
 - Sunday to Wednesday: 23:00 to 00:00
 - Thursday: 23:00 to 01:00
 - Friday and Saturday: 23:00 to 03:00
 - Recorded music:
 - Sunday to Wednesday: 11:00 to 00:00
 - Thursday: 11:00 to 01:00
 - Friday and Saturday: 11:00 to 03:00
 - Opening hours:

Sunday to Wednesday: 11:00 to 00:30
 Thursday: 11:00 to 01:30
 Friday and Saturday: 11:00 to 03:30.

- On the following days, the permitted opening hours and hours permitted for licensable activities may be extended for an additional hour:
 - Thursday, Friday, Saturday and Sunday of the Easter weekend.
 - Friday, Saturday and Sunday of both May Bank Holidays and the August Bank Holiday, Christmas Eve and Boxing Day.
 - On the trading day on which the clocks go forward (i.e. the start of British Summer Time)
 - From the end of permitted hours on New Year's Eve to the start of permitted hours on the following day.

60. A copy of the extant premises licence issued in respect of the premises is attached as appendix E.

Temporary event notices (TENS)

61. A table of TENS served regarding the premises is attached to this report as Appendix F.

Complaints

62. A list of complaints received by the Licensing Unit is contained in table 1 below.

Table 1

Complaint reference	Date	Source	Details
C846642	15 December 2016	SASBU referral on behalf of local resident 1	Customers engaging in ASB. Customers playing their car radios loudly.
C847025	23 December 2016	Local resident 2	Outside of permitted hours operation, customers engaging in ASB, customers fighting & loud music emanating from the premises causing nuisance.
C847144	3 January 2017	Local resident 3	Outside of permitted hours operation, customers engaging in ASB, customers fighting & loud music emanating from the premises causing nuisance.
C862316	8 September 2017	Local resident 4	Outside of permitted hours operation.

Complaint reference	Date	Source	Details
C862803	15 September 2017	Local resident 1	Outside of permitted hours operation & customers engaging in ASB.
C864638	2 April 2018	Local resident 2	Loud music emanating from the premises causing nuisance.
C874913	5 May 2018	Local Cllr	Outside of permitted hours operation, customers engaging in ASB, & loud music emanating from the premises causing nuisance.
C895403	14 February 2019	Local resident 2	Outside of permitted hours operation and loud music emanating from the premises causing nuisance.
C919461	13 February 2020	Local resident 5	Outside of permitted hours operation, loud music emanating from the premises causing nuisance & an allegation that the premises are operated as a night club.
C957503	25 July 2021	Local resident 6	Customers playing car radios very loudly, customers engaging in ASB & customers intimidating the resident.
C957843	29 July 2021	Local resident 2	Outside of permitted hours operation and loud music emanating from the premises causing nuisance.
C963582	4 October 2021	Local resident 7	Loud music emanating from the premises causing nuisance, customers engaging

Complaint reference	Date	Source	Details
			in ASB & allegation that the premises are operated as a night club.
C966397	15 November 2021	Local resident 8	Allegation that Unit 1 was being illegally used for the provision of licensable activities. *
C975316	25 April 2022	Local resident 8	Very loud sound escape from the premises. Particularly bass.
C988089	31 October 2022	Local resident 1	Loud music emanating from the premises causing nuisance & customers engaging in ASB. The operation of the premises is affecting the resident's mental health negatively.
C988900	14 November 2023	Noise and Nuisance Team (NaNT) referral	Referral to inform the Licensing Unit that a statutory noise nuisance had been witnessed at the premises and that a noise abatement notice under section 80 of the Environmental Protection Act 1990 had been served regarding the premises.
A10924	16 November 2023	Noise and Nuisance Team (NaNT) referral	A NaNT officer witnessed the premises operating outside of permitted hours (at 01:40 when the premises should have been shut by 00:00. The officer also noted customers engaging in ASB

Complaint reference	Date	Source	Details
			and that security took no action to try and curtail this. The officer observed customers playing loud music on their car radios in the Lidl carpark across the road from the premises. The officer also noted breaches of licence conditions 340, 345, 347, 353 and 365.

63. *Please note that until 23 May 2022 the Empire Lounge solely comprised Unit 2, 777 Old Kent Road and Unit 1 was not authorized for the provision of licensable activities.
64. A list of complaints received by the council's Noise and Nuisance Team are attached to the report as Appendix G.

Night-Time Economy Team visits

65. Details of visits to the premises by council licensing officers, and police officers, working on the night-time economy team are provided in Appendix H.

Map

66. A map showing the location of the premises is attached to this report as Appendix I. The following are a list of licensed premises shown on the map:

Lidl, 760 Old Kent Road, London SE15 1NJ, licensed for:

- The sale of alcohol to be consumed off the premises:
 - Monday to Sunday: 07:00 to 23:00
- Opening hours 07:00 to 23:00
 - Monday to Sunday: 06:00 to 23:00

Iceland, 789-799 Old Kent Road, London SE15 1NZ, licensed for:

- The sale of alcohol to be consumed off the premises:
 - Monday to Saturday 08:00 to 23:00,
 - Sunday 10:00 to 22:30

- Opening hours
 - Monday to Saturday 08:00 - 23:00
 - Sunday 10:00 to 22:30.

Southwark Council statement of licensing policy

67. Council assembly approved Southwark's statement of licensing policy 2026-2031 on 18 March 2026 and it came into effect on 19 March 2026.
68. Sections of the statement that are of relevance to the sub-committee's consideration are:
 - Chapter 3 - Purpose and scope of the policy. This reinforces the four licensing objectives and the fundamental principles upon which this authority relies in determining licence applications.
 - Chapter 5 – Determining applications for premises licenses and club premises certificates. This explains how the policy works and considers issues such as location; high standards of management; and the principles behind condition setting.
 - Chapter 6, paragraphs 112-118 and Appendix B – Local cumulative impact policies. This sets out this authority's approach to cumulative impact and defines the boundaries of the current special policy areas and the classifications of premises to which they apply. To be read in conjunction with Appendix B to the policy.
 - Chapter 7 – Hours of operation. This provides a guide to the hours of licensed operation that this Authority might consider appropriate by type of premises and (planning) area classification.
 - Chapter 8, paragraphs 138-146 – The prevention of crime and disorder. This provides general guidance on the promotion of the first licensing objective.
 - Chapter 8, paragraphs 147-151 – Public safety. This provides general guidance on the promotion of the second licensing objective.
 - Chapter 8, paragraphs 152-155 – The prevention of public nuisance. This provides general guidance on the promotion of the third licensing objective.
 - Chapter 8, paragraphs 162-195 – The protection of children from harm. This provides general guidance on the promotion of the fourth licensing objective.
69. The purpose of Southwark's statement of licensing policy is to make clear to applicants what considerations will be taken into account when determining applications and should function as a guide to the sub-committee when considering the applications. However, the sub-committee must always consider each application on its own merits and allow exceptions to the normal policy where these are justified by the circumstances of the application.

70. Members should take into consideration the Southwark statement of licensing policy, the Section 182 Guidance and the National Licensing Policy Framework for the hospitality and leisure sectors England and Wales November 2025 when making decisions. The links for these are below:

- Southwark Statement of Licensing Policy:
[Licensing Act 2003: Statement of Licensing Policy 2026 to 2031](#)
- Section 182 Guidance (February 2026):
[Revised guidance issued under section 182 of the Licensing Act 2003 \(February 2026\) \(accessible version\) - GOV.UK](#)
- National Licensing Policy Framework for hospitality and leisure sectors:
[National Licensing Policy Framework for the hospitality and leisure sectors - GOV.UK](#)

Cumulative impact area (CIA)

71. The premises does not fall within a cumulative impact area (CIA)
72. According to the Statement of Licensing Policy, the premises are situated in a residential area / mixed use area.
73. Under the Southwark's statement of licensing policy 2026 - 2031 the following closing times are recommended as appropriate within a residential area:
- Restaurants and cafes:
 - Monday to Sunday: 23:00
 - Public houses, wine bars, or other drinking establishments and bars in other types of premises:
 - Monday to Sunday: 23:00
 - Nightclubs (with 'sui generis' planning permission):
 - Not considered appropriate for residential areas.

74. Notwithstanding the above, all applications must be judged on their own merits.

Community, equalities (including socio-economic) and health impacts

Community impact statement

75. Each application is required by law to be considered upon its own individual merits with all relevant matters taken into account.

Equalities (including socio-economic) impact statement

76. This report does not result in a policy decision and each application is required to be considered upon its own individual merits with all relevant matters taken into account. In considering the recommendations of this report, due regard must be given to the public sector equality duty set out in section 149 of the Equality Act 2010. This requires the council to consider all individuals when carrying out its functions.
77. Importantly, the council must have due regard to the need to eliminate discrimination, harassment, victimisation, or other prohibited conduct; advance equality of opportunity and foster good relations between people who have protected characteristics and those who do not. The relevant protected characteristics are age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex, sexual orientation. The public sector equality duty also applies to marriage and civil partnership, but only in relation to the need to eliminate discrimination, harassment, victimisation, or other prohibited conduct.
78. The equalities impact statement for licensing decisions is contained within the Southwark statement of licensing Policy 2021 – 2026:

<https://www.southwark.gov.uk/business/licences/business-premises/licensing/licensing-and-gambling-act-policy>.

79. The equalities impact assessment is available at:

<https://moderngov.southwark.gov.uk/documents/s92016/Appendix%20F%20-%20Equalities%20Impact%20Assessment.pdf>

Health impact statement

80. Health impacts cannot be considered by law when making decisions under the Licensing Act 2003.

Climate change implications

81. Following council assembly on 14 July 2021, the council is committed to considering the climate change implications of any decisions.
82. Climate change is not a legal factor in the consideration of a grant of a premises license under the current licensing objectives, however members can make enquiries and request an agreement from applicants to promote the reduction of the impact of climate change that may be caused by the operation of the premises.
83. Examples of such an agreement may be:
 - Not to use single use plastics, such as disposable plastic glasses, when selling alcohol at the premises.
 - Encourage patrons not to drive to venues by providing details of public transport on their webpages/tickets.

84. The council's climate change strategy is available at:

<https://www.southwark.gov.uk/assets/attach/48607/Climate-Change-Strategy-July-2021-.pdf>

Resource implications

85. A fee of £315.00 has been paid by the applicant in respect of this application being the statutory fee payable for premises within non-domestic rateable value C.

Consultation

86. Consultation has been carried out on this application in accordance with the provisions of the Licensing Act 2003. A public notice was published in a local newspaper and a similar notice was exhibited outside of the premises for a period of 28 consecutive days.

SUPPLEMENTARY ADVICE FROM OTHER OFFICERS

Interim Director of Law and Governance

87. The sub-committee is asked to determine the application for a premises licence under Section 17 of the Licensing Act 2003.

88. The principles which sub-committee members must apply are set out below.

Principles for making the determination

89. The sub-committee is asked to determine the application for a premises licence under Section 17 of the Licensing Act 2003.

90. The principles which sub-committee members must apply are set out below.

91. The general principle is that applications for premises licence applications must be granted unless relevant representations are received. This is subject to the proviso that the applicant has complied with regulations in advertising and submitting the application.

92. Relevant representations are those which:

- Are about the likely effect of the granting of the application on the promotion of the licensing objectives
- Are made by an interested party or responsible authority
- Have not been withdrawn
- Are not, in the opinion of the relevant licensing authority, frivolous or vexatious.

93. If relevant representations are received then the sub-committee must have regard to them, in determining whether it is necessary for the promotion of the licensing objectives to:

- To grant the licence subject to:
 - The conditions mentioned in section 18 (2)(a) modified to such extent as the licensing authority considers necessary for the promotion of the licensing objectives
 - Any condition which must under section 19, 20 or 21 be included in the licence.
- To exclude from the scope of the licence any of the licensable activities to which the application relates.
- To refuse to specify a person in the licence as the premises supervisor.
- To reject the application.

Conditions

94. The sub-committee's discretion is thus limited. It can only modify the conditions put forward by the applicant, or refuse the application, if it is necessary to do so. Conditions must be necessary and proportionate for the promotion of one of the four licensing objectives, and not for any other reason. Conditions must also be within the control of the licensee, and should be worded in a way which is clear, certain, consistent and enforceable.

95. The four licensing objectives are:

- The prevention of crime and disorder
- Public safety
- The prevention of nuisance
- The protection of children from harm.

96. Members should note that each objective is of equal importance. There are no other licensing objectives, and the four objectives are paramount considerations at all times.

97. Conditions will not be necessary if they duplicate a statutory position. Conditions relating to night café and take away aspect of the license must relate to the night time operation of the premises and must not be used to impose conditions which could not be imposed on day time operators.

98. Members are also referred to the Home Office Revised Guidance issued under section 182 of the Licensing Act 2003 on conditions, specifically section 10.

Reasons

99. If the sub-committee determines that it is necessary to modify the conditions, or to refuse the application for a premises licence application, it must give reasons for its decision.

Hearing procedures

100. Subject to the licensing hearing regulations, the licensing committee may determine its own procedures. Key elements of the regulations are that:

- The hearing shall take the form of a discussion led by the authority. Cross examination shall not be permitted unless the authority considered that it is required for it to consider the representations.
- Members of the authority are free to ask any question of any party or other person appearing at the hearing.
- The committee must allow the parties an equal maximum period of time in which to exercise their rights to:
 - Address the authority
 - If given permission by the committee, question any other party.
 - In response to a point which the authority has given notice it will require clarification, give further information in support of their application.
- The committee shall disregard any information given by a party which is not relevant to the particular application before the committee and the licensing objectives.
- The hearing shall be in public, although the committee may exclude the public from all or part of a hearing where it considers that the public interest in doing so outweighs the public interest in the hearing, or that part of the hearing, taking place in private.
- In considering any representations or notice made by a party the authority may take into account documentary or other information produced by a party in support of their application, representations or notice (as applicable) either before the hearing or, with the consent of all the other parties, at the hearing.

101. This matter relates to the determination of an application for a premises licence under Section 17 of the Licensing Act 2003. Regulation 26(1) (a) requires the sub-committee to make its determination at the conclusion of the hearing.

Council's multiple roles and the role of the licensing sub-committee

102. Sub-committee members will note that, in relation to this application, the council has multiple roles. Council officers from various departments have been asked to consider the application from the perspective of the council as authority responsible respectively for environmental health, trading standards, health and safety and as the planning authority.

103. Members should note that the licensing sub-committee is meeting on this occasion solely to perform the role of licensing authority. The sub-committee sits in quasi-judicial capacity, and must act impartially. It must offer a fair and unbiased hearing of the application. In this case, members should disregard the council's broader policy objectives and role as statutory authority in other contexts. Members must

direct themselves to making a determination solely based upon the licensing law, guidance and the council's statement of licensing policy.

104. As a quasi-judicial body the licensing sub-committee is required to consider the application on its merits. The sub-committee must take into account only relevant factors, and ignore irrelevant factors. The decision must be based on evidence, that is to say material, which tends logically to show the existence or non-existence of relevant facts, or the likelihood or unlikelihood of the occurrence of some future event, the occurrence of which would be relevant. The licensing sub-committee must give fair consideration to the contentions of all persons entitled to make representations to them.
105. The licensing sub-committee is entitled to consider events outside of the premises if they are relevant, i.e. are properly attributable to the premises being open. The proprietors do not have to be personally responsible for the incidents for the same to be relevant. However, if such events are not properly attributable to the premises being open, then the evidence is not relevant and should be excluded. Guidance is that the licensing authority will primarily focus on the direct impact of the activities taking place at the licensed premises on members of the public, living, working or engaged in normal activity in the area concerned.
106. Members will be aware of the council's code of conduct which requires them to declare personal and prejudicial interests. The code applies to members when considering licensing applications. In addition, as a quasi-judicial body, members are required to avoid both actual bias, and the appearance of bias.
107. The sub-committee can only consider matters within the application that have been raised through representations from other persons and responsible authorities. Interested parties must live in the vicinity of the premises. This will be decided on a case to case basis.
108. Under the Human Rights Act 1998, the sub-committee needs to consider the balance between the rights of the applicant and those making representations to the application when making their decision. The sub-committee has a duty under section 17 Crime and Disorder Act 1998 when making its decision to do all it can to prevent crime and disorder in the borough.
109. Other persons, responsible authorities and the applicant have the right to appeal the decision of the sub-committee to the magistrates' court within a period of 21 days beginning with the day on which the applicant was notified by the licensing authority of the decision to be appealed against.

Guidance

110. Members are required to have regard to the Home Office guidance in carrying out the functions of licensing authority. However, guidance does not cover every possible situation, so long as the guidance has been properly and carefully understood, members may depart from it if they have reason to do so. Full reasons must be given if this is the case.

Strategic Director of Resources

111. The head of regulatory services has confirmed that the costs of this process over and above the application fee are borne by the service.

BACKGROUND DOCUMENTS

Background Papers	Held At	Contact
Licensing Act 2003 Home Office Revised Guidance to the Act Secondary Regulations Southwark statement of licensing policy Case file	Southwark Licensing, C/O Community Safety and Enforcement, 160 Tooley Street, London SE1 2QH	Mrs Esther Jones Tel: 020 7525 5748

APPENDICES

Name	Title
Appendix A	Copy of the application for a premises licence
Appendix B	Copies of the representations submitted by responsible authorities
Appendix C	Copies of the representations submitted by other persons
Appendix D	Copies of various notices of decision relating to the premises
Appendix E	Copy of the extant premises licence issued in respect of the premises
Appendix F	Table of temporary event notices submitted regarding the premises
Appendix G	Table of complaints submitted to the council's noise and nuisance team
Appendix H	Log of night time economy team visits
Appendix I	Map of the locality

AUDIT TRAIL

Lead Officer	Aled Richards, Strategic Director Environment, Sustainability and Leisure		
Report Author	Wesley McArthur, Principal Licensing Officer		
Version	Final		
Dated	14 July 2026		
Key Decision?	No		
CONSULTATION WITH OTHER OFFICERS / DIRECTORATES / CABINET MEMBER			
Officer Title	Comments sought	Comments included	
Interim Director of Law and Governance	Yes	Yes	
Strategic Director of Resources	Yes	Yes	
Cabinet Member	No	No	
Date final report sent to Constitutional Team		17 July 2026	

APPENDIX A

Business - Application for a premises licence to be granted under the Licensing Act 2003

06/05/2026

Business - Application for a premises licence to be granted under the Licensing Act 2003

Ref No. 2571023

Name of Applicant

Please enter the name(s) who is applying for a premises licence under section 17 of the Licensing Act 2003 and am making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003

	Speedlink Services Ltd
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Notes for Guidance

1. Describe the premises, for example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off-supplies, you must include a description of where the place will be and its proximity to the premises.

2. In terms of specific regulated entertainments please note that:

- Plays: no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
- Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
- Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
- Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
- Live music: no licence permission is required for:
 - o a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed

Business - Application for a premises licence to be granted under the Licensing Act 2003

500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.

- Recorded Music: no licence permission is required for:
 - o any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.
 - Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
 - Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
 - o any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
 - o any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
 - o any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
 - o any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.
3. Where taking place in a building or other structure please tick as appropriate (indoors may include a tent).
 4. For example the type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.
 5. For example (but not exclusively), where the activity will occur on additional days during the summer months.
 6. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.
 7. Please give timings in 24 hour clock (e.g. 16.00) and only give details for the days of the week when you intend the premises to be used for the activity.
 8. If you wish people to be able to consume alcohol on the premises, please tick 'on the premises'. If you wish people to be able to purchase alcohol to consume away from the premises, please tick 'off the premises'. If you wish people to be able to do both, please tick 'both'.
 9. Please give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups or the presence of gaming machines.
 10. Please list here steps you will take to promote all four licensing objectives together.

Business - Application for a premises licence to be granted under the Licensing Act 2003

11. The application form must be signed.
12. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
13. Where there is more than one applicant, each of the applicants or their respective agent must sign the application form.
14. This is the address which we shall use to correspond with you about this application.
15. Entitlement to work/immigration status for individual applicants and applications from partnerships which are not limited liability partnerships:

A licence may not be held by an individual or an individual in a partnership who is resident in the UK who:

- does not have the right to live and work in the UK; or
- is subject to a condition preventing him or her from doing work relating to the carrying on of a licensable activity.

Any premises licence issued in respect of an application made on or after 6 April 2017 will become invalid if the holder ceases to be entitled to work in the UK.

Applicants must demonstrate that they have an entitlement to work in the UK and are not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity. They do this in one of two ways: 1) by providing with this application copies or scanned copies of the documents listed below (which do not need to be certified), or 2) by providing their 'share code' to enable the licensing authority to carry out a check using the Home Office online right to work checking service (see below).

Documents which demonstrate entitlement to work in the UK

- An expired or current passport showing the holder, or a person named in the passport as the child of the holder, is a British citizen or a citizen of the UK and Colonies having the right of abode in the UK [please see note below about which sections of the passport to copy].
- An expired or current passport or national identity card showing the holder, or a person named in the passport as the child of the holder, is a national of a European Economic Area country or Switzerland.
- A Registration Certificate or document certifying permanent residence issued by the Home Office to a national of a European Economic Area country or Switzerland.
- A Permanent Residence Card issued by the Home Office to the family member of a national of a European Economic Area country or Switzerland.
- A current Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder indicating that the person named is allowed to stay indefinitely in the UK, or has no time limit on their stay in the UK.
- A current passport endorsed to show that the holder is exempt from immigration control, is allowed to stay indefinitely in the UK, has the right of abode in the UK, or has no time limit on their stay in the UK.

Business - Application for a premises licence to be granted under the Licensing Act 2003

- A current Immigration Status Document issued by the Home Office to the holder with an endorsement indicating that the named person is allowed to stay indefinitely in the UK or has no time limit on their stay in the UK, when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the UK, when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the Channel Islands, the Isle of Man or Ireland when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A certificate of registration or naturalisation as a British citizen, when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A current passport endorsed to show that the holder is allowed to stay in the UK and is currently allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity.
- A current Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder which indicates that the named person can currently stay in the UK and is allowed to work relation to the carrying on of a licensable activity.
- A current Residence Card issued by the Home Office to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights or residence.
- A current Immigration Status Document containing a photograph issued by the Home Office to the holder with an endorsement indicating that the named person may stay in the UK, and is allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A Certificate of Application, less than 6 months old, issued by the Home Office under regulation 18(3) or 20(2) of the Immigration (European Economic Area) Regulations 2016, to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence.
- Reasonable evidence that the person has an outstanding application to vary their permission to be in the UK with the Home Office such as the Home Office acknowledgement letter or proof of postage evidence, or reasonable evidence that the person has an appeal or administrative review pending on an immigration decision, such as an appeal or administrative review reference number.

Business - Application for a premises licence to be granted under the Licensing Act 2003

- Reasonable evidence that a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence in exercising treaty rights in the UK including:
 - o evidence of the applicant's own identity – such as a passport,
 - o evidence of their relationship with the European Economic Area family member – e.g. a marriage certificate, civil partnership certificate or birth certificate, and
 - o evidence that the European Economic Area national has a right of permanent residence in the UK or is one of the following if they have been in the UK for more than 3 months:
 - (i) working e.g. employment contract, wage slips, letter from the employer,
 - (ii) self-employed e.g. contracts, invoices, or audited accounts with a bank,
 - (iii) studying e.g. letter from the school, college or university and evidence of sufficient funds; or
 - (iv) self-sufficient e.g. bank statements.

Family members of European Economic Area nationals who are studying or financially independent must also provide evidence that the European Economic Area national and any family members hold comprehensive sickness insurance in the UK. This can include a private medical insurance policy, an EHIC card or an S1, S2 or S3 form.

Original documents must not be sent to licensing authorities. If the document copied is a passport, a copy of the following pages should be provided:

- (i) any page containing the holder's personal details including nationality;
- (ii) any page containing the holder's photograph;
- (iii) any page containing the holder's signature;
- (iv) any page containing the date of expiry; and
- (v) any page containing information indicating the holder has permission to enter or remain in the UK and is permitted to work.

If the document is not a passport, a copy of the whole document should be provided.

Your right to work will be checked as part of your licensing application and this could involve us checking your immigration status with the Home Office. We may otherwise share information with the Home Office. Your licence application will not be determined until you have complied with this guidance.

Home Office online right to work checking service

As an alternative to providing a copy of the documents listed above, applicants may demonstrate their right to work by allowing the licensing authority to carry out a check with the Home Office online right to work checking service.

To demonstrate their right to work via the Home Office online right to work checking service, applicants should include in this application their 9-digit share code (provided to them upon accessing the service at <https://www.gov.uk/prove-right-to-work>) which, along with the applicant's date of birth (provided within this application), will allow the licensing authority to carry out the check.

Business - Application for a premises licence to be granted under the Licensing Act 2003

In order to establish the applicant's right to work, the check will need to indicate that the applicant is allowed to work in the United Kingdom and is not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity.

An online check will not be possible in all circumstances because not all applicants will have an immigration status that can be checked online. The Home Office online right to work checking service sets out what information and/or documentation applicants will need in order to access the service. Applicants who are unable to obtain a share code from the service should submit copy documents as set out above.

Premises Details

Application for a premises licence to be granted under the Licensing Act 2003

Non-domestic rateable value of premises in order to see your rateable value [click here](#) (opens in new window)

£	75,500
	Band D and E only applies to premises which uses exclusively or primarily for the supply of alcohol for consumption on the premises
	No

Premises trading name

	The Empire Lounge
--	-------------------

Postal address of premises or, if none, ordnance survey map reference or description

Do you have a Southwark postcode?	Yes
Address Line 1	UNIT 1 AND 2
Address Line 2	777 OLD KENT ROAD
Town	LONDON
Post code	SE15 1NZ
Ordnance survey map reference	
Description of the location	
Telephone number	

Applicant Details

Please select whether you are applying for a premises licence as

Business - Application for a premises licence to be granted under the Licensing Act 2003

	a person other than an individual (limited company, partnership etc)
--	--

If you are applying as an individual or non-individual please select one of the following:-

	I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities
--	---

Other Applicants

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.

Name - First Entry

	Speedlink Services Ltd
--	------------------------

Address - First Entry

Street number or building name	57
Street Description	Deptford Broadway
Town	London
County	
Post code	SE8 4PH
Registered number (where applicable)	06726666
Description of applicant (for example, partnership, company, unincorporated association etc)	Private Limited Company

Contact Details - First Entry

Telephone number	
Email address	

Operating Schedule

When do you want the premises licence to start?

	04/06/2026
--	------------

Business - Application for a premises licence to be granted under the Licensing Act 2003

If you wish the licence to be valid only for a limited period, when do you want it to end?

--	--

General description of premises (see guidance note 1)

	Licensed Bar & Restaurant
--	---------------------------

If 5,000 or more people are expected to attend the premises at any one time please use the drop down below to select the number.

	Less than 5000
--	----------------

Note 1

Describe the premises. For example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place of consumption of these off-supplies of alcohol, you must include a description of where the place will be and its proximity to the premises.

Operating Schedule part 2

What licensable activities do you intend to carry on from the premises?

	(Please see sections 1 and 14 of the Licensing Act 2003 and schedule 1 and 2 of the Licensing Act 2003)
--	---

Provision of regulated entertainment (Please read guidance note 2)

	f) recorded music

Provision of late night refreshment

Business - Application for a premises licence to be granted under the Licensing Act 2003

	i) Late night refreshment
--	---------------------------

Supply of alcohol

	j) Supply of alcohol
--	----------------------

In all cases please complete boxes K, L and M.

F - Recorded Music

Will the playing of recorded music take place indoors or outdoors or both? (Please read guidance note 3)

	Indoors
--	---------

Please give further details here (Please read guidance note 4)

	The applicant wishes to have the facility for the provision of recorded music whether as the principal entertainment provided or in conjunction with any other permitted activity
--	---

Standard days and timings for Recorded Music (Please read guidance note 7)

Day	Start	Finish
Mon	11:00	00:00
Tues	11:00	00:00
Wed	11:00	01:00
Thur	11:00	02:00
Fri	11:00	04:00
Sat	11:00	04:00
Sun	11:00	01:00

State any seasonal variations for playing recorded music (Please read guidance note 5)

--	--

Business - Application for a premises licence to be granted under the Licensing Act 2003

Non standard timings. Where you intend to use the premises for the playing of recorded music entertainment at different times to those listed. (Please read guidance note 6)

On the following days the permitted hours may be extended for an additional hour:
Thursday, Friday, Saturday and Sunday of the Easter weekend. Friday, Saturday and Sunday of both May Bank Holidays and the August Bank Holiday, Christmas Eve and Boxing Day.
From the end of permitted hours on New Year's Eve to the start of permitted hours on the following day;
On the trading day on which the clocks go forward (i.e. the start of British Summer Time) permitted hours may be extended for an additional hour

3. Where taking place in a building or other structure please tick as appropriate (indoors may include a tent).
4. For example the type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.
5. For example (but not exclusively), where the activity will occur on additional days during the summer months.
6. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.
7. Please give timings in 24 hour clock (e.g. 16.00) and only give details for the days of the week when you intend the premises to be used for the activity.

I - Late Night Refreshment

Will the provision of late night refreshment take place indoors or outdoors or both? (Please read guidance note 3)

	Both
--	------

Please give further details here (Please read guidance note 4)

The applicants wish to be able to provide facilities for late-night refreshment as may be required from time to time to complement the range of activities (whether licensable or not) being provided at the premises whether as principal or in conjunction any other permitted activity

Standard days & timings for Late night refreshment (Late night start time is from 23.00, see guidance notes 7)

Business - Application for a premises licence to be granted under the Licensing Act 2003

Day	Start	Finish
Mon	23:00	00:00
Tues	23:00	00:00
Wed	23:00	01:00
Thur	23:00	02:00
Fri	23:00	04:00
Sat	23:00	04:00
Sun	23:00	01:00

State any seasonal variations for the provision of late night refreshment (Please read guidance note 5)

--	--

Non standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed. Please list, (Please read guidance note 6)

	On the following days the permitted hours may be extended for an additional hour: Thursday, Friday, Saturday and Sunday of the Easter weekend. Friday, Saturday and Sunday of both May Bank Holidays and the August Bank Holiday, Christmas Eve and Boxing Day. From the end of permitted hours on New Year's Eve to the start of permitted hours on the following day; On the trading day on which the clocks go forward (i.e. the start of British Summer Time) permitted hours may be extended for an additional hour;
--	--

3. Where taking place in a building or other structure please tick as appropriate (indoors may include a tent).

4. For example the type of activity to be authorised, if not already stated, and give relevant further details, for example

(but not exclusively) whether or not music will be amplified or unamplified.

5. For example (but not exclusively), where the activity will occur on additional days during the summer months.

6. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

7. Please give timings in 24 hour clock (e.g. 23:00) and only give details for the days of the week when you intend the premises to be used for the activity. Start time begins from 23:00

Business - Application for a premises licence to be granted under the Licensing Act 2003**J - Supply of Alcohol**

Will the supply of alcohol be for consumption (Please read guidance note 8)

	Both
--	------

Standard days and timings for Supply of alcohol (Please read guidance note 7)

Day	Start	Finish
Mon	11:00	00:00
Tues	11:00	00:00
Wed	11:00	01:00
Thur	11:00	02:00
Fri	11:00	04:00
Sat	11:00	04:00
Sun	11:00	01:00

State any seasonal variations for the supply of alcohol (Please read guidance 5)

--	--

Non standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed. Please list, (Please read guidance note 6)

On the following days the permitted hours may be extended for an additional hour: Thursday, Friday, Saturday and Sunday of the Easter weekend. Friday, Saturday and Sunday of both May Bank Holidays and the August Bank Holiday, Christmas Eve and Boxing Day. From the end of permitted hours on New Year's Eve to the start of permitted hours on the following day; On the trading day on which the clocks go forward (i.e. the start of British Summer Time) permitted hours may be extended for an additional hour

Please download and then upload the consent form completed by the designated proposed premises supervisor

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Business - Application for a premises licence to be granted under the Licensing Act 2003

5. For example (but not exclusively), where the activity will occur on additional days during the summer months.

6. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

7. Please give timings in 24 hour clock (e.g. 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

8. If you wish people to be able to consume alcohol on the premises, please tick 'on the premises'.

If you wish people to be able to purchase alcohol to consume away from the premises, please tick 'off the premises'. If you wish people to be able to do both, please tick 'both'.

Premises Supervisor

State the name and details of the individual whom you wish to specify on the licence as the designated premises supervisor (Please see declaration about the entitlement to work in the check list at the end of the form)

Full name of proposed designated premises supervisor

First names	Temple
Surname	Ubazue

DOB

Date Of Birth	
---------------	--

Address of proposed designated premises supervisor

Street number or Building name	
Street Description	
Town	
County	
Post code	

Personal licence number of proposed designated premises supervisor, if any,

Personal licence number (if known)	
Issuing authority (if known)	

K

Business - Application for a premises licence to be granted under the Licensing Act 2003

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (Please read guidance note 9)

	There will be no activity of this nature
--	--

9. Please give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups or the presence of gaming machines.

L - Hours premises are open to public

5. For example (but not exclusively), where the activity will occur on additional days during the summer months.

6. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

7. Please give timings in 24 hour clock (e.g. 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

Hours premises are open to the public (standard timings Please read guidance note 7)

Day	Start	Finish
Mon	11:00	00:30
Tues	11:00	00:30
Wed	11:00	01:30
Thur	11:00	02:30
Fri	11:00	04:30
Sat	11:00	04:30
Sun	11:00	01:30

State any seasonal variations (Please read guidance note 5)

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Non standard timings. Where you intend to use the premises to be open to the public at different times from those listed. Please list, (Please read guidance note 6)

Business - Application for a premises licence to be granted under the Licensing Act 2003

The premises opening and activities may be extended for an additional hour:

- (a) Thursday, Friday, Saturday and Sunday of the Easter weekend.
- (b) Friday, Saturday and Sunday of both May Bank Holidays and the August Bank Holiday, Christmas Eve and Boxing Day.
- (c) On the trading day on which the clocks go forward (i.e. the start of British Summer Time)

From the end of permitted hours on New Year's Eve to the start of permitted hours on the following day

M - Steps to promote four licencing objectives

a) General - all four licensing objectives (b,c,d,e) (Please read guidance note 10)

Proposed Conditions – The Empire Lounge

1. A permanent sound-limiting device (or other similar sound-limiting equipment) shall be installed at the premises and shall be in use at all times that amplified sound is provided at the premises. The sound-limiting device (or other similar sound-limiting equipment) shall be calibrated by a professionally certified sound / acoustic engineer so that amplified sound at the premises does not give rise to a public or statutory nuisance at any time. Any temporary or permanent amplification system(s), amplified instrument(s), and microphone(s) in use at the premises shall be routed through the sound-limiting device (or other similar sound-limiting equipment) at all times.
2. The maximum number of people permitted on the premises at any one time (the 'accommodation limit') is 250 people (excluding staff).
3. On the following days, the permitted opening hours and hours permitted for licensable activities may be extended for an additional hour:
 - Thursday, Friday, Saturday and Sunday of the Easter weekend.
 - Friday, Saturday and Sunday of both May Bank Holidays and the August Bank Holiday.
 - on Christmas Eve and Boxing day
 - on the trading day on which the clocks go forward (ie start of British summer time)
 - From the end of permitted hours on New Year's Eve to the start of permitted hours on the following day.
4. A digital CCTV system shall be installed at the premises, shall be maintained in full working order and shall be continually recording at all times that the premises are in use. The CCTV system must be capable of capturing a clear facial image of every person who enters the premises in all lighting conditions. The CCTV system shall be correctly time and date stamped at all times. The CCTV system shall cover all interior and exterior areas of the premises, including the frontage of the premises, and shall collect clearly defined / focused footage. That all CCTV footage shall be kept for a period of thirty one (31) days and shall be made immediately available to Police and responsible authority officers on request.
5. A member of staff shall be on duty at all times that the premises are in use, who is trained in the use of the CCTV system and who is able to view, and download to a removable storage device, CCTV footage at the immediate request of Police and responsible authority officers.
6. Clearly legible signage shall be prominently displayed where it can easily be seen and read by customers advising to the effect that CCTV is in operation at the

Business - Application for a premises licence to be granted under the Licensing Act 2003

premises. The signage shall be kept free from obstructions at all times.

7. All relevant staff shall be trained in their responsibilities under the Licensing Act 2003, the promotion of the licensing objectives and the terms and conditions of this licence. Records pertaining to such training ('the staff training logs') shall be kept at the premises, shall be updated every 6 months and shall be made immediately available to responsible authority officers on request. The training logs shall include the trainee's name (in block capitals), the trainer's name (in block capitals), the date(s) of training and a declaration that the training has been received and understood by the trainee. If the staff training logs are a paper hardcopy then the signature of the trainee, the signature of the trainer shall be included. That all Digital records of training and/or logs shall be made immediately available to Police and responsible authority officers on request

8. Clearly legible signs shall be prominently displayed where they can easily be seen and read by customers at all exits from the premises, requesting that:

- a. Customers leave the premises and area in a quiet and orderly manner.
- b. Entry will not be permitted to patrons who use Sylvan Road to either park, drop off or collect by private or hackney carriage vehicles.
- c. Customers do not consume alcoholic drinks bought at the premises in the vicinity of the premises. Such signs shall be maintained free from obstruction when the premises are in use in accordance with this licence.

9. Relevant members of staff shall receive first aid training and an appropriate number of persons trained in first aid shall be on the premises at all times the premises are in operation.

10. On each day of the week members of staff shall clear away any litter arising from the operation of the premises, left in the immediate vicinity of the premises, when premises closes.

11. The sound level of music played at the premises shall be monitored regularly to prevent music played at the premises from causing public noise nuisance.

12. The sound level of music played at the premises shall be controlled at all times solely by the manager, DPS, or other person nominated by the manager or DPS.

13. All exterior doors at the premises shall be kept closed during the provision of any regulated entertainment except for immediate/emergency access and egress to and from the premises.

14. All windows at the premises shall be kept closed during the provision of any regulated entertainment.

15. When taxis are ordered for customers for the collection of customers from the premises staff members shall instruct the taxi service to instruct the taxi services drivers not to sound the driver's car horns outside the premises, but to approach the premises in person and verbally (without raised voices) alert staff that the drivers are at the premises to collect customers.

16. The details of local taxi firms will be displayed and kept at the premises and provided to customers on request.

17. A minimum of two (2) SIA registered door supervisors will be employed at the premises at all times after 22:00 on Friday, Saturday. They will be employed to control entry to the premises, to deal with the searching / scanning of customers, to deal with any anti-social or disorderly behaviour at the premises, to deescalate confrontations, to assist with emergency escape from the premises, to deal with the ejection of people from the premises, to assist management in liaising with the police regarding instances of crime and to assist with ensuring that the premises' dispersal policy is adhered to. When deployed, they shall remain at the premises until all patrons have vacated the premises and until at least 30 minutes after the premises close. The door supervisors shall be easily identifiable by hi-visibility garment.

Business - Application for a premises licence to be granted under the Licensing Act 2003

18. A minimum of one (1) SIA registered door supervisor will be employed at the premises at all times after 22:00 on a Sunday to Thursday when the terminal hours are beyond midnight. They will be employed to control entry to the premises, to deal with the searching / scanning of customers, to deal with any antisocial or disorderly behaviour at the premises, to de-escalate confrontations, to assist with emergency escape from the premises, to deal with the ejection of people from the premises, to assist management in liaising with the police regarding instances of crime and to assist with ensuring that the premises' dispersal policy is adhered to. When deployed, they shall remain at the premises until all patrons have vacated the premises and its immediate vicinity. The door supervisors shall be easily identifiable by hi-visibility garment.

19. The security personnel shall be equipped with mechanical counting devices to ensure that the maximum accommodation limit of the premises is not exceeded.

20. A minimum of one SIA registered door supervisor shall wear a body worn video camera and all footage is to be made available to police or responsible authority officers upon request.

21. Any individual carrying out security activities at the premises must be:

- a. authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001; or
- b. entitled to carry out that activity by virtue of section 4 of that Act.

22. The SIA registered door supervisors shall at the time of the venue closing, encourage the patrons to disperse from the local area of the venue quietly and prevent any anti-social behaviour.

23. An entry policy shall be devised and maintained at the premises. A copy of the entry policy shall be kept at the premises with the premises licence and shall be made immediately available for inspection to all responsible authority officers on request. That all digital records of training and/or logs shall be made immediately available to responsible authority officers on request. The entry policy shall cover (but not necessarily be limited to):

- i. Safe customer entry to the premises,
- ii. If/when applicable searching/ scanning of attendees,
- iii. The barring of customer entry to the premises for any reason,
- iv. Restricted items (e.g. weapons I drugs or any other items restricted by the licensee),
- v. Pre-opening safety checks of the premises,
- vi. Dealing with overcrowding and / or crowd surges
- vii. Dealing with suspect packages.

24. An incident book/incident recording system shall be kept at the premises to record details of any of the following occurrences at the premises:

- i. Instances of anti-social or disorderly behaviour or Violence
- ii. Calls to the police or fire brigade
- iii. Abuse of staff and/or customers
- iv. Ejections of people from the premises
- v. Visits to the premises by the local authority, police or fire brigade
- vi. Refused sales of alcohol
- vii. Any malfunction in respect of the CCTV system
- viii. Any other relevant incidents.

The incident book/incident recording system shall record the time, date, location, and description of each incident as well as the printed name of the person reporting the incident and any action taken in respect of the incident. The incident book/incident recording system shall be available and accessible at the premises at all times that the

Business - Application for a premises licence to be granted under the Licensing Act 2003

premises are in use in accordance with this licence and shall be made available immediately to Police and responsible authority officers upon request. A record of the preceding 12 months' incidents shall be available at the premises at any time. All digital records of training and/or logs shall be made immediately available to police and responsible authority officers of the council on request.

a If a Pubwatch scheme exists in respect of the local area, then the licensee/ management will join and participate in the Pubwatch scheme (details can be obtained from Southwark Police Licensing and the night time economy team).

25. The premises must have a welfare and vulnerability policy and all staff must receive this training. All new staff must receive this training before starting their role and all staff must have refresher training every 12 months. All training must be recorded and these records must be available on immediate request by responsible authority officers. That all Digital records of training and/or logs shall be made immediately available to Police and responsible authority officers on request.

26. Customers shall use no outside area other than those who temporarily leave the premises to smoke with no more than eight (8) people permitted to smoke at one any time. The area should be clearly marked by rope/post barrier system so as not obstruct the highway. The Staff and/or SIA registered door supervisors shall instruct customers to stay within the designated area and the area will be controlled by Staff and/or SIA registered door supervisors to prevent any disturbance to their neighbours.

27. A zero-tolerance drugs and weapons policy shall be undertaken at the premises:

a) Anybody found with/ using drugs and/ or weapons will be ejected from the premises and shall not be admitted to the premises again.

b) The details of any person found dealing drugs or using weapons will be taken (if possible) and given to the police.

c) Any person who is suspected of having drugs on their person will beed to consent to a search, and should they refuse the search that person shall be ejected from the premises.

28. Clearly legible signage shall be prominently displayed where it can easily be seen and read by customers in the toilets advising to the effect that the taking of illegal drugs will not be tolerated at the premises.

29. Staff shall regularly monitor the premises' toilets to ensure that they are in a clean and sanitary condition, that no prohibited and/ or illegal activities are taking place in the toilets and to check customer safety.

30. A challenge 25 scheme shall be maintained requiring that staff selling or delivering alcohol request that any customer who looks under 25 years old, and who is attempting to purchase or take receipt of alcohol, provides valid photographic identification proving that the customer is at least 18 years old. Valid photographic identification is composed of a photo driving licence, passport, UK armed services photo ID card, any Proof of Age Standards Scheme (PASS) accredited card (such as the Proof of Age London (PAL) card) or any age verification card accredited by the Secretary of State.

31. All staff involved in the sale of alcohol shall be trained in the prevention of sales of alcohol to underage persons (including the prevention of 'proxy sales') and the challenge 25 scheme in operation at the premises. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises and be made immediately available for inspection at the premises to council and I or police officers on request.

32. Clearly legible signs shall be prominently displayed where they can easily be seen and read by customers stating to the effect that a challenge 25 policy is in operation at the premises, that customers may be asked to provide proof of age and stating what the acceptable forms of proof of age are. Such signage shall be displayed at all

Business - Application for a premises licence to be granted under the Licensing Act 2003

entrances, points of sale and in all areas where alcohol is displayed for sale. The signage shall be kept free from obstructions at all times.

33. A register of refused sales of alcohol shall be maintained in order to demonstrate effective operation of the challenge 25 policy. The register shall be used to record details of all refused sales of alcohol. The register shall be kept/ be accessible at the premises at all times. If the refusals register is a paper document, then it shall be clearly and legibly marked on the front cover as a register of refused alcohol sales, with the address of the premises and the name of the licence holder. The register shall be made immediately available for inspection at the premises to council or police officers on request.

34. The venue shall support "Ask for Angela" or another similar safety initiative and posters shall be displayed on the premises. All staff shall be trained in "Ask Angela" or a similar safety initiative and a record of this training shall be kept on the premises and made available for inspection immediately to responsible authority officers upon request. That all Digital records of training and/or logs shall be made immediately available to Police and responsible authority officers on request.

35. All alcohol supplied for consumption after 01:00 shall be decanted into either polycarbonate, recyclable plastic, or recyclable paper-based material.

36. Alcohol shall not be sold or supplied for consumption on the premises otherwise than to persons taking substantial table meals and for consumption by such persons as ancillary to their meal.

37. A dispersal policy to assist with patrons leaving the premises in an orderly and safe manner shall be devised and maintained regarding the premises. A copy of the dispersal policy shall be accessible at the premises at all times that the premises are in operation. The policy should include (but not necessarily be limited to) the following:

- i. Details as to how customer/ staff egress at the premises shall be managed to minimise causing nuisance.
- ii. Details of public transport in the vicinity and how customers will be advised in respect of it.
- iii. Details of the management of taxis to and from the premises.
- iv. Details of the management of any 'winding down' period at the premises.
- v. Details of the use of security and stewarding in respect of managing customer dispersal from the premises.
- vi. Details of any cloakroom facility at the premises and how it is managed.
- vii. Details of road safety in respect of customers leaving the premises.
- viii. Details of the management of ejections from the premises.
- ix. Details as to how any physical altercations at the premises are to be managed.
- x. Details of how refuse waste in the local vicinity arising through the operation of the premises will be cleared up (e.g. flyer clean up, post event clean up).

All relevant staff employed at the premises shall be trained in the latest version of the dispersal policy. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises. If the dispersal policy is a paper document then the signature of the trainees shall also be included. The dispersal policy shall be made immediately available to responsible authority officers on request. That all Digital records of training and/or logs shall be made immediately available to responsible authority officers on request.

38. There shall be no entry or re-entry permitted within 1 hour of the cessation of licensable activities, save for those temporarily leaving the premises to smoke.

39. There shall be no sales of alcohol or late-night refreshment for consumption off the premises after 23:00 Sunday to Wednesday, 00:00 Thursdays or after 00:00 on Friday

Business - Application for a premises licence to be granted under the Licensing Act 2003

and Saturday.

40. There shall be no externally promoted events, including DJ's.

41. Any 'off sales' of alcohol shall be provided in sealed containers to be taken away from the premises.

42. There shall be no deliveries or off sales after 00:00.

43. An additional SIA security officer shall be employed by the premises from 21:00 hours whenever the premises is open beyond 00:00 hours until 30 minutes after the terminal hour to be positioned on the corner of Old Kent Road and Sylvan Grove to ensure patrons parking on Sylvan Grove is not permitted entry to the premises and dispersal of patrons managed efficiently.

44. A telephone number for management shall be made available to local residents

b) the prevention of crime and disorder

Please see a above

c) public safety

Please see a above

d) the prevention of public nuisance

Please see a above

e) the protection of children from harm

Please see a above

Guidance note 10

Please list here steps you will take to promote all four licensing objectives together.

Please upload a plan of the premises

Business - Application for a premises licence to be granted under the Licensing Act 2003

Please upload any additional information i.e. risk assessments

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Checklist

I have enclosed the plan of the premises. I understand that if I do not comply with the above requirements my application will be rejected. I understand that I must now advertise my application (In the local paper within 14 days of applying
--

Home Office Declaration

Please tick to indicate agreement

☐	I am a company or limited liability partnership
--------------------------	---

Declaration

[Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership]

I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK.

The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licensable activity) and I have seen a copy of his or her proof of entitlement to work, or have conducted an online right to work check using the Home Office online right to work checking service which confirmed their right to work.

I/We hereby declare the information provided is true and accurate.

I agree to the above statement

	Yes
PaymentDescription	
PaymentAmountInMinorUnits	
AuthCode	
LicenceReference	
PaymentContactEmail	

Business - Application for a premises licence to be granted under the Licensing Act 2003

Please provide name of applicant (the current premises licence holder) or applicant's solicitor or other duly authorised agent (please read guidance note 12). If completing on behalf of the applicant, please state in what capacity.

Full name	
Date (DD/MM/YYYY)	06/05/2026
Capacity	Applicants Solicitor

Where the premises licence is jointly held, enter the 2nd applicant (the current premises licence holder) or 2nd applicant's solicitor or other authorised agent (guidance note 13). If completing on behalf of the applicant state in what capacity

Full name	
Date (DD/MM/YYYY)	
Capacity	

Contact name (where not previously given) an address for correspondence associated with this application (please read guidance note 14)

Contact name and address for correspondence	
Telephone No.	
If you prefer us to correspond with you by e-mail, your email address (optional)	

GUIDANCE NOTES

12. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.

13. Where there is more than one applicant, each of the applicants or their respective agents must sign the application form.

14. This is the address which we shall use to correspond with you about this application.

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Business - Application for a premises licence to be granted under the Licensing Act 2003

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED.

Once you complete form you will be redirected to payments and won't be able to return back.

The information you provide will be used fairly and lawfully and Southwark Council will not knowingly do anything which may lead to a breach of the Data Protection Act 1998.



The Licensing Unit
Floor 3
160 Tooley Street
London
SE1 2QH

**Metropolitan Police Service
Licensing Office
Southwark Police Station,
323 Borough High Street,
LONDON,
SE1 1JL**

Tel:
Email:

Ref

Date: 12/05/2026

Re: The Empire Lounge Unit 1-2 777 Old kent SE15 1NZ

Dear Sir/Madam,

Police are in possession of an application from the above for a New Premises licence for the above venue for recorded music, Late Night Refreshment, supply alcohol on/off sales. The venue is described by the applicant as a licensed restaurant and the hours requested are outside those recommended in the Southwark Statement of licensing policy. The hours of operation requested are as follows

Open to the Public
Mon-Tue-1100hrs-0030hrs
Wednesday-1100hrs-0130hrs
Thurs-1100hrs-0230hrs
Fri-Sat-1100hrs-0430hrs
Sun-1100hrs-0130hrs

Recorded Music
Mon-Tue-1100hrs-0000hrs
Wednesday-1100hrs-0100hrs
Thurs-1100hrs-0200hrs
Fri-Sat-1100hrs-0400hrs
Sun-1100hrs-0100hrs

Late Night Refreshment
Mon-Tue-2300hrs-0000hrs
Wednesday-2300hrs-0100hrs
Thurs-2300hrs-0200hrs
Fri-Sat-2300hrs-0400hrs
Sun-2300hrs-0100hrs

Supply of Alcohol on/off
 Mon-Tue-1100hrs-0000hrs
 Wednesday-1100hrs-0100hrs
 Thurs-1100hrs-0200hrs
 Fri-Sat-1100hrs-0400hrs
 Sun-1100hrs-0100hrs

The venue is situated in a residential area and the hours requested far exceed those recommended for restaurants which is 2300hrs as stated in the Southwark statement of licensing policy, in fact this venue currently holds two licenses and operates far outside of the policy hours and is one of the latest opening venues in Southwark.

This new application does provide a number of control measures to address the licensing objectives and Police welcome these however they merely either replicate those provided in previous applications or amend them to favourably to suit the applications later hours such as amending last entry time for the venue. However the application does not address the issues that such late night venues potentially attract such as increases in alcohol led anti-social behaviour and crime and disorder. we would expect to see more robust conditions that reflect the late hours requested in order to address the licensing objectives in particular that of prevention of crime and disorder. In view of this we would ask the applicant to consider the following conditions and wording

1. That when the terminal hour is beyond 0100hrs a minimum of three (3) SIA registered door supervisors will be employed at the premises at all times from 22:00 hours. They will be employed to control entry to the premises, to deal with the searching / scanning of customers, to deal with any anti-social or disorderly behaviour at the premises, to de-escalate confrontations, to assist with emergency escape from the premises, to deal with the ejection of people from the premises, to assist management in liaising with the police regarding instances of crime and to assist with ensuring that the premises' dispersal policy is adhered to. When deployed, they shall remain at the premises until all patrons have vacated the premises and until at least 30 minutes after the premises close. The door supervisors shall be easily identifiable by hi-visibility garment.

2. That a minimum of one (1) SIA registered door supervisor will be employed at the premises at all times after 22:00 hours on a Monday and Tuesday when the terminal hours are beyond midnight. They will be employed to control entry to the premises, to deal with the searching / scanning of customers, to deal with any anti-social or disorderly behaviour at the premises, to de-escalate confrontations, to assist with emergency escape from the premises, to deal with the ejection of people from the premises, to assist management in liaising with the police regarding instances of crime and to assist with ensuring that the premises' dispersal policy is adhered to. When deployed, they shall remain at the premises until all patrons have vacated the premises and its immediate vicinity. The door supervisors shall be easily identifiable by hi-visibility garment.

3. An additional SIA security officer shall be employed by the premises from 21:00 hours whenever the premises is open beyond 00:00 hours until 30 minutes after the terminal hour to be positioned on the corner of Old Kent Road and Sylvan Grove to ensure patrons parking on Sylvan Grove is not permitted entry to the premises and dispersal of patrons managed efficiently.

4. The security personnel shall be equipped with mechanical counting devices to ensure that the maximum accommodation limit of the premises is not exceeded.
5. That a minimum of 2 SIA registered door supervisor shall wear a body worn video camera and all footage is to be made available to police or responsible authority officers upon request.
6. Any individual carrying out security activities at the premises must be;
 - a. authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001; or
 - b. entitled to carry out that activity by virtue of section 4 of that Act.
7. The SIA registered door supervisors shall at the time of the venue closing, encourage the patrols to disperse from the local area of the venue quietly and prevent any anti-social behaviour.

The Police object to this application as the control measures offered are not sufficiently robust for such late opening hours. It is highly likely that if granted in its current format this will have a negative effect on local residents, by means of an increase in alcohol led anti-social behaviour in particular at closing when they leave to collect their cars and transport which are parked in residential streets. Police believe that if the license is granted in its current form it would have a negative impact on all of the licensing objectives in particular that of the Prevention of crime and disorder.

Submitted for your consideration.

Yours Sincerely

PC Mark Lynch 2246AS

Licensing Officer
Southwark Police Licensing

MEMO: Licensing Unit

To	Licensing Unit	Date	3 June 2026
From	Jayne Tear		
Email	jayne.tear@southwark.gov.uk		

Subject Re: The Empire Lounge, Unit 1 & 2, 777 Old Kent Road, London, SE15 1NZ

- Application for a premises licence

I write with regard to the above application for the grant of a premises licence submitted by Speedlink Services Limited under the Licensing Act 2003 which seeks the following licensable activities:

- **Recorded music (indoors)** on Monday and Tuesday from 11:00 to 00:00; Wednesday and Sunday from 11:00 to 01:00 the following day, Thursday from 11:00 to 02:00 the following day and Friday and Saturday from 11:00 to 04:00 the following day.
- **Provision of late night refreshment (indoors and outdoors)** on Monday and Tuesday from 23:00 to 00:00; Wednesday and Sunday from 23:00 to 01:00 the following day, Thursday from 23:00 to 02:00 the following day and on Friday and Saturday from 23:00 to 04:00 the following day.
- **The supply of alcohol (on and off the premises)** on Monday and Tuesday from 11:00 to 00:00; Wednesday and Sunday from 11:00 to 01:00 the following day, Thursday from 11:00 to 02:00 the following day and Friday and Saturday from 11:00 to 04:00 the following day.
- **Overall opening times** shall be on Monday and Tuesday from 11:00 to 00:30 the following day; Wednesday and Sunday from 11:00 to 01:30 the following day, Thursday from 11:00 to 02:30 the following day and Friday and Saturday from 11:00 to 04:30 the following day.

Non Standard Timings requested for recorded music; late night refreshment, supply of alcohol and opening times:

- On the following days the permitted hours may be extended for an additional hour: Thursday, Friday, Saturday and Sunday of the Easter weekend. Friday, Saturday and Sunday of both May Bank Holidays and the August Bank Holiday, Christmas Eve and Boxing Day.
- From the end of permitted hours on New Year's Eve to the start of permitted hours on the following day;
- On the trading day on which the clocks go forward (i.e. the start of British Summer Time) permitted hours may be extended by an additional hour.

The premises is described as a '*Licensed Bar & Restaurant*' within the application.

My representation is based on the Southwark Statement of Licensing policy 2026 – 2031 and relates to the licensing objectives for the prevention of crime and disorder and the prevention of public nuisance.

The premises is situated in a residential area and under the Southwark Statement of Licensing Policy 2026-2031 the appropriate closing times for Restaurants, Public Houses, Wine bars or other drinking establishments in this area is 23:00 daily. Night Clubs (with sui generis planning classification) are not considered appropriate for this area.

The premises currently holds a premises licence with which allows for the following licensable activities and closing times:

- **Recorded music – (indoors)** on Sunday to Wednesday from 11:00 to 00:00; Thursday from 11:00 to 01:00 the following day, Friday and Saturday from 1:00 to 03:00 the following day.
- **Late Night Refreshment – (Indoors and outdoors)** on Sunday to Wednesday from 23:00 to 00:00; Thursday from 23:00 to 01:00 the following day, Friday and Saturday from 23:00 to 03:00 the following day.
- **Sale by retail of alcohol (to be consumed on and off the premises)** on Sunday to Wednesday from 11:00 to 00:00; Thursday from 11:00 to 01:00 the following day, Friday and Saturday from 11:00 to 03:00 the following day.
- **Opening times** on Sunday to Wednesday from 11:00 to 00:30 the following day; Thursday from 11:00 to 01:30 the following day; Friday and Saturday from 11:00 to 03:30 the following day.

The hours already granted are outside of the hours recommended within the licensing policy for a residential area.

Although the application is for a new premises licence, this application is being made by the current licence holder in respect of the premises and amounts to a variation of the existing premises licence with the aim of extending the hours permitted for licensable activities.

Allowing operating hours further extended past those recommended in the Southwark Statement of Licensing Policy is likely to give rise to nuisance, crime and disorder and anti-social behavior in an area that has residential housing in the immediate vicinity and the application does not provide any information to suggest the licensing sub-committee should divert further from the hours that are recommended within the policy therefore I recommend that the application is refused.

Southwark's Statement of Licensing Policy 2026 – 2031 can be found on the following link:

[Our licensing policies | Southwark Council](#)

Yours sincerely

Jayne Tear
Principal Licensing officer
In the capacity of Licensing Authority as a Responsible Authority

APPENDIX C

OTHER PERSON 1

From: **OTHER PERSON 1**

Sent: Sunday, May 17, 2026 8:33 PM

To: Regen, Licensing <Licensing.Regen@southwark.gov.uk>

Subject: Speedlink Services Ltd Unit 1&2, 777 Old Kent Road SE15 1NZ

The above address is applying for extended hours for there club/restaurant.

I live in Sylvan Grove, XXXXX X and I wish to oppose this application on the following grounds;

Excessive noise, loud talking/shouting/screaming/occasional fights, dangerous parking both sides of the narrow road and blocking legally parked cars, men and women urinating in the street, sometimes before they enter the club. So please do not grant this license out of respect for us families that live here.

Thanking you

OTHER PERSON 1

Flat

Sylvan Grove

London

SE15 1AR

Email;

Phone;

OTHER PERSON 2**From:** **OTHER PERSON 2****Sent:** Sunday, May 17, 2026 9:09 PM**To:** Regen, Licensing <Licensing.Regen@southwark.gov.uk>**Subject:** Empire Lounge - New Premises License

To Whom It May Concern,

I am writing to object to the application by Empire Lounge on Old Kent Road to extend its opening hours.

I live at [REDACTED] Sylvan Grove, very close to the premises, and I am extremely concerned about the impact that later operating hours will have on local residents and the surrounding area.

The venue already generates significant noise from customers arriving, leaving, talking outside, traffic associated with the business, and loud music. Extending the opening hours would increase late-night disturbance and make it difficult for residents to enjoy peace and quiet in their homes, particularly during the night.

I am also concerned about anti-social behaviour connected with customers from the venue. There are already major issues with overcrowded parking on our road (our housing officer can provide you with this in more detail), and I believe longer opening hours will make this worse. In addition, people frequently urinate in the greenery area just by the building on our road, which is unpleasant, unhygienic, and disrespectful us who live on the road.

Sylvan Grove is a residential area and us residents should not have to deal with increased noise, parking problems, littering, and public urination late into the night.

For these reasons, I strongly object to the application to extend the opening hours of Empire Lounge and ask the council to take into account the impact on local residents' quality of life.

Yours faithfully,

OTHER PERSON 2

Flat

Sylvan Grove
SE15 1AR

OTHER PERSON 3**From:** **OTHER PERSON 3****Sent:** Thursday, May 21, 2026 7:52 PM**To:** Regen, Licensing <Licensing.Regen@southwark.gov.uk>**Subject:** Objection to Premises Licence Application - Empire Lounge (Ref: SE15 1NZ)

Dear Licensing Service,

I am writing to formally object to the new premises licence application submitted by Speedlink Services Ltd for Empire Lounge, Unit 1 & 2, 777 Old Kent Road, London, SE15 1NZ.

As a local resident, I am objecting based on two core licensing objectives:
 - the prevention of public nuisance and public safety.

My concerns are as follows:

Noise Disturbance & Sleep Deprivation: The proposed operating hours (extending up to 02:00 and 04:00) will severely impact residents' quality of life. Our local topography acts like an echo chamber, significantly amplifying sound. Late-night music and crowds at these hours will cause intolerable sleep disruption.

Anti-Social Behaviour & Crowding: Events at this venue already result in large crowds gathering outside to drink, causing a public nuisance.

Traffic & Public Safety:

Patrons regularly park illegally on double yellow lines and pavements. Extending the hours will worsen this congestion, block pedestrian access, and compromise public safety.

For these reasons, I urge the council to reject this application or drastically scale back the permitted hours.

Yours faithfully,

OTHER PERSON 3

Flat , Sylvan Grove, SE15 1AR London, UK.



NOTICE OF DECISION

LICENSING SUB-COMMITTEE – 5 SEPTEMBER 2016

LICENSING ACT 2003: UNIT 2, 777 OLD KENT ROAD, LONDON SE15 1NZ

1. Decision

That the application made by George Nwachukwu for a premises licence to be granted under the Licensing Act 2003 in respect of the premises known as Unit 2, 777 Old Kent Road, London SE15 1NZ is granted/refused as follows:

Licensable activity	Hours
Late night refreshment	Saturday – between 23:00 and 00:00 (Midnight)
The supply of alcohol	Sunday to Friday between 11:00 and 23:00 Saturday between 11:00 and 00:00
Opening hours	Sunday to Friday – between 11:00 and 23:30 Saturday between 11:00 and 00:30 the following day

2. Conditions

The operation of the premises under the licence shall be subject to relevant mandatory conditions, conditions derived from the operation schedule highlighted in Section M of the application form and the following additional conditions agreed by the sub-committee:

1. That alcohol shall not be sold or supplied for consumption on the premises otherwise than to persons taking substantial table meals and for consumption by such persons as ancillary to their meal.
2. That a dispersal policy will be implemented and maintained to assist with patrons leaving the premises in an orderly and safe manner and all staff will be trained in the contents of this policy and made aware of any changes. A copy of the dispersal policy shall be made available to the licensing officer and the police on request.
3. That all staff involved in the sale of alcohol shall be trained in the prevention of sales of alcohol to underage persons, and the challenge 25 scheme in operation at the premises. A record of such training shall be kept / be accessible at the premises at all times and be made immediately available for inspection at the premises to council or police officers on request. The training record shall include the trainee's name (in block capitals), the trainer's name (in block capitals), the signature of the trainee, the signature of the trainer, the date(s) of training and a declaration that the training has been received and updated every four months.

4. There shall be a maximum capacity of 80-seated or waiting customers at any one time.
5. There shall be a maximum of 5 smokers outside the front of the premises at any one time.
6. That there shall be a designated personal supervisor or personal licence holder on the premises at all times alcohol is available for supply for the purpose of supervising such sales.
7. The rear exit shall be closed at all times with the exception of emergencies

3. Reasons

The reasons for the decision are as follows:

The licensing sub-committee heard from the applicant who advised that the application had been amended to read that the Saturday sales of alcohol would be between 11:00 and 01:30 hours the following day. Furthermore, the applicant no longer sought off sales or recorded music. There would also be a capacity of 80 seated covers and training would be provided every four months.

The applicant also produced a dispersal policy in addition to an acoustic report and four photographs. Contrary to Southwark's statement of licensing policy, the applicant stated that the premises was not in a residential area, but a largely commercial area. Any issues relating to parking, would be addressed by the arrangement the applicant had with Toys R Us who would provide additional parking to patrons of the premises, beyond the normal two hours.

Licensing as a responsible authority objected to the premises licence application based on the prevention of crime and disorder and the prevention of public nuisance licensing objectives. They referred the licensing sub-committee to the council's Statement of Licensing Policy 2015-2020 in that the operating hours applied for were not consistent with the council's licensing policy; the licence should reflect those specified in the in the licensing policy. The representative from licensing also requested that the applicant provide an accommodation limit and a dispersal policy.

The Environmental Protection Team informed the licensing sub-committee that their representation was based on the prevention of public nuisance licensing objective and suggested an earlier closing time on Saturday and Sunday. Furthermore, they advised that more specific plans should be made to prevent noise escape from the premises to avoid the operation causing a statutory nuisance to nearby residents.

The licensing sub-committee heard from the planning service who objected to the application based on the prevention of the public nuisance licensing objective and advised that the proposed operation of the premises could have a detrimental impact on the residential properties to the rear of the site through associated noise, disturbance through parking and congregation of people in the vicinity of the premises. Furthermore, the premises had planning consent for hot food/take away between the hours of 07:00 to 23:00 Monday to Saturday and 08:00 to 22:00 on Sundays and Bank holidays. Two planning applications had previously been made to extending the hours to 05:30 and 04:30, both of which had failed. There were also proposed developments in the area that would be affected by the premises.

The licensing sub-committee noted the written representation from the public health directorate.

The licensing sub-committee considered very carefully both the oral and written representation from all the parties. The primary point in dispute was the proposed operating hours, which exceeded those specified in Southwark's Statement of Licensing Policy. The applicant was of the view that the premises was not located in a residential area and produced photographs as evidence. However, on considering the plan of the area (page 41 of the agenda), the sub-committee were satisfied that this was a residential area given that there were residential premises at Sylvan Terrace, Bowness House and Ullswater House all of whom could be affected by noise and the late night dispersal from the premises. The licensing sub-committee were not satisfied that the issue of parking and parking disturbance was sufficiently addressed, when Sylvan Terrance already have parking problems. The parking at Toys R Us was in fact public parking, offering 2 hours free parking. In the circumstances, the licensing sub-committee felt it could not digress from the licensing policy.

In reaching this decision the sub-committee had regard to all the relevant considerations and the four licensing objectives and considered that this decision was appropriate and proportionate.

4. Appeal rights

The applicant may appeal against any decision:

- a) To impose conditions on the licence
- b) To exclude a licensable activity or refuse to specify a person as premises supervisor.

Any person who made relevant representations in relation to the application who desire to contend that:

- a) The licence ought not to be been granted; or
- b) That on granting the licence, the licensing authority ought to have imposed different or additional conditions to the licence, or ought to have modified them in a different way

may appeal against the decision.

Any appeal must be made to the Magistrates' Court for the area in which the premises are situated. Any appeal must be commenced by notice of appeal given by the appellant to the justices' clerk for the Magistrates' Court within the period of 21 days beginning with the day on which the appellant was notified by the licensing authority of the decision appealed against.

Issued by the Constitutional Team on behalf of the Director of Law and Democracy.

Date: 5 Sept 2016

NOTICE OF DECISION

LICENSING SUB-COMMITTEE – 6 SEPTEMBER 2017

LICENSING ACT 2003: LICENSING ACT 2003: UNIT 2, 777 OLD KENT ROAD, LONDON, SE15 1NZ

1. Decision

That the application by George Nwachukwu for a variation of a premises licence issued under the Licensing Act 2003 in respect of the premises known as **UNIT 2, 777 OLD KENT ROAD, LONDON, SE15 1NZ** is granted as follows:

Licensable Activities	Days	Hours
Sale of alcohol	Sunday to Thursday Friday, Saturday & Bank Holidays	11:00 – 23:30 11:00 - 00:30
Late night refreshment	Sunday to Thursday Friday, Saturday & Bank Holidays	11:00 - 23:30 11:00 - 00:30
Opening	Sunday to Thursday Friday, Saturday & Bank Holidays	11:00 - 00:00 11:00 - 01:00

2. Conditions

The operation of the premises under the licence shall be subject to relevant mandatory conditions, any conditions derived from the operating schedule in Section M of the application for and the following conditions imposed by the licensing sub-committee:

1. That the premises licence holder shall visibly display signage stating that entry will not be permitted to patrons who use Sylvan Road to either park, drop off or collect by private or hackney carriage vehicles.
2. That suitably qualified SIA persons shall be employed at all times where the premises is operating beyond 23:00 hours and shall take all reasonable steps to ensure that patrons do not cause a nuisance in the vicinity of the premises.
3. That there shall be no entry or re entry permitted after 00:00 hours.
4. That there shall be no sales for consumption of food off the premises after 23:00 hours.
5. That there shall be no off sales of alcohol after 23:00 hours.
6. That the maximum number of persons permitted to be on the premises is 90.
7. That a sound limiting device shall be installed and be set at an appropriate level by a professionally certified acoustic engineer.

8. That a permanent sound limiting device (or other similar sound limiting equipment) shall be installed at the premises and shall be in use at all times that amplified sound is provided at the premises. The sound limiting device (or other similar sound limiting equipment) shall be calibrated by a professionally certified sound / acoustic engineer so that amplified sound at the premises does not give rise to public or statutory nuisance at any time. Any temporary or permanent amplification system(s), amplified instrument(s) and microphone(s) in use at the premises shall be routed through the sound limiting device (or other similar sound limiting equipment) at all times.”

3. Reasons

The reasons for the decision are as follows:

The licensing sub-committee heard from the applicant's representative who advised that the premises operate as a restaurant. They further stated that the extended hours were required to cater for the clientele who prefer to eat later in the evening than the current hours permit.

The applicant's representative submitted that, although Southwark Council's statement of licensing policy defines the area that the premises are located in as a residential area, in the applicant's opinion the area that the premises are located is a mixed use area.

Reference was made to a previous planning appeal decision which referred to the area as small scale residential.

The applicant's representative stated that they believed at least one of representations from other persons to be vexatious.

The applicant's representative advised the sub committee that the premises has operated 12 TENS and only one complaint appears to be have been made as a direct result of a TEN following the event in December 2016.

The applicant's representative advised that they are prepared to work with residents to minimise risk of nuisance and they would be willing to ensure that the refuse bin remains locked and is emptied on a regular basis. They also advised that customers disperse on a gradual basis reducing the risk of nuisance.

The applicant's representative also stated that they would ensure on SIA doorman monitored the use of Sylvan road by the premises patron's and will inform patrons that they will not be permitted to enter the premises if they choose to use Sylvan road for parking, dropping off or picking up patrons of the premises. Thereby minimising the risk of nuisance to local residents.

With a view to assist in reducing any potential noise nuisance the applicant is also strongly advised by the sub committee to encourage patrons to use public transport where possible.

The applicant's representative agreed to adopt additional conditions in order to reduce the risk on nuisance in the area and stated that they would be submitting a further application to the Planning department addressing the issues raised and believe that this application will be successful.

The licensing sub-committee heard from the council's planning department who submitted a representation in respect of the prevention of public nuisance. They advised that previous events which have taken place at the premises have resulted in complaints of noise nuisance from local residents.

The planning department also stated that a temporary stop notice was served to ensure that the premises adhered to a closing time of 23:00 hours as per planning permission in respect of the premises. They further stated that 2 planning applications to extend the hours of operation in respect of the premises have been refused on the grounds of potential harm to residential amenity by the proposed extended hours of operation and further pointed out that there has been no change of circumstance to lead to a different conclusion in respect of the potential impact of extending the operating hours.

They further stated that they had concerns that the premises operated as a late night drinking venue rather than a restaurant. One of the reasons for this being the fact that the filter in the extraction system had not been changed, indicating that the kitchen was not being used as much as they would expect.

The applicant stated that the kitchen was not being used as often as they would like due to the reduced demand as a result of the restricted hours. In addition the extraction system was new and was not therefore required to be changed yet.

The licensing sub-committee considered the representation from the council's Director of Public Health in respect of the prevention of crime and disorder, the prevention of public nuisance and the protection of public safety licensing objectives. The representation stated that research shows increased hours of alcohol sales are associated with increased alcohol consumption, increased alcohol related injuries and increased alcohol related harm. In addition reference was made to the Southwark's statement of licensing policy which recommends that restaurants in the premises location should close at 23:00.

The sub committee noted that whilst a representative from the public health authority did not attend the hearing, the sub committee took into account the written representation. It noted that more weight could have been attached had a representative attended the sub-committee but nonetheless the representation carried weight.

The licensing sub-committee heard from the council's licensing responsible authority who submitted representations under the prevention of crime and disorder and the prevention of public nuisance licensing objective. The officer advised that Southwark's statement of licensing policy recommends that in the premises' location restaurants should close at 23:00.

The representation also notes that current planning permission in regards to the premises stipulates that the premises close at 23:00.

The officer also referred to the complaints received by three local residents and whilst stating that there was no issued with the current operation of the premises within the current permitted hours, she expressed concern that later hours as requested could result in increased crime and disorder in the area.

The licensing sub-committee heard from the Metropolitan Police Service who also advised that the current planning permission stipulates that the premises close at 23:00. The police also highlighted that previous events at the premises have resulted in complaints from local residents of public nuisance and noise nuisance caused by customers. The police also stated that the hours applied for exceed those recommended in Southwark's statement of licensing policy.

The police stated that they had concerns the extended hours applied for may lead to an increase in public nuisance and crime and disorder in the area.

The licensing sub-committee heard from the council's environmental protection team who submitted a representation in respect of the prevention of public nuisance licensing objective. The officer advised that previous events at the premises have resulted in complaints of noise nuisance from local residents.

The officer also referred to the current planning permission which requires the premises to close at 23:00 and the fact that applications to extend the premises' hours have been refused.

The licensing sub-committee considered four representations from other persons who stated that the existing operation of the premises causes noise nuisance and anti social behaviour including littering, public urination and fights and sounding their car horns.

The representations from the residents also highlighted that the planning applications to extend the hours have been refused.

The residents stated that the premises operated as a nightclub and not a restaurant and that the residents felt intimidated by the patrons of the premises.

The residents express concern that all of the existing problems would be exacerbated and crime and disorder will increase if the hours of operation are extended.

The sub committee noted that whilst the residents did not attend the hearing, the sub committee took into account the written representations.

It noted that more weight could have been attached had a representative attended the sub-committee but nonetheless the representation carried weight.

The licensing sub-committee considered all of the oral and written representations before it and considered Southwark's Statement of Licensing Policy 2016 which sets out recommended hours of operation and requires the sub committee to give consideration to the premises' location and its likelihood to impact on the licensing objectives.

In reaching this decision the sub-committee had regard to all the relevant considerations and the four licensing objectives and on balance considered that this decision was appropriate and proportionate.

4. Appeal rights

The applicant may appeal against any decision to modify the conditions of the licence; and

Any person who made relevant representations in relation to the application who desire to contend that:

- a) That variation ought not to have been made; or
- b) That, when varying the licence, the licensing authority ought not to have modified the conditions of the licence, or ought to have modified them in a different way

May appeal against the decision.

Any appeal must be made to the magistrates' Court for the area in which the premises are situated. Any appeal must be commenced by notice of appeal given by the appellant to the justices' clerk for the Magistrates' Court within the period of 21 days beginning with the day on which the appellant was notified by the licensing authority of the decision appealed against.

Issued by the Constitutional Team on behalf of the Director of Law and Democracy

Date: 6 September 2017

NOTICE OF DECISION

LICENSING SUB-COMMITTEE - 2 OCTOBER 2017

LICENSING ACT 2003: UNIT 2, 777 OLD KENT ROAD, LONDON SE15 1NZ

1. Decision

That the council's licensing sub-committee, having considered an application made under Section 51 of the Licensing Act 2003 by an 'other person' for the review of the premises licence issued in respect of the premises known as Empire, Unit 2, 777 Old Kent Road, London, SE15 1NZ and having had regard to all other relevant representations has decided it necessary for the promotion of the licensing objectives to modify the conditions of the licence by adding the following conditions:

1. That a written dispersal policy be devised in respect of the premises. A copy of the policy shall be kept at / be accessible at the premises at all times that the premises are in use and shall be made available to council or police officers immediately on request. The policy must include (but not necessarily be limited to) the following:
 - The full name and address of the premises
 - The name(s) of the licensee and premises' designated premises supervisor
 - Details as to how customer / staff egress at the premises shall be managed to minimise causing nuisance
 - Details of public transport in the vicinity and how customers will be advised in respect of it
 - Details of the management of taxis to and from the premises
 - Details of the management of any 'winding down' period at the premises
 - Details of the use of security and stewarding in respect of managing customer dispersal from the premises
 - Details of any cloakroom facility at the premises and how it is managed
 - Details of road safety in respect of customers leaving the premises
 - Details of the management of ejections from the premises
 - Details of how refuse / waste in the local vicinity arising through the operation of the premises will be cleared up (e.g. flyer clean up, post event clean up)
 - Details of any other premises licence conditions relating to dispersal / the management of patrons arriving at / leaving the premises
 - Details as to the management (if any) of parking in regards to customer's vehicles.
2. All relevant staff (e.g. SIA staff, managers / supervisors, stewards, bar staff or any other relevant staff) should be trained in respect of the policy. A record of the training, including the trainee's name (in capital letters) & signature, date that each member of staff is trained and declaration that the dispersal policy has been read and understood shall be kept at the premises and be made immediately available for inspection by officers of the council or police on request.

2 Reasons

The reasons for this decision are as follows:

The licensing sub-committee received written representations from the applicant for the review, namely that the licence should be reviewed on the grounds of the prevention of crime and disorder, and prevention of public nuisance. It also received written representations from another interested party on the grounds of prevention of public nuisance. It was noted that neither the applicant for the review nor the other interested party were in attendance.

The licensing sub-committee heard oral representations from the public health officer, representing the director of public health, supporting the decision to review the licence on the grounds of prevention of public nuisance. The effects of persistent disturbance to sleep on an individual's health were explained. In view of these effects on an individual and the fact that a number of complaints had been received by the council, on behalf of the director, the sub-committee was invited to reduce the premises licence hours of operation to align with the council's policy.

The licensing sub-committee heard from the representative on behalf of the premises licence holder who explained that the application was made by a vexatious resident. It was further alleged that the applicant, and another, had actively sort to extort money from the licence holder. The representative went on to argue that because the applicant for the review or the other person supporting the review had attended the hearing to give live evidence, little or no weight should be attached to the representations that had been made by them, and that the representations made on behalf of the director public heath should attract little weight because they were based on the same flawed representations.

The sub-committee reminded itself that it must promote the licensing objectives and have regard to the statutory guidance issued under section 182 of the Licensing Act 2003 and the council's statement of licensing policy.

The sub-committee having considered all the evidence and have decided to take no action on this occasion save to add conditions concerning the dispersal policy of the premises.

The sub-committee noted that on 6 September 2017, the licensing sub-committee considered the representations from a number of interested parties and responsible authorities, and a number of the issues were ventilated on this occasion. In reaching its decision today, the sub-committee looked for new evidence that had not been previously considered or for any new evidence that had become available since the last hearing. The sub-committee was of the view that there was no new evidence since it made its decision on 6 September 2017 and noted that many of the issues raised by the interested parties and the responsible authority, in relation to this review hearing, had been dealt with by the addition of conditions added to the licence on 6 September 2017.

The sub-committee reminded itself that the issue of dispersal was raised at the hearing on 6 September 2017 and noted that the licence holder was unable to provide a copy of the dispersal policy today, and it would seem from the notes of the previous meeting, that one was not provided on the last occasion. In the circumstances, the sub-committee has concluded that it is therefore appropriate to amend the licence by adding conditions concerning the provision of a dispersal policy.

In reaching this decision the sub-committee had regard to all the relevant considerations and the four licensing objectives and considered that this decision was appropriate and proportionate.

3 **Appeal Rights**

This decision is open to appeal by either:

- a) The applicant for the review
- b) The premises licence holder
- c) Any other person who made relevant representations in relation to the application

Such appeal must be commenced by notice of appeal given by the appellant to the justices' clerk for the Magistrates' Court for the area within the period of 21 days beginning with the day on which the appellant was notified by this licensing authority of the decision.

This decision does not have effect until either

- a) The end of the period for appealing against this decision; or
- b) In the event of any notice of appeal being given, until the appeal is disposed of.

Issued by the Constitutional Team on behalf of the Director of Legal Services

Date: 2 October 2017

NOTICE OF DECISION**LICENSING SUB-COMMITTEE – 4 JUNE 2020****SECTION 17 LICENSING ACT 2003: EMPIRE LOUNGE, UNIT 2, 777 OLD KENT ROAD, LONDON SE15 1NZ****1. Decision**

That the application made by George Nwachukwu for a premises licence to be granted under Section 17 Licensing Act 2003 in respect of the premises known as the Empire Lounge, Unit 2, 777 Old Kent Road, London SE15 1NZ be refused.

2. Reasons

The licensing sub-committee heard from the applicant's representative who advised that the application was essentially to extend hours. The applicant had been very seriously financially affected by the mandatory closure of The Empire Lounge and as a result of the implementation of The Health Protection (Coronavirus, Business Closure) (England) Regulations 2020; it would be necessary to extend the premises operating hours to aid the recovery of the business.

The applicant's representative expressed his surprised by the number of representations received opposing the application. They advised that they felt that there was no rational explanation as to how the applicant was being treated. No residents had submitted representations and historically, it was the residents that made complaints of noise nuisance. The very small number of noise complaints could now only be treated as private nuisance complaints and therefore did not undermine the prevention of public nuisance licensing objective. The noise complaints that resulted in the review of the licence in 2017 were vexatious. This was proved by the fact that the licensing sub-committee took no action other than to require the applicant to implement a dispersal policy.

The applicant's representative further stated that since the review application in October 2017 there had been only three complaints of noise nuisance which, the representative said was de minimus.

Concerning the objection made by the planning service, the sub-committee were reminded by the applicant's representative that planning was a separate regime to licensing and was therefore an irrelevant consideration.

The representative stated that the police had failed to establish that the premises had accounted for any crime and disorder and therefore their representation could be dismissed.

The applicant's representative also contended that the area was now largely an industrial area and that there were premises in the area and across the road that had operating hours of up to 03:00.

The licensing sub-committee heard from the council's planning enforcement officer who objected to the application on the grounds of prevention of crime and disorder. They advised that the premises are subject to a planning condition restricting in its hours of

operation to 23:00. The hours are restricted to protect the amenity of adjoining residents. The officer advised that this planning condition had not been adhered to and a planning enforcement notice was in place to ensure compliance. Breaching the requirements of the planning enforcement notice is a criminal offence under Section 179 of the Town & Country Planning Act 1990.

The planning enforcement officer informed the sub-committee that the applicant applied to alter the terms of the planning condition to extend operating hours and was refused on by the Planning Inspector on 15 December 2016. A further application was made to change the operating hour to 01:00, but this was refused by the council. The refusal was then appealed and on 22 May 2019 and the Planning Inspector upheld the council's decision to refuse planning permission. A similar decision had been made by an independent planning inspector on 15 December 2016. An extension of the operating hours was considered to harm residential amenity. The sub-committee were also advised that the planning status of the premises is now well settled and there was no prospect of there being any change to the planning position.

The licensing sub-committee then heard from the environmental protection officer who objected to the application on the grounds of prevention of public nuisance. They advised that complaints of noise nuisance have been made in respect of the premises since it has operated as Empire Lounge. Numerous breaches of licence conditions have been also been witnessed by council officers. In addition, the premises has been observed operating outside of the hours permitted by the premises licence issued in respect of the premises. They were of the opinion that opening until 02:30 hours on Friday and Saturday evenings and playing recorded music until 02:00 on those nights would almost definitely lead to further public nuisance and other disturbance to local residents.

The officer from the Metropolitan Police Service objected to the application and referred to the applicant's planning applications to extend the premises' hours of operation, which had been refused. The extension to licensing hours would be in conflict with planning permission and could result in the applicant being prosecuted for breach of planning legislation, thus undermining the prevention of crime and disorder licensing objective. The officer also referred to the premises operating in breach of its licence conditions on numerous occasions, in addition to complaints of noise nuisance made by local residents caused by the premises' patrons. A grant of the application would have a negative impact on local residents and also lead to an increase in public nuisance and crime and disorder in the area.

The officer representing licensing as a responsible authority informed the sub-committee that, in accordance with Southwark's statement of licensing policy, the premises are located in a residential area and the recommended closing time for the sale of alcohol is 23:00 daily. They further added that the licensing policy also recommends that nightclubs are not suitable in such residential areas. They advised that the premises already holds a premises licence (number 859547), where the closing times are already in excess of those considered appropriate for the area. The premises has also operated in breach of its licence conditions and complaints have been received from local residents in the past concerning the premises operation. A further extension of operating hours would impact negatively on local residents.

A local ward councillor also made representations objecting to the application and referred to the prior operation of the premises which has led to alleged noise nuisance, crime and disorder and anti-social behaviour in the local area.

Concern was raised about the style of questioning of one of the members of the sub-committee. The councillor made a point of personal explanation and explained that they had attended the premises as a customer on approximately two occasions, but did not have a personal relationship with the applicant in any way. They further added that they would consider everything in a fair and unbiased way, as they had done with every other application that they had previously deliberated on, in their role as a member of the

licensing sub-committee. All parties accepted the councillor's representations and everyone, including the applicant and their representative had no objection to the councillor remaining on the licensing sub-committee panel of members for the hearing.

This matter last came before the licensing sub-committee in 2017, firstly on 6 September 2017 in respect of a variation application and again on 2 October 2017 in respect of a review application. The variation application essentially sought to amend the premises' terminal hour(s) from Sunday to Friday 23:30 and Saturday 00:30 (the following day) to Sunday to Thursday 01:00 hours (the following day) and Friday, Saturday and Bank Holidays 03:30 hours (the following day). That application was granted, albeit with reduced terminal hour(s) of Sunday to Thursday 00:00 and Friday, Saturdays and bank holidays to 01:00. The sub-committee granted these reduced hours due to the complaints of noise nuisance in addition to the planning permission and planning enforcement notice stipulating a terminal hour of 23:00. The sub-committee modified the premises licence at the review hearing on 2 October 2017 by adding the condition requiring the premises to have an agreed dispersal policy.

Since this time, the licensing sub-committee noted complaints of noise nuisance and that the premises were in breach of licensing conditions on numerous occasions times including:

- 27 January 2018: Condition 352 (minimum 2-SIA registered door supervisors shall be on duty from 22:00 until the premises are shut on Friday and Saturday); condition 843 (visibly display that entry not be permitted to patrons who use Sylvan Road to either park, drop off or collect by private or hackney carriage vehicles); condition 288 (CCTV) and condition 293 (training records). As a result of the licence breaches a Section 19 Closure Notice was issued.
- 16 February 2018: Condition 352 (SIA door supervisors). A Section 19 Closure Notice was issued as a result.
- 11 August 2018: The premises was found to be operating beyond its terminal hour, alcohol was being served, a DJ was playing loud recorded music contrary to there being no recorded music on the licence.
- 14 December 2019: The premises was operating beyond its terminal hour and serving alcohol.
- 8 March 2020: Condition 288 (CCTV).

This licensing application was submitted on 6 April 2020 and this sub-committee would expect in the lead up to such an application, it would have operated impeccably. That is not the case here. Due to the location of the premises, the sub-committee felt that additional evidence that they could manage later opening in this location such as with temporary event notices would have been useful. Again, this has not happened. This application sought extended hours with no additional control measures from those already in existence. The applicant has therefore failed to demonstrate how they could provide licensable activities outside the recommended hours in the Southwark statement of licensing policy, while mitigating against any additional crime, disorder and public nuisance that the hours may attract, as highlighted in paragraph 165 (of the policy).

The applicant's contention that the premises were located in an industrial area was dismissed. The other premises with operating hours until 03:00 were historical, prior to the Southwark statement of licensing policy being amended to include recommended opening hours. Furthermore, the map included in the agenda papers (page 174) was out of date as a new residential development had now been erected. In addition, a council housing estate (the Tustin Estate) was in the vicinity and would likely be affected by the applicant's operation. The sub-committee concluded that the applicant had failed to address how

patrons could disperse at a later hour without disturbing residents, particularly if they came by car, as the only place to park is close by on Sylvan Grove.

The licensing sub-committee recognised that licensing and planning are two separate regimes. There is also no legal basis for this sub-committee to refuse this application solely because the applicant does not have planning permission. Allowing a limited extension to the operating hours in the variation application of 6 September 2017 has demonstrated that licensing considerations have not been bound by planning considerations or the planning permission currently in place. The planning permission has been revisited by the applicant and it noted that Planning Inspector refused to extend the operating hours beyond the 23:00 hours sought due to the loss of residential amenity.

The applicant already has operating hours beyond those recommended in the Southwark statement of licensing policy. It now seeks a further extension until 00:00 (Sunday to Thursday) and 02:30 Friday, Saturday and bank holidays). This is a significant extension. Any grant of the extended hours would result in a Section 179 Town and Country Planning Act 1990 prosecution, if the applicant operated with these extended hours, which in turn would undermine the prevention of crime and disorder licensing objective. In the circumstances, the licensing sub-committee expects the applicant to obtain planning permission in advance of this licensing application and rely on paragraph 105, Southwark statement of licensing policy in support of this.

On this basis, this application is refused.

In reaching this decision the sub-committee had regard to all the relevant considerations and the four licensing objectives and considered that this decision was appropriate and proportionate.

3. Appeal rights

The applicant may appeal against any decision:

- a) To impose conditions on the licence
- b) To exclude a licensable activity or refuse to specify a person as premises supervisor.

Any person who made relevant representations in relation to the application who desire to contend that:

- a) The licence ought not to be been granted; or
- b) That on granting the licence, the licensing authority ought to have imposed different or additional conditions to the licence, or ought to have modified them in a different way

may appeal against the decision.

Any appeal must be made to the Magistrates' Court for the area in which the premises are situated. Any appeal must be commenced by notice of appeal given by the appellant to the justices' clerk for the Magistrates' Court within the period of 21 days beginning with the day on which the appellant was notified by the licensing authority of the decision appealed against.

Issued by the Constitutional Team on behalf of the Director of Law and Democracy.

Date: 4 June 2020



NOTICE OF DECISION

LICENSING SUB-COMMITTEE – 9 DECEMBER 2021

S.17 LICENSING ACT 2003: THE EXECUTIVE LOUNGE, UNIT 1, 777 OLD KENT ROAD, LONDON SE15 1NZ

1. Decision

That the application made by Speedlink Services Limited for a premises licence to be granted under s.17 of the Licensing Act 2003 in respect of the premises known as The Executive Lounge, Unit 1, 777 Old Kent Road, London SE15 1NZ is granted.

2. Hours

Supply of alcohol for consumption on and off the premises

Sunday to Thursday	11:00 – 22:30
Friday & Saturday	11:00 – 23:00

Proposed opening hours of the premises

Sunday to Thursday	11:00 – 23:00
Friday & Saturday	11:00 – 23:30

Non standard timings

That on New Years Eve the permitted hours in respect of licensable activities are 11:00 to -01:00 and the permitted opening hours are 11:00 to 01:30.

3. Conditions

1. That the connecting door to be removed and wall reinstated prior to opening.
2. That the supply of alcohol will be made by waitress/waiter service to a person seated taking a table meal there and for consumption by such a person as ancillary to their meal and there shall be no sales of alcohol at the bar.
3. Premises to be vacated and closed 30-mins after licensable activities.



4. That no sales of miniature or quarter bottles of spirits of any kind shall be permitted.
5. That there will be no externally promoted DJs or events.
6. That patrons shall be encouraged to take public transport.
7. That when taxis are ordered for customers for the collection of patrons from the premises staff members shall instruct taxi services not to sound the driver's car horns outside the premises, but to approach the premises in person and verbally (without raised voices) alert staff that the driver's are at the premises to collect customers and/or telephone and/or text patrons of their arrival.
8. That management will direct all taxi services not to wait on Sylvan Terrace or Helbeck Terrace.
9. That patrons shall be encouraged not to park on Sylvan Terrace or Hillbeck Terrace.
10. That all staff will be trained to ensure that patrons leave the premises in a quiet and orderly manner.
11. That on each day of the week members of staff shall clear away any litter arising from the operation of the premises, left in the immediate vicinity of the premises, when the premises closes.
12. That the sound level of music played at the premises shall be controlled at all times solely by the, manager, DPS or other person nominated by the manage or DPS.
13. That all exterior doors at the premises shall be kept closed during the provision of any regulated entertainment except for the purposes of immediate / emergency access and egress to and from the premises.
14. That whenever the premises are open after 00:00 hours a minimum of 2 SIA registered door supervisors shall be on duty from 22:00 until the premises are shut.
15. That all windows and external doors shall be kept closed at all times when regulated entertainment takes place, except for the immediate access and egress of persons.
16. That a written dispersal policy be devised in respect of the premises. A copy of the policy shall be kept at / be accessible at the premises at all times that the premises are in use and shall be made available to council or police officers immediately on request. The policy must include (but not necessarily be limited to) the following:
 - The full name and address of the premises
 - The name(s) of the licensee and premises' designated premises supervisor
 - Details as to how customer / staff egress at the premises shall be managed to minimise causing nuisance
 - Details of public transport in the vicinity and how customers will be advised in respect of it



- Details of the management of taxis to and from the premises
 - Details of the management of any 'winding down' period at the premises
 - Details of the use of security and stewarding in respect of managing customer dispersal from the premises
 - Details of any cloakroom facility at the premises and how it is managed
 - Details of road safety in respect of customers leaving the premises
 - Details of the management of ejections from the premises
 - Details of how refuse / waste in the local vicinity arising through the operation of the premises will be cleared up (e.g. flyer clean up, post event clean up)
 - Details of any other premises licence conditions relating to dispersal / the management of patrons arriving at / leaving the premises
 - Details as to the management (if any) of parking in regards to customer's vehicles.
 - All relevant staff (e.g. SIA staff, managers / supervisors, stewards, bar staff or any other relevant staff) should be trained in respect of the policy. A record of the training, including the trainee's name (in capital letters) & signature, date that each member of staff is trained and declaration that the dispersal policy has been read and understood shall be kept at the premises and be made immediately available for inspection by officers of the council or police on request.
17. That the premises will endeavour not to use single use plastics.
18. That direct telephone number for the manager at the premises shall be publicly available at all times the premises is open. This telephone number is to be made available to residents in the vicinity.

4. Reasons

This was an application by Speedlink Services Limited made under s.17 Licensing Act 2003 for a premises licence in respect of The Executive Lounge, Unit 1, 777 Old Kent Road, London SE15 1NZ.

Prior to the Applicant's presentation, his representative made a submission concerning the additional evidence that was submitted by the Metropolitan Police Service and stated that the additional evidence was sent when he was in Court, after he had already prepared for the hearing. The evidence submitted was served very late and ambushed the Applicant. The officer from the Metropolitan Police Service explained that he was covering the author of Police representation and was informed he was to cover the Licensing Sub-Committee only 2-days



previously. As soon as he became aware he served the additional evidence. The Licensing Sub-Committee noted that the additional evidence had been served in accordance with regulation 18 The Licensing Act 2003 (Hearings) Regulations 2005 therefore, there was no reason why the evidence should be excluded as requested by the Applicant's representative.

The Applicant's representative then moved on and gave his presentation to support the application. He asked that the application should be considered on its own merit and that all the evidence relating to Unit 2 (Empire Lounge) was irrelevant and should be ignored. The application was for a restaurant with alcohol and late night refreshment Sunday to Thursday until 00:00 hours and Friday and Saturday until 01:00 hours, with closing at 00:30 hours (Sunday to Thursday) and 01:30 (Friday and Saturday). It was disputed that the area could be considered as residential, but more akin to a District Town Centre and gave the names of a number of businesses in the area. Many of each had a late night licence. A number of conditions had been included in the operating schedule of this application, which would give the sub-committee confidence that the premises would operate as a restaurant which included a restaurant/table meal condition in addition to the installation of a noise limiting device. A lot of the representations received made reference to there being fixed seating for 24 covers. The sub-committee were reminded that only fixed seating needed to be included on the plan and assured the members that there was sufficient tables and chairs for 100 covers.

Concerning Unit 2 (Empire Lounge), the premises had been trading for over 5-years and there had been no serious crime and disorder, nor abatement notices served. There had been 11-visits by authorities since August 2021 and complaints about noise. Regardless, the premises had been soundproofed. The premises would have food led functions. There would be some music and it would not be a night club. During the discussion stage with the Applicant and his representative it was accepted that there would be a DJ, but they would be subject to sound limiter and the sound proofing. There would be no dancing and there was no dance floor on the premises. With that in mind, there could be no noise complaints. The complaints of parking could not be attributed to Empire Lounge. The churches in the building had music past 00:00 hours and their attendees park across the road.

The Council encouraged businesses and Mr Nwachukwu was a local person, invested in a void property had spent £100,000 in renovations and would employ 8-staff at the premises. He also contributed to the Council £20,000 in business rates. This should be commended. Unless there was evidence to the contrary, the Applicant's representative contended that the licence should be granted with the hours sought, not punished.



The Licensing Sub-Committee heard from Licensing as a responsible authority whose representation was based on Southwark's Statement of Licensing Policy 2021 – 2026 and related to for the prevention of crime and disorder and the prevention of public nuisance the licensing objectives. Under Southwark's Statement of Licensing Policy the premises were situated in a residential area and where the appropriate closing times for restaurants, public houses, wine bars or other drinking establishments would be 23:00 hours daily; Night Clubs (with sui generis planning classification) were not considered appropriate for this area. The officer requested that if the sub-committee were minded to grant the application, then the opening times should be brought in line with the hours recommended in the policy.

The officer (for Licensing as a responsible authority) also referred to the Empire Lounge next door where the licensee and DPS is George Nwachukwu in addition to the interlinking door between the two premises. A warning letter was sent in respect of this on 17 August and 24 November 2021. It was suggested that if the licence was granted, then a condition should be added that the doorway be blocked up.

The Licensing Sub-Committee then heard from the Environmental Protection Team who also referred to the proposed operating hours being inappropriate for the area and that they significantly exceeded the hours in the Statement of Licensing Policy of 23:00 hours daily. The officer stated that the area was residential and therefore noise sensitive which was demonstrated by the complaint history from residents in the vicinity in relation to the adjacent unit. It was the officer's conclusion that any operation outside recommended the Policy hours would lead to public nuisance.

The officer also stated that patrons being able to purchase alcohol at the bar were also indicative of a drinking establishment.

The officer was also of the view that there were insufficient controls in the operating schedule to address the prevention of public nuisance licensing objective. The unit was converted from a shop, allowed without consent by the new Planning Use Class 'E', however no detail has been provided in the application of any suitable kitchen extraction system to prevent public nuisance from odours and fume as a result of commercial cooking activities. With a restaurant of the size indicated operating the proposed hours, the officer would expect a kitchen extract discharge at 1m above building eaves level with substantial smoke and odour abatement plant in line with EMAQ guidance, which did not appear to be in place and if this were the case, would lead to a high risk



of smoke and/or odour nuisance and potentially the health and safety of patrons and staff inside the premises.

The Licensing Sub-Committee then heard from the officer for the Metropolitan Police Service (MPS) who referred to the doorway between the two venues, which was evident during licensing visits conducted by Police on 28 May 2021 and 11 July 2021. During these visits the premises was also found to be operating in contravention of the then coronavirus regulations relating to the service of food and drink to patrons whilst sat at tables only. On 28 May Mr Nwachukwa was given advice on the then Coronavirus Regulations and the breach was dealt with by way of a verbal warning. On the second visit on 11 July 2021 the premises were again found in breach of the Regulations. Patrons were seen at the bar purchasing drinks, and groups of people were standing around and some dancing. No face coverings were being worn. Mr Nwachukwa was issued with a £1000 fixed penalty notice (FPN) for this offence. Due to the non-payment of the FPN, a prosecution was on-going.

This premises sits within a residential area as detailed within Southwark's Statement of licensing policy. The Policy looks at the potential impact certain types of premises are likely to have on the licensing objectives. The recommended closing times for restaurants in a residential area is 2300. The hours applied for are substantially greater than those recommended. Having looked at Google maps it is clear to see there are a number of residential premises within very close proximity to this premises. The applicant should consider the details contained within the Policy and reduce the hours to those recommended.

The Licensing Sub-Committee then heard from other persons. Party 3 was represented by their landlord who explained that since Empire Lounge was using Unit 1, loud music and customers' anti-social behaviour has increased. On occasions, residents were required to call as they were threatened by customers. The situation has impact on his tenant's mental health resulting in lack of sleep and work performance.

Party 2 was also represented by their landlord. The Executive Lounge was situated in a residential area with the rear of the building being only 7-metres from the nearest residential building. It would be inappropriate to allow the premises to operate beyond 23:00 hours contrary to Southwark's Statement of Licensing Policy. It was the view of Party 2 that the Executive Lounge would be an extension to the applicant's associated operation of restaurant and nightclub next door at the Empire Lounge. Residents on Sylvan Grove had suffered over the previous 3-4 years with loud music, noise, anti-social behaviour and violent crimes emanating from that operation. Statistics from the Metropolitan Police



Crime Statistics for August 2021 at 777 Old Kent Road, London SE15 1NZ recorded 14 crimes and the highest concentration of crimes recorded by the MPS in the vicinity centred around the Empire Lounge. If the application for the Executive Lounge was approved, crime and disorder would increase, not decrease, based history of the applicants Empire lounge operational breaches and on the trends of crimes emanating from that operation and its patrons.

The Licensing Sub-Committee noted the representation from one other person who was not in attendance at the meeting.

The Licensing Sub-Committee considered this application on its own merit and this decisions was made in accordance with the Licensing Act 2003 together with the Home Office Revised Guidance issued under section 182 of the Licensing Act 2003 (April 2018), Southwark's Statement of Licensing Policy and based on the information presented in the agenda papers, together with the verbal presentations.

Concerning the hours granted, the sub-committee were of the view that the area was residential as detailed in the Southwark's Statement of Licensing Policy. The representations from other persons supported this position. The Licensing Sub-Committee considered an application in respect of the Empire Lounge which was refused on 4 June 2020. This decision was unchallenged. The owner and licensee of the Empire Lounge is Mr Nwachukwu who attended the Licensing Sub-Committee with his legal representative, David Dadds both of whom attended this hearing also. The Notice of Decision (page 87 of the agenda) makes reference to:

"The applicant's contention that the premises were located in an industrial area was dismissed.....a new residential development had now been erected.....a council housing estate (the Tustin Estate) was in the vicinity and would likely be affected by the applicant's operation."

Paragraph 171 of Southwark's Statement of Licensing Policy provides:

"This Authority recognises the increase in the numbers of premises licensed for the sale or supply of alcohol since the introduction of the 2003 Act and, particularly, the increase in the numbers and density of such premises within the night time economy. In such a densely populated borough such as Southwark where there is often little demarcation between residential and commercial areas the potential for late operating venues and businesses to cause nuisance and disturbance to local residents is considerable. Therefore, there will be no presumption in favour



of lengthening licensing hours. The four licensing objectives should be paramount considerations at all times”.

Furthermore, paragraph 173 provides:

“.....Applicants for licences incorporating hours that fall outside of the guidance offered are expected to explain fully within their application, the arrangements intended to be put in place to ensure that the premises does not add to cumulative impact, or to disturbance and/or disorder in the area late at night. Applicants who wish to provide licensable activities outside the hours specified should ensure that the operating schedule specifies detailed measures to mitigate against crime, disorder and public nuisance taking into account:

- ***The location of the premises and the character of the local area;***
- ***The proposed hours during which the licensable activities are proposed to take place;***
- ***The adequacy of the proposed control measures intended to promote the licensing objectives;***
- ***The availability of local public transport;***
- ***The proximity of the premises to other licensed premises of a similar nature and the hours of operation of those premises”.***

Aware of the concerns raised in the Notice of Decision of 4 June 2020 (pages 87-90 of the Agenda), the Licensing Sub-Committee were of the view that the Applicant had failed to adequately show consideration of Southwark’s Statement of Licensing Policy the location and character of the area; the proposed hours in the application, the adequacy of proposed control measures and the cumulative impact to given, the premises next door.

Members of the Licensing Sub-Committee also drew upon their own knowledge of the area and were of the view that with residents living in such close proximity to the premises would be disturbed by a licensed premises operating beyond 23:00 hours. There was conflicting evidence before the sub-committee concerning the occupation of the flats above the premises. There was a suggestion from the Applicant that there had been illegal occupiers present. Whether illegal occupiers or tenants, they deserved the same protection from any potential disturbances due to living above a licenced premises.

Since Mr Nwachukwu was director of Speedlink Services Limited, the Applicant for Executive Lounge in addition to being the licensee and DPS of Empire Lounge, the sub-committee took the view that the Empire Lounge was relevant, but only insofar as its compliance record history, as this would be reflective of the



management of the Executive Lounge. The Empire Lounge has had a lengthy compliance history. Since at least 28 May 2021 a glass door was erected between Unit 1 and Unit 2. The glass door meant that the plans to Unit 2 were incorrect for at least 6-months. Mr Nwachukwu failed to submit a minor variation to rectify this, despite advice and a warning being given to him.

Police licensing visits were conducted on 28 May 2021 and 11 July 2021 and the premises were operating in contravention of the (then) Coronavirus Regulations. Advice was given at the visit on 28 May and the breach was dealt with by way of a verbal warning. The second visit on 11 July 2021 the premises were again found in breach of Coronavirus Regulations and Mr Nwachukwa was issued with a £1000 fixed penalty notice. The COVID related requirements in regulations and guidance are intended to secure the health and safety of the premises staff, customers and the wider community by reducing the opportunities for an infection to spread. The pandemic has resulted in excess of 44,000 deaths in the UK. The Applicant's legal representative informed the Licensing Sub-Committee that there had been no serious crime and disorder at Empire Lounge. This Licensing Sub-Committee consider the non-compliance of COVID regulations extremely serious. Knowingly and deliberately putting the public at serious risk of contracting a potentially fatal respiratory illness COVID19, at a time of a pandemic in the UK, can amount to a criminal offence of causing a public nuisance (which carries a maximum sentence of life imprisonment (*R v Rimmington & Goldstein* [2005] 3 W.L.R. 982)). This is contrary to the Applicant's legal representative's argument that there had been no serious crime (or disorder) at the premises. It is however noted that the Applicant disputes the allegations and is now subject to a prosecution.

s.182 Guidance paragraph 9.16 provides: "The 2003 Act enables licensing authorities to act as responsible authorities as a means of early intervention", the Applicant is encouraged to provide copies of the sound limited, soundproofing and the extraction system to the Environmental Protection Team in the next 28 days to allow them to advise the Applicant if any further steps/works would be required to prevent a statutory nuisance.

In reaching this decision the sub-committee had regard to all the relevant considerations and the four licensing objectives and considered that this decision was appropriate and proportionate.

5. Appeal Rights

The applicant may appeal against any decision:

- a. To impose conditions on the licence



- b. To exclude a licensable activity or refuse to specify a person as premises supervisor.

Any person who made relevant representations in relation to the application who desire to contend that:

- a. The licence ought not to be granted; or
- b. That on granting the licence, the licensing authority ought to have imposed different or additional conditions to the licence, or ought to have modified them in a different way

may appeal against the decision.

Any appeal must be made to the Magistrates' Court for the area in which the premises are situated. Any appeal must be commenced by notice of appeal given by the appellant to the justices' clerk for the Magistrates' Court within the period of 21 days beginning with the day on which the appellant was notified by the licensing authority of the decision appealed against

Issued by the Constitutional Team on behalf of the Director of Law and Governance.

Date 9 December 2021

NOTICE OF DECISION

LICENSING SUB-COMMITTEE – 25 APRIL 2024

SECTION 17 LICENSING ACT 2003: EMPIRE LOUNGE, UNITS 1 and 2, 777 OLD KENT ROAD, LONDON SE15 1NZ

Decision

That the application made by George Nwachukwu for a premises licence to be granted under Section 17 Licensing Act 2003 in respect of the premises known as the Empire Lounge, Units 1 and 2, 777 Old Kent Road, London SE15 1NZ be granted as follows:

Hours

Recorded Music	Sunday to Thursday 11:00 to 00:00 Friday and Saturday 11:00 to 02:00
Late Night Refreshment	Sunday to Thursday 23:00 to 00:00 Friday and Saturday 23:00 to 02:00
Sale by Retail of Alcohol (on premises)	Sunday to Thursday 11:00 to 00:00 Friday and Saturday 11:00 to 02:00
Sale by Retail of Alcohol (off premises)	Monday to Sunday 11:00 to 00:00
Operating Hours	Sunday to Thursday 11:00 to 00:30 Friday and Saturday 11:00 to 02:30
Non Standard Timings	On the following days, the permitted opening hours and hours permitted for licensable activities may be extended for an additional hour: • Thursday, Friday, Saturday and Sunday of the Easter weekend. • Friday, Saturday and Sunday of both May Bank Holidays and the August Bank Holiday. • From the end of permitted hours on New Year's Eve to the start of permitted hours on the following day.

Conditions

The operation of the premises under the licence shall be subject to mandatory conditions, conditions derived from the operation schedule highlighted in section M of the application form and the conditions listed in the attached schedule of conditions.

Reasons

This was an application made by Speedlink Services Ltd for a premises licence in respect of the premises known as The Empire Lounge Executive Lounge), Units 1 and 2, 777 Old Kent Road, London SE15 1NZ.

The licensing sub-committee heard from the representative for the applicant. They advised that a considerable amount of late evidence had been produced by the responsible authorities, including 60 pages from licensing as a responsible authority and eight pages from the environmental protection team (EPT). Although served in sufficient time for the hearing, the applicant's representative described the late service of evidence as being an ambush and that members should give little or no weight to the new information submitted,

The applicant's representative noted that the premises was not situated in a cumulative impact area (CIA).

Dealing with the objections from the responsible authorities, the police evidence showed that there has been no call-outs in the previous 12 months and on the balance of probabilities there was no crime and disorder connected with the premises. The applicant would agree with all of the conditions that the police sought.

They advised that the applicant was looking to acquire the floor above the premises and put it to commercial use. The EPT relied on a single complaint, which had been made by an illegal occupant (housed by another local authority). There were no longer any residents living above the premises. EPT had a duty of candour and their representation failed to mention two inspections where the premises was found to be compliant. The sub-committee were asked not to make any finding(s) from the evidence served late by EPT.

Concerning the issue of parking raised by the residents, the applicant was satisfied that the residents were mistaken. This issue was not due to the patrons of the premises. Anyone parking on Sylvan Grove would not be allowed entry to the premises. The applicant would ensure that its website and social media advised customers to take public transport and that there was no parking at the premises.

The licensing sub-committee heard the Metropolitan Police Service who stated that the premises were in situated in a residential area and the hours sought far exceed those recommended in the statement of licensing policy (SoLP) for bar/restaurants in such an area with nightclubs not being considered appropriate in residential areas.

The officer explained that the control measures detailed in the operating schedule were not sufficiently robust for late opening hours in a residential area and if the licence were granted in its current format, it would have a negative impact on all of the licensing objectives, in particular that of the prevention of crime and disorder. A number of conditions had been recommended by the Metropolitan Police Service, which the representative for the applicant accepted.

The licensing sub-committee heard from the representative from the environmental protection team (EPT) who, like the Metropolitan Police Service, advised that the premises was located in a residential area and the hours sought exceeded the 23:00 (daily) closing time, recommended in the SoLP.

The officer had no confidence in the management of the premises as it had been the source of a significant level of complaints, primarily relating to loud amplified music from the premises, in addition to the impact on residents of dispersal, from within the residential element of the mixed use building itself, and also residents on Sylvan Grove.

A statutory noise nuisance had been witnessed on 6 November 2022 and the operator was asked to turn down music. When officers attended the premises, on this date, the applicant advised that the speakers causing the nuisance had not been routed through the noise limiter, in breach of condition 366 on the current premises licence. A warning letter was served on this occasion.

A further statutory nuisance was witnessed on 12 November 2022 resulting in a Section 80 of the Environmental Protection Act 1990 abatement notice. The notice was appealed but this was dismissed by the Crown Court. The abatement Notice remained valid, live and enforceable. To this, the applicant's representative said that they would not contest the abatement notice further.

The officer for EPT referred to other breaches of the current premises licence. They referred particularly to a breach on 16 November 2023 when the applicant informed a noise officer that he was operating without working CCTV (a breach of condition 340) and the premises was operating at 01:50, 50 minutes beyond its licensed hours and without a temporary event notice (TEN) in place. On this occasion the applicant was reported to accept he did not have a TEN in place and "couldn't shut down because the people don't want to leave".

The officer for EPT concluded that granting a premises licence with the additional hours would likely undermine the prevention of public nuisance licensing objective.

The licensing sub-committee heard the officer representing licensing as a responsible authority who also objected to the grant of the application. Although the Old Kent Road was an extremely busy arterial road with constant traffic 24 hours a day, the area was had a high-density of residential housing estates and blocks in the immediate and wider vicinity of the premises.

The SoLP identified the area as residential, where the recommended closing times for all types of premises as being 23:00. The officer objected to the application, stating that late night/early morning alcohol sales and provision of regulated entertainment would undermine the promotion the crime and disorder, public safety and the prevention of public nuisance licensing objectives, and would be detrimental to the lives of local residents.

Although the premises described itself as a restaurant, the style of operation was more akin to a late night bar/nightclub, which was inappropriate in the locale. Granting the application would mean extended hours every day of the week. This would lead to a high level of intoxication, with a higher risk of confrontation between customers, anti-social behavior and crime and disorder, in addition to noise escape from the premises, which would cause significant noise nuisance in the locale.

The licensing sub-committee heard from other persons 2 and 3. Both other persons objected to the application based on the extended hours seven days a week. They referred to sleeplessness suffered as a result of the noise in addition to the lack of dispersal, with patrons sitting on residents' doorsteps, chatting loudly, smoking and drinking until 02:00.

During the discussion stage of the hearing, the other persons were appeased by the applicant's amendment to the application that they now sought the extended hours only for Fridays and Saturdays. The residents did however remain vocal that the parking issues on Sylvan Grove were due to the patrons of the premises.

The licensing sub-committee also noted the representation from other person 1 who was not in attendance at the hearing.

Although members recognised the other persons complaints of parking of patrons of the premises on Sylvan Grove, other businesses do utilise buildings nearby, and their patrons may be parking there. Licensing are asked to make enquiries to the CCTV team about the possibility of a camera being installed on Sylvan Grove to monitor the residents parking concerns. This would enable the ongoing parking issues, if identified by CCTV to be referred to the parking team for enforcement purposes.

In light of the amended application and the verbal representations, the licensing sub-committee were satisfied that the conditions would address the concerns raised and granted the licence.

In reaching this decision, the sub-committee had regard to all the relevant considerations, the public sector equality duty and the four licensing objectives and considered that this decision was appropriate and proportionate.

Appeal rights

The applicant may appeal against any decision:

- a) To impose conditions on the licence
- b) To exclude a licensable activity or refuse to specify a person as premises supervisor.

Any person who made relevant representations in relation to the application who desire to contend that:

- a) The licence ought not to be been granted; or
- b) That on granting the licence, the licensing authority ought to have imposed different or additional conditions to the licence, or ought to have modified them in a different way

may appeal against the decision.

Any appeal must be made to the Magistrates' Court for the area in which the premises are situated. Any appeal must be commenced by notice of appeal given by the appellant to the justices' clerk for the Magistrates' Court within the period of 21 days beginning with the day on which the appellant was notified by the licensing authority of the decision appealed against.

Issued by the Constitutional Team on behalf of the Assistant Chief Executive Governance and Assurance.

Date: 9 May 2024

EMPIRE LOUNGE, UNITS 1 and 2, 777 OLD KENT ROAD, LONDON SE15 1NZ**Schedule of Conditions**

1. That a digital CCTV system shall be installed at the premises, shall be maintained in full working order and shall be continually recording at all times that the premises are in use. The CCTV system must be capable of capturing a clear facial image of every person who enters the premises in all lighting conditions. The CCTV system shall be correctly time and date stamped at all times. The CCTV system shall cover all interior and exterior areas of the premises, including the frontage of the premises, and shall collect clearly defined / focused footage. That all CCTV footage shall be kept for a period of thirty one (31) days and shall be made immediately available to Police and responsible authority officers on request.
2. That a member of staff shall be on duty at all times that the premises are in use, who is trained in the use of the CCTV system and who is able to view, and download to a removable storage device, CCTV footage at the immediate request of Police and responsible authority officers.
3. That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers advising to the effect that CCTV is in operation at the premises. The signage shall be kept free from obstructions at all times.
4. That all relevant staff shall be trained in their responsibilities under the Licensing Act 2003, the promotion of the licensing objectives and the terms and conditions of this licence. Records pertaining to such training ('the staff training logs') shall be kept at the premises, shall be updated every 6 months and shall be made immediately available to responsible authority officers on request. The training logs shall include the trainee's name (in block capitals), the trainer's name (in block capitals), the date(s) of training and a declaration that the training has been received and understood by the trainee. If the staff training logs are a paper hardcopy then the signature of the trainee, the signature of the trainer shall be included. That all Digital records of training and/or logs shall be made immediately available to Police and responsible authority officers on request.
5. That clearly legible signs shall be prominently displayed where they can easily be seen and read by customers at all exits from the premises, requesting that:
 - a. Customers leave the premises and area in a quiet and orderly manner.
 - b. Entry will not be permitted to patrons who use Sylvan Road to either park, drop off or collect by private or hackney carriage vehicles.
 - c. Customers do not consume alcoholic drinks bought at the premises in the vicinity of the premises. Such signs shall be maintained free from obstruction when the premises are in use in accordance with this licence.
6. That relevant members of staff shall receive first aid training and an appropriate number of persons trained in first aid shall be on the premises at all times the premises are in operation.
7. That on each day of the week members of staff shall clear away any litter arising from the operation of the premises, left in the immediate vicinity of the premises, when premises closes.

8. That the sound level of music played at the premises shall be monitored regularly to prevent music played at the premises from causing noise nuisance.
9. That the sound level of music played at the premises shall be controlled at all times solely by the manager, DPS, or other person nominated by the manager or DPS.
10. That all exterior doors at the premises shall be kept closed during the provision of any regulated entertainment except for immediate/emergency access and egress to and from the premises.
11. That all windows at the premises shall be kept closed during the provision of any regulated entertainment.
12. That when taxis are ordered for customers for the collection of customers from the premises staff members shall instruct the taxi service to instruct the taxi services drivers not to sound the driver's car horns outside the premises, but to approach the premises in person and verbally (without raised voices) alert staff that the drivers are at the premises to collect customers.
13. That the details of local taxi firms will be displayed and kept at the premises and provided to customers on request.
14. That a minimum of two (2) SIA registered door supervisors will be employed at the premises at all times after 22:00 on Friday, Saturday. They will be employed to control entry to the premises, to deal with the searching / scanning of customers, to deal with any anti-social or disorderly behaviour at the premises, to de-escalate confrontations, to assist with emergency escape from the premises, to deal with the ejection of people from the premises, to assist management in liaising with the police regarding instances of crime and to assist with ensuring that the premises' dispersal policy is adhered to. When deployed, they shall remain at the premises until all patrons have vacated the premises and until at least 30 minutes after the premises close. The door supervisors shall be easily identifiable by hi-visibility garment.
15. That a minimum of one (1) SIA registered door supervisor will be employed at the premises at all times after 22:00 on a Sunday to Thursday when the terminal hours are beyond midnight. They will be employed to control entry to the premises, to deal with the searching / scanning of customers, to deal with any anti-social or disorderly behaviour at the premises, to de-escalate confrontations, to assist with emergency escape from the premises, to deal with the ejection of people from the premises, to assist management in liaising with the police regarding instances of crime and to assist with ensuring that the premises' dispersal policy is adhered to. When deployed, they shall remain at the premises until all patrons have vacated the premises and its immediate vicinity. The door supervisors shall be easily identifiable by hi-visibility garment.
16. The security personnel shall be equipped with mechanical counting devices to ensure that the maximum accommodation limit of the premises is not exceeded.
17. That a minimum of one SIA registered door supervisor shall wear a body worn video camera and all footage is to be made available to police or responsible authority officers upon request.

18. That any individual carrying out security activities at the premises must be:
 - a. authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001; or
 - b. entitled to carry out that activity by virtue of section 4 of that Act.
19. That the SIA registered door supervisors shall at the time of the venue closing, encourage the patrols to disperse from the local area of the venue quietly and prevent any anti-social behaviour.
20. That an entry policy shall be devised and maintained at the premises. A copy of the entry policy shall be kept at the premises with the premises licence and shall be made immediately available for inspection to all responsible authority officers on request. That all digital records of training and/or logs shall be made immediately available to responsible authority officers on request. The entry policy shall cover (but not necessarily be limited to):
 - i. Safe customer entry to the premises,
 - ii. If/when applicable searching/ scanning of attendees,
 - iii. The barring of customer entry to the premises for any reason,
 - iv. Restricted items (e.g. weapons / drugs or any other items restricted by the licensee),
 - v. Pre-opening safety checks of the premises,
 - vi. Dealing with overcrowding and / or crowd surges
 - vii. Dealing with suspect packages.
21. That an incident book/incident recording system shall be kept at the premises to record details of any of the following occurrences at the premises:
 - i. Instances of anti-social or disorderly behaviour or Violence
 - ii. Calls to the police or fire brigade
 - iii. Abuse of staff and/or customers
 - iv. Ejections of people from the premises
 - v. Visits to the premises by the local authority, police or fire brigade
 - vi. Refused sales of alcohol
 - vii. Any malfunction in respect of the CCTV system
 - viii. Any other relevant incidents.

The incident book/incident recording system shall record the time, date, location, and description of each incident as well as the printed name of the person reporting the incident and any action taken in respect of the incident. The incident book/incident recording system shall be available and accessible at the premises at all times that the premises are in use in accordance with this licence and shall be made available immediately to Police and responsible authority officers upon request. A record of the preceding 12 months' incidents shall be available at the premises at any time. All digital records of training and/or logs shall be made immediately available to police and responsible authority officers of the council on request.

22. That if a Pubwatch scheme exists in respect of the local area, then the licensee/ management will join and participate in the Pubwatch scheme (details can be obtained from Southwark Police Licensing and the night time economy team).

23. That the premises must have a welfare and vulnerability policy and all staff must receive this training. All new staff must receive this training before starting their role and all staff must have refresher training every 12 months. All training must be recorded and these records must be available on immediate request by responsible authority officers. That all Digital records of training and/or logs shall be made immediately available to Police and responsible authority officers on request.
24. That the venue shall support "Ask for Angela" or another similar safety initiative and posters shall be displayed on the premises. All staff shall be trained in "Ask Angela" or a similar safety initiative and a record of this training shall be kept on the premises and made available for inspection immediately to responsible authority officers upon request. That all Digital records of training and/or logs shall be made immediately available to Police and responsible authority officers on request.
25. That customers shall use no outside area other than those who temporarily leave the premises to smoke with no more than eight(8) people permitted to smoke at one any time. The area should be clearly marked by rope/post barrier system so as not obstruct the highway. The Staff and/or SIA registered door supervisors shall instruct customers to stay within the designated area and the area will be controlled by Staff and/or SIA registered door supervisors to prevent any disturbance to their neighbours.
26. That a zero-tolerance drugs and weapons policy shall be undertaken at the premises:
 - a) Anybody found with/ using drugs and/ or weapons will be ejected from the premises and shall not be admitted to the premises again.
 - b) The details of any person found dealing drugs or using weapons will be taken (if possible) and given to the police.
 - c) Any person who is suspected of having drugs on their person will be asked to consent to a search, and should they refuse the search that person shall be ejected from the premises.
27. That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers in the toilets advising to the effect that the taking of illegal drugs will not be tolerated at the premises.
28. That staff shall regularly monitor the premises' toilets to ensure that they are in a clean and sanitary condition, that no prohibited and/ or illegal activities are taking place in the toilets and to check customer safety.
29. That a challenge 25 scheme shall be maintained requiring that staff selling or delivering alcohol request that any customer who looks under 25 years old, and who is attempting to purchase or take receipt of alcohol, provides valid photographic identification proving that the customer is at least 18 years old. Valid photographic identification is composed of a photo driving licence, passport, UK armed services photo ID card, any Proof of Age Standards Scheme (PASS) accredited card (such as the Proof of Age London (PAL) card) or any age verification card accredited by the Secretary of State.
30. That all staff involved in the sale of alcohol shall be trained in the prevention of sales of alcohol to underage persons (including the prevention of 'proxy sales') and the challenge 25 scheme in operation at the premises. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises and be made immediately available for inspection at the premises to council and I or police officers on request.

31. That clearly legible signs shall be prominently displayed where they can easily be seen and read by customers stating to the effect that a challenge 25 policy is in operation at the premises, that customers may be asked to provide proof of age and stating what the acceptable forms of proof of age are. Such signage shall be displayed at all entrances, points of sale and in all areas where alcohol is displayed for sale. The signage shall be kept free from obstructions at all times.
32. That a register of refused sales of alcohol shall be maintained in order to demonstrate effective operation of the challenge 25 policy. The register shall be used to record details of all refused sales of alcohol. The register shall be kept/ be accessible at the premises at all times. If the refusals register is a paper document then it shall be clearly and legibly marked on the front cover as a register of refused alcohol sales, with the address of the premises and the name of the licence holder. The register shall be made immediately available for inspection at the premises to council or police officers on request.
33. That all alcohol supplied for consumption after 01:00 shall be decanted into either polycarbonate, recyclable plastic, or recyclable paper-based material.
34. That alcohol shall not be sold or supplied for consumption on the premises otherwise than to persons taking substantial table meals and for consumption by such persons as ancillary to their meal.
35. That a dispersal policy to assist with patrons leaving the premises in an orderly and safe manner shall be devised and maintained regarding the premises. A copy of the dispersal policy shall be accessible at the premises at all times that the premises are in operation. The policy should include (but not necessarily be limited to) the following:
 - i. Details as to how customer/ staff egress at the premises shall be managed to minimise causing nuisance.
 - ii. Details of public transport in the vicinity and how customers will be advised in respect of it.
 - iii. Details of the management of taxis to and from the premises.
 - iv. Details of the management of any 'winding down' period at the premises.
 - v. Details of the use of security and stewarding in respect of managing customer dispersal from the premises.
 - vi. Details of any cloakroom facility at the premises and how it is managed.
 - vii. Details of road safety in respect of customers leaving the premises.
 - viii. Details of the management of ejections from the premises.
 - ix. Details as to how any physical altercations at the premises are to be managed.
 - x. Details of how refuse I waste in the local vicinity arising through the operation of the premises will be cleared up (e.g. flyer clean up, post event clean up).

All relevant staff employed at the premises shall be trained in the latest version of the dispersal policy. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises. If the dispersal policy is a paper document then the signature of the trainees shall also be included. The dispersal policy shall be made immediately available to responsible authority officers on request. That all Digital records of training and/or logs shall be made immediately available to responsible authority officers on request.

36. That there shall be no entry or re-entry permitted after 00:00 on Sunday to Thursday and 01:00 on Friday and Saturday save for those temporarily leaving the premises to smoke.
37. That there shall be no sales of alcohol or food for consumption off the premises after 23:00 Sunday to Thursday or after 00:00 on Friday and Saturday.
38. That there shall be no externally promoted events, including DJ's.
39. That any 'off sales' of alcohol shall be provided in sealed containers to be taken away from the premises.
40. That there shall be no deliveries or off sales after 00:00.
41. That an additional SIA security officer shall be employed by the premises from 21:00 hours whenever the premises is open beyond 00:00 hours until 30 minutes after the terminal hour to be positioned on the corner of Old Kent Road and Sylvan Grove to ensure patrons parking on Sylvan Grove is not permitted entry to the premises and dispersal of patrons managed efficiently.
42. That a telephone number for management shall be made available to local residents.

APPENDIX E

Licensing Act 2003

Premises Licence



Regulatory Services
Licensing Unit
Hub 1, 3rd Floor
PO Box 64529
London SE1P 5LX

Premises licence number

884767

Part 1 - Premises details

Postal address of premises, or if none, ordnance survey map reference or description	
The Empire Lounge Units 1 And 2 777 Old Kent Road Ordnance survey map reference (if applicable): 534957177490	
Post town London	Post code SE15 1NZ
Telephone number	

Licensable activities authorised by the licence

Recorded Music - Indoors
Late Night Refreshment - Indoors and outdoors
Sale by retail of alcohol to be consumed on premises
Sale by retail of alcohol to be consumed off premises

The opening hours of the premises

For any non standard timings see **Annex 2**

Monday	11:00 - 00:30
Tuesday	11:00 - 00:30
Wednesday	11:00 - 00:30
Thursday	11:00 - 01:30
Friday	11:00 - 03:30
Saturday	11:00 - 03:30
Sunday	11:00 - 00:30

Where the licence authorises supplies of alcohol whether these are on and/ or off supplies

Sale by retail of alcohol to be consumed on premises
Sale by retail of alcohol to be consumed off premises

The times the licence authorises the carrying out of licensable activities

For any non standard timings see Annex 2 of the full premises licence

Recorded Music - Indoors

Monday	11:00 - 00:00
Tuesday	11:00 - 00:00
Wednesday	11:00 - 00:00
Thursday	11:00 - 01:00
Friday	11:00 - 03:00
Saturday	11:00 - 03:00
Sunday	11:00 - 00:00

Late Night Refreshment - Indoors and outdoors

Monday	23:00 - 00:00
Tuesday	23:00 - 00:00
Wednesday	23:00 - 00:00
Thursday	23:00 - 01:00
Friday	23:00 - 03:00
Saturday	23:00 - 03:00
Sunday	23:00 - 00:00

Sale by retail of alcohol to be consumed on premises

Monday	11:00 - 00:00
Tuesday	11:00 - 00:00
Wednesday	11:00 - 00:00
Thursday	11:00 - 01:00
Friday	11:00 - 03:00
Saturday	11:00 - 03:00
Sunday	11:00 - 00:00

Sale by retail of alcohol to be consumed off premises

Monday	11:00 - 00:00
Tuesday	11:00 - 00:00
Wednesday	11:00 - 00:00
Thursday	11:00 - 01:00
Friday	11:00 - 03:00
Saturday	11:00 - 03:00
Sunday	11:00 - 00:00

Part 2**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence**

Speedlink Services Ltd
57 Deptford Broadway
London
SE8 4PH

Registered number of holder, for example company number, charity number (where applicable)
06726666**Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol**

Temple Ubazue

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Licence No.:

Authority:

Licence Issue date: 02/01/2025

Head of Regulatory Services
Hub 1, 3rd Floor
PO Box 64529
London, SE1P 5LX
020 7525 5748
licensing@southwark.gov.uk

Annex 1 - Mandatory conditions

100 No supply of alcohol may be made under the Premises Licence -

- (a). At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or
- (b). At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.

101 Every supply of alcohol under the Premises Licence must be made, or authorised by, a person who holds a Personal Licence.

485 (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises –

- (a) games or other activities which require or encourage, or are designed to require, encourage, individuals to -
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
- (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
- (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner carries a significant risk of undermining a licensing objective;
- (d) selling or supplying alcohol in association with promotional poster or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner; and
- (e) dispensing alcohol directly by one person into the mouth of

another (other than where that other person is unable to drink without assistance by reason of disability).

487 The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

488 (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either

- (a) a holographic mark; or
- (b) an ultraviolet feature.

489 The responsible person shall ensure that -

(a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures -

- (i) Beer or cider: 1/2 pint;
- (ii) Gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) Still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available,

491 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purpose of the condition set out in paragraph (1):

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula

$$P = D + (D \times V),$$

where-

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale

or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence –

(i) the holder of the premises licence:

(ii) the designated premises supervisor (if any) in respect of such a licence; or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(iv) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(v) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax;

(2) the permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Annex 2 - Conditions consistent with the operating Schedule

340 A permanent sound-limiting device (or other similar sound-limiting equipment) shall be installed at the premises and shall be in use at all times that amplified sound is provided at the premises. The sound-limiting device (or other similar sound-limiting equipment) shall be calibrated by a professionally certified sound / acoustic engineer so that amplified sound at the premises does not give rise to a public or statutory nuisance at any time. Any temporary or permanent amplification system(s), amplified instrument(s), and microphone(s) in use at the premises shall be routed through the sound-limiting device (or other similar sound-limiting equipment) at all times.

341 The maximum number of people permitted on the premises at any one time (the 'accommodation limit') is 250 people (excluding staff).

342 On the following days, the permitted opening hours and hours permitted for licensable activities may be extended for an additional hour:

- a) Thursday, Friday, Saturday and Sunday of the Easter weekend
- b) Friday, Saturday and Sunday of both May Bank Holidays and the August Bank Holiday
- c) On the trading day on which the clocks go forward (i.e. the start of British Summer Time)
- d) From the end of permitted hours on New Year's Eve to the start of permitted hours on the following day.

343 A digital CCTV system shall be installed at the premises, shall be maintained in full working order and shall be continually recording at all times that the premises are in use. The CCTV system must be capable of capturing a clear facial image of every person who enters the premises in all lighting conditions. The CCTV system shall be correctly time and date stamped at all times. The CCTV system shall cover all interior and exterior areas of the premises, including the frontage of the premises, and shall collect clearly defined / focused footage. That all CCTV footage shall be kept for a period of thirty-one (31) days and shall be made immediately available to Police and responsible authority officers on request.

344 A member of staff shall be on duty at all times that the premises are in use, who is trained in the use of the CCTV system and who is able

to view, and download to a removable storage device, CCTV footage at the immediate request of Police and responsible authority officers.

345 Clearly legible signage shall be prominently displayed where it can easily be seen and read by customers advising to the effect that CCTV is in operation at the premises. The signage shall be kept free from obstructions at all times.

346 All relevant staff shall be trained in their responsibilities under the Licensing Act 2003, the promotion of the licensing objectives and the terms and conditions of this licence. Records pertaining to such training ('the staff training logs') shall be kept at the premises, shall be updated every 6 months and shall be made immediately available to responsible authority officers on request. The training logs shall include the trainee's name (in block capitals), the trainer's name (in block capitals), the date(s) of training and a declaration that the training has been received and understood by the trainee. If the staff training logs are a paper hardcopy then the signature of the trainee, the signature of the trainer shall be included. That all Digital records of training and/or logs shall be made immediately available to Police and responsible authority officers on request.

347 Clearly legible signs shall be prominently displayed where they can easily be seen and read by customers at all exits from the premises, requesting that:

- a. Customers leave the premises and area in a quiet and orderly manner.
- b. Entry will not be permitted to patrons who use Sylvan Road to either park, drop off or collect by private or hackney carriage vehicles.
- c. Customers do not consume alcoholic drinks bought at the premises in the vicinity of the premises. Such signs shall be maintained free from obstruction when the premises are in use in accordance with this licence.

348 Relevant members of staff shall receive first aid training and an appropriate number of persons trained in first aid shall be on the premises at all times the premises are in operation.

349 On each day of the week members of staff shall clear away any litter arising from the operation of the premises, left in the immediate

vicinity of the premises, when premises closes.

350 The sound level of music played at the premises shall be monitored regularly to prevent music played at the premises from causing public noise nuisance.

351 The sound level of music played at the premises shall be controlled at all times solely by the manager, DPS, or other person nominated by the manager or DPS.

352 All exterior doors at the premises shall be kept closed during the provision of any regulated entertainment except for immediate/emergency access and egress to and from the premises.

353 All windows at the premises shall be kept closed during the provision of any regulated entertainment.

354 When taxis are ordered for customers for the collection of customers from the premises staff members shall instruct the taxi service to instruct the taxi services drivers not to sound the driver's car horns outside the premises, but to approach the premises in person and verbally (without raised voices) alert staff that the drivers are at the premises to collect customers.

355 The details of local taxi firms will be displayed and kept at the premises and provided to customers on request.

356 A minimum of two (2) SIA registered door supervisors will be employed at the premises at all times after 22:00 on Friday, Saturday. They will be employed to control entry to the premises, to deal with the searching / scanning of customers, to deal with any anti-social or disorderly behaviour at the premises, to deescalate confrontations, to assist with emergency escape from the premises, to deal with the ejection of people from the premises, to assist management in liaising with the police regarding instances of crime and to assist with ensuring that the premises' dispersal policy is adhered to. When deployed, they shall remain at the premises until all patrons have vacated the premises and until at least 30 minutes after the premises close. The door supervisors shall be easily identifiable by hi-visibility garment.

357 A minimum of one (1) SIA registered door supervisor will be employed at the premises at all times after 22:00 on a Sunday to Thursday when the terminal hours are beyond midnight. They will be employed to control entry to the premises, to deal with the searching / scanning

of customers, to deal with any antisocial or disorderly behaviour at the premises, to de-escalate confrontations, to assist with emergency escape from the premises, to deal with the ejection of people from the premises, to assist management in liaising with the police regarding instances of crime and to assist with ensuring that the premises' dispersal policy is adhered to. When deployed, they shall remain at the premises until all patrons have vacated the premises and its immediate vicinity. The door supervisors shall be easily identifiable by hi-visibility garment.

358 The security personnel shall be equipped with mechanical counting devices to ensure that the maximum accommodation limit of the premises is not exceeded.

359 A minimum of one SIA registered door supervisor shall wear a body worn video camera and all footage is to be made available to police or responsible authority officers upon request.

360 Any individual carrying out security activities at the premises must be:

- a. authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001; or
- b. entitled to carry out that activity by virtue of section 4 of that Act.

361 The SIA registered door supervisors shall at the time of the venue closing, encourage the patrols to disperse from the local area of the venue quietly and prevent any anti-social behaviour.

362 An entry policy shall be devised and maintained at the premises. A copy of the entry policy shall be kept at the premises with the premises licence and shall be made immediately available for inspection to all responsible authority officers on request. That all digital records of training and/or logs shall be made immediately available to responsible authority officers on request. The entry policy shall cover (but not necessarily be limited to):

- a) Safe customer entry to the premises,
- b) If/when applicable searching/ scanning of attendees,
- c) The barring of customer entry to the premises for any reason,
- d) Restricted items (e.g. weapons, drugs or any other items restricted by the licensee),
- e) Pre-opening safety checks of the premises,

- f) Dealing with overcrowding and / or crowd surges
- g) Dealing with suspect packages.

363 An incident book/incident recording system shall be kept at the premises to record details of any of the following occurrences at the premises:

- a) Instances of anti-social or disorderly behaviour or Violence
- b) Calls to the police or fire brigade
- c) Abuse of staff and/or customers
- d) Ejections of people from the premises
- e) Visits to the premises by the local authority, police or fire brigade
- f) Refused sales of alcohol
- g) Any malfunction in respect of the CCTV system
- h) Any other relevant incidents.

The incident book/incident recording system shall record the time, date, location, and description of each incident as well as the printed name of the person reporting the incident and any action taken in respect of the incident. The incident book/incident recording system shall be available and accessible at the premises at all times that the premises are in use in accordance with this licence and shall be made available immediately to Police and responsible authority officers upon request. A record of the preceding 12 months' incidents shall be available at the premises at any time. All digital records of training and/or logs shall be made immediately available to police and responsible authority officers of the council on request.

364 If a Pubwatch scheme exists in respect of the local area, then the licensee/ management will join and participate in the Pubwatch scheme (details can be obtained from Southwark Police Licensing and the night-time economy team).

365 The premises must have a welfare and vulnerability policy and all staff must receive this training. All new staff must receive this training before starting their role and all staff must have refresher training every 12 months. All training must be recorded and these records must be available on immediate request by responsible authority officers. That all Digital records of training and/or logs shall be made immediately available to Police and responsible

authority officers on request.

366 Customers shall use no outside area other than those who temporarily leave the premises to smoke with no more than eight (8) people permitted to smoke at one any time. The area should be clearly marked by rope/post barrier system so as not obstruct the highway. The Staff and/or SIA registered door supervisors shall instruct customers to stay within the designated area and the area will be controlled by Staff and/or SIA registered door supervisors to prevent any disturbance to their neighbours.

367 A zero-tolerance drugs and weapons policy shall be undertaken at the premises:

- a) Anybody found with/ using drugs and/ or weapons will be ejected from the premises and shall not be admitted to the premises again.
- b) The details of any person found dealing drugs or using weapons will be taken (if possible) and given to the police.
- c) Any person who is suspected of having drugs on their person will need to consent to a search, and should they refuse the search that person shall be ejected from the premises.

368 Clearly legible signage shall be prominently displayed where it can easily be seen and read by customers in the toilets advising to the effect that the taking of illegal drugs will not be tolerated at the premises.

369 Staff shall regularly monitor the premises' toilets to ensure that they are in a clean and sanitary condition, that no prohibited and/ or illegal activities are taking place in the toilets and to check customer safety.

370 A challenge 25 scheme shall be maintained requiring that staff selling or delivering alcohol request that any customer who looks under 25 years old, and who is attempting to purchase or take receipt of alcohol, provides valid photographic identification proving that the customer is at least 18 years old. Valid photographic identification is composed of a photo driving licence, passport, UK armed services photo ID card, any Proof of Age Standards Scheme (PASS) accredited card (such as the Proof of Age London (PAL) card) or any age verification card accredited by the Secretary of State.

371 All staff involved in the sale of alcohol shall be trained in the prevention of sales of alcohol to underage persons (including the

prevention of 'proxy sales') and the challenge 25 scheme in operation at the premises. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises and be made immediately available for inspection at the premises to council and I or police officers on request.

372 Clearly legible signs shall be prominently displayed where they can easily be seen and read by customers stating to the effect that a challenge 25 policy is in operation at the premises, that customers may be asked to provide proof of age and stating what the acceptable forms of proof of age are. Such signage shall be displayed at all entrances, points of sale and in all areas where alcohol is displayed for sale. The signage shall be kept free from obstructions at all times.

373 A register of refused sales of alcohol shall be maintained in order to demonstrate effective operation of the challenge 25 policy. The register shall be used to record details of all refused sales of alcohol. The register shall be kept/ be accessible at the premises at all times. If the refusals register is a paper document, then it shall be clearly and legibly marked on the front cover as a register of refused alcohol sales, with the address of the premises and the name of the licence holder. The register shall be made immediately available for inspection at the premises to council or police officers on request.

374 The venue shall support "Ask for Angela" or another similar safety initiative and posters shall be displayed on the premises. All staff shall be trained in "Ask Angela" or a similar safety initiative and a record of this training shall be kept on the premises and made available for inspection immediately to responsible authority officers upon request. That all Digital records of training and/or logs shall be made immediately available to Police and responsible authority officers on request.

375 All alcohol supplied for consumption after 01:00 shall be decanted into either polycarbonate, recyclable plastic, or recyclable paper-based material.

376 Alcohol shall not be sold or supplied for consumption on the premises otherwise than to persons taking substantial table meals and for

consumption by such persons as ancillary to their meal.

377 A dispersal policy to assist with patrons leaving the premises in an orderly and safe manner shall be devised and maintained regarding the premises. A copy of the dispersal policy shall be accessible at the premises at all times that the premises are in operation. The policy should include (but not necessarily be limited to) the following:

- a) Details as to how customer/ staff egress at the premises shall be managed to minimise causing nuisance.
- b) Details of public transport in the vicinity and how customers will be advised in respect of it.
- c) Details of the management of taxis to and from the premises.
- d) Details of the management of any 'winding down' period at the premises.
- e) Details of the use of security and stewarding in respect of managing customer dispersal from the premises.
- f) Details of any cloakroom facility at the premises and how it is managed.
- g) Details of road safety in respect of customers leaving the premises.
- h) Details of the management of ejections from the premises.
- i) Details as to how any physical altercations at the premises are to be managed.
- j) Details of how refuse waste in the local vicinity arising through the operation of the premises will be cleared up (e.g. flyer clean up, post event clean up).

All relevant staff employed at the premises shall be trained in the latest version of the dispersal policy. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises. If the dispersal policy is a paper document then the signature of the trainees shall also be included. The dispersal policy shall be made immediately available to responsible authority officers on request. That all Digital records of training and/or logs shall be made immediately available to responsible authority officers on request.

378 There shall be no entry or re-entry permitted after 00:00 on Sunday to Thursday and 01:00 on Friday and Saturday save for those

temporarily leaving the premises to smoke.

379 There shall be no sales of alcohol or late-night refreshment for consumption off the premises after 23:00 Sunday to Thursday or after 00:00 on Friday and Saturday.

380 There shall be no externally promoted events, including DJ's.

381 Any 'off sales' of alcohol shall be provided in sealed containers to be taken away from the premises.

382 There shall be no deliveries or off sales after 00:00.

383 An additional SIA security officer shall be employed by the premises from 21:00 hours whenever the premises is open beyond 00:00 hours until 30 minutes after the terminal hour to be positioned on the corner of Old Kent Road and Sylvan Grove to ensure patrons parking on Sylvan Grove is not permitted entry to the premises and dispersal of patrons managed efficiently.

384 A telephone number for management shall be made available to local residents.

Annex 3 - Conditions attached after a hearing by the licensing authority

Annex 4 - Plans - Attached

Licence No. 884767

Plan No. n/a

Plan Date n/a

Temporary Event Notices – The Empire Lounge, Units 1 and 2, 777 Old Kent Road, London SE15 1NZ

Start Date	End Date	Times	Maximum number of attendees	Sale of alcohol?	Entertainment?	Late night refreshment?	Police objection?	EPT Objection?
27/08/2022	28/08/2022	00:01 - 03:00	100	Yes	Yes	Yes	No	No
01/10/2022	02/10/2022	00:01 - 03:00	250	Yes	Yes	Yes	No	No
29/10/2022	30/10/2022	00:01 - 03:00	250	Yes	Yes	Yes	No	No
20/11/2022	20/11/2022	00:01 - 03:00	210	Yes	Yes	Yes	No	No
03/12/2022	04/12/2022	00:01 - 03:00	210	Yes	Yes	Yes	No	No
26/11/2022	27/11/2022	00:01 - 03:00	190	Yes	Yes	Yes	No	No
10/12/2022	11/12/2022	00:01 - 03:00	200	Yes	Yes	Yes	No	No
17/12/2022	18/12/2022	00:01 - 03:00	220	Yes	Yes	Yes	No	No
24/12/2022	25/12/2022	00:01 - 03:00	250	Yes	Yes	Yes	No	No
02/12/2023	03/12/2023	00:01 - 03:00	210	Yes	Yes	Yes	No	No
09/12/2023	10/12/2023	00:01 - 03:00	210	Yes	Yes	Yes	No	No

16/12/2023	17/12/2023	00:01 - 03:00	180		Yes	Yes	Yes	No	No
23/12/2023	25/12/2023	00:01 - 03:00	180		Yes	Yes	Yes	No	No
23/11/2024	24/11/2024	00:01 - 04:00	210		Yes	Yes	Yes	No	No
30/11/2024	01/12/2024	00:01 - 04:00	210		Yes	Yes	Yes	No	No
07/12/2024	08/12/2024	00:01 - 04:00	210		Yes	Yes	Yes	No	No

Complaints to the Noise and Nuisance Team – Empire Lounge 777 Old Kent Road, London SE15 1NZ

Date	Ref	Category	Unit	Details
06/06/2021	953008	N01 Loud Music	Noise Team	Music - NR: Empire Lounge bar has the music from 11pm to 5 AM .
15/08/2021	959236	NR1 Loud Music - RR	Noise Rapid Response	Music - RR: Loud music from a club on Old Kent Road
29/08/2021	960443	NR1 Loud Music - RR	Noise Rapid Response	Music - RR: Customer has called to report loud music
24/11/2021	967027	NR1 Loud Music - RR	Noise Rapid Response	Music - RR: Loud base music from Club 777 Old Kent Road, SE15 1NZ
10/01/2022	969201	N21 Vibration	Noise Team	Vibration - NR:
06/02/2022	970724	NR1 Loud Music - RR	Noise Rapid Response	Music - RR: Resident complaining of loud music and people noise from
07/02/2022	970813	N01 Loud Music	Noise Team	Music - NR: Extremely loud penetrating bass music, Historical
26/02/2022	971896	NR1 Loud Music - RR	Noise Rapid Response	Noise - Other Unidentified - RR: Loud heavy base music coming from a
04/04/2022	974013	NR1 Loud Music - RR	Noise Rapid Response	Noise - Other Unidentified - RR: Resident reporting loud music
08/04/2022	974321	N71 Other / Unidentified	Noise Rapid Response	Noise - Other Unidentified - RR: Customer is reporting loud bass
15/04/2022	974772	N71 Other / Unidentified	Noise Rapid Response	Noise - Other Unidentified - RR: Large bass vibrations sounds like
16/04/2022	975042	N01 Loud Music	Noise Team	
17/04/2022	974814	N01 Loud Music	Noise Rapid Response	Noise - Other Unidentified - RR: Tenant reported loud music coming
08/05/2022	976265	NR1 Loud Music - RR	Noise Rapid Response	Music - RR: Loud music from 777 Old Kent Road

13/10/2022	987053	N71	Other / Unidentified	Noise Rapid Response	Noise - Other Unidentified - RR: Loud talking and shouting from a
06/11/2022	988436	NR1	Loud Music - RR	Noise Rapid Response	Noise - Other Unidentified - RR: LOUD MUSIC AND VIBRATION FROM CLUB
12/11/2022	988832	N01	Loud Music	Noise Rapid Response	Noise - Other Unidentified - RR: Loud music and base from cub
15/11/2022	988991	N01	Loud Music	Noise Team	Music - NR: Empire Lounge - Loud music and bass causing my entire
18/11/2022	989227	N01	Loud Music	Noise Rapid Response	Noise - Other Unidentified - RR: Resident reporting loud music with
19/11/2022	989261	NR1	Loud Music - RR	Noise Rapid Response	Music - RR: Loud music from Empire Lounge 777 Old Kent Road SE15 1NZ
19/11/2022	989267	N71	Other / Unidentified	Noise Rapid Response	Noise - Other Unidentified - RR: RESIDENT REPORTED LOUD MUSIC AND
03/12/2022	990062	N71	Other / Unidentified	Noise Rapid Response	Noise - Other Unidentified - RR: Empire Lounge Club playing loud
27/02/2023	994738	N01	Loud Music	Noise Team	Music - NR Empire Lounge Bar and Restaurant - Every Friday Saturday
02/04/2023	996622	N71	Other / Unidentified	Noise Rapid Response	Noise - Other Unidentified - RR Resident reported loud music from the
22/04/2023	997948	N71	Other / Unidentified	Noise Rapid Response	Noise - Other Unidentified - RR RESIDENT REPORTED LOUD MUSIC COMING
16/11/2023	A10917	NR1	Loud Music - RR	Noise Rapid Response	Music - RR Tenant reported loud music from empire lounge on 777 Old

Council NTE visits – The Empire Lounge

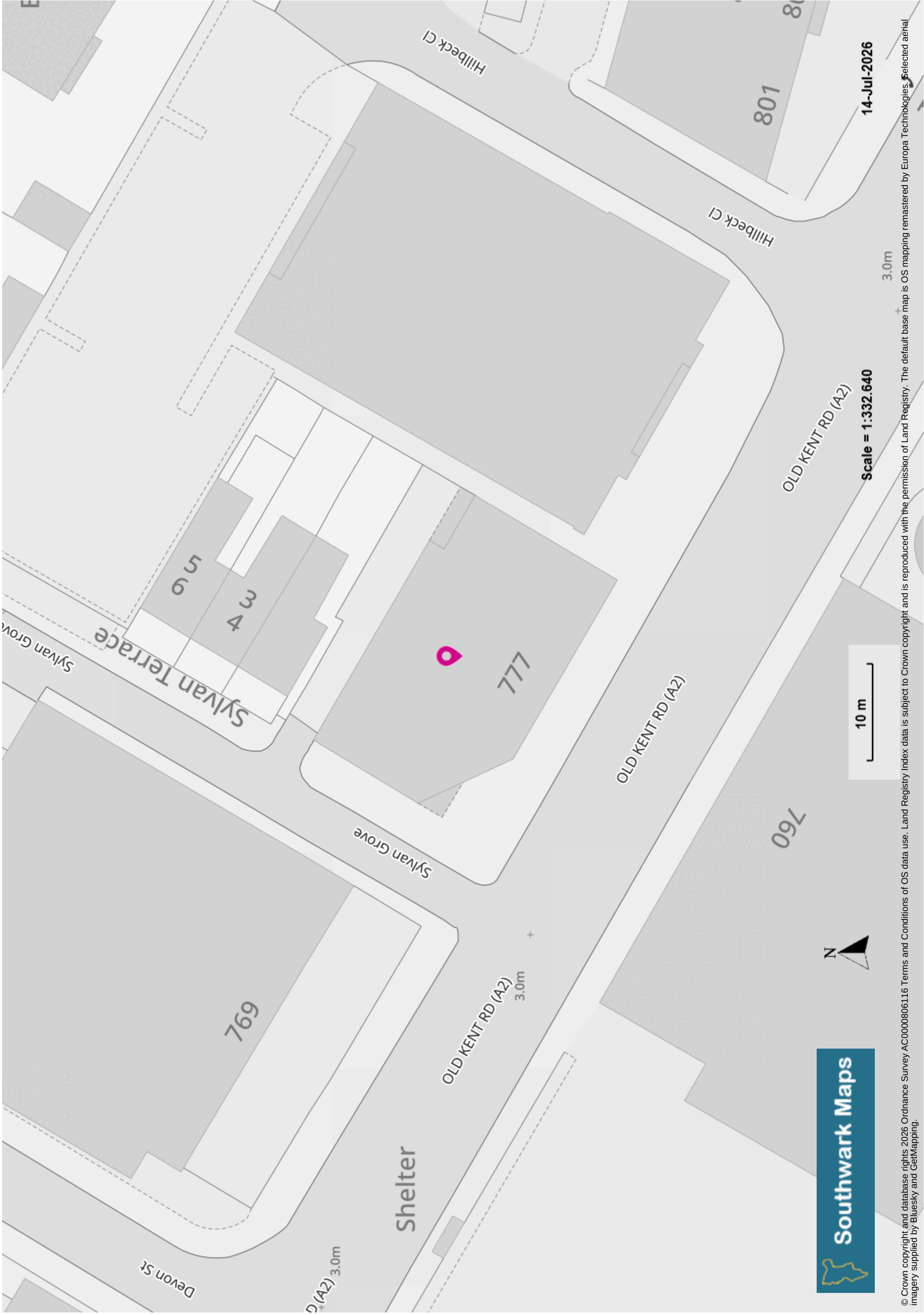
Date	Time	Notes
22/10/2021	20:51 NTE Visit	Visit to premises with Farhad Chowdhury (Principal Health & Safety Officer) and Gavin Blackburn (Planning Enforcement Officer). ATOV the premises licence holder & DPS George Nwachukwu was on site. We walked around the premises and were shown a separate entrance and exit for the premises as well as a rear fire exit. The premises has been extensively refurbished and now has dedicated toilets for patrons (X1 male toilet / X 1 female toilet and X1 disabled toilet). A kitchen has also be installed in the premises. ATOV there was a wedding party with patrons sat at tables with some dancing. Food was on display within the premises for the benefit of the wedding party. Extensive CCTV within the premises that has been specifically enabled for full facial recognition as well as CCTV covering the designated floor area of the premises as well as the external perimeter of the premises. Noted that there is a inter-connecting door between Unit 1 & Unit 2 which is currently being operated as Empire Lounge (Unit 2). I have been advised that Unit 1 Will be operated by a different DPs from Unit 2. Picture attached which shows the inter connected door between Unit 1& Unit 2. A Perimeter walk around the external part of the premises did not find any sound escape. Known residential address where complaints have been received from was used as a noise monitoring point however sound was not audible. Some parking congestion issues observed however we could not attribute this to the premises. *** Dasiy Business Park, Sylvan Grove, London SE15 1PD - File Note: *** Advised by George Nwachukwu that a premises within the Daisy Business Park around the corner from Empire Lounge is being used as a club. We have been advised that one of the units behind closed doors has been refurbished with a bar and dance floor. George Nwachukwu states the club on some nights are operating to 04:00hrs and are also sometimes providing strippers within the club. I have confirmed that we will investigate the allegation.
26/11/2021	20:28 NTE Visit	Visit to premises with Farhad Chowdhury to hand deliver a warning letter in relation to the use of the premises. Premises operational with X13 patrons within the premises eating and drinking. Music being played at background level and no compliance issues noted. The Executive Lounge, "Unit 1", 777 Old Kent Road, London, SE15 1NZ located adjacent was non-operational ATOV. Warning letter hand delivered to George Nwachukwu the premises licence holder and briefly discussed pending application for Executive lounge. I have been advised that in the event that the licensing application for Executive Lounge is granted, the inter –connecting door between Empire Lounge and Executive Lounge will be bricked up. I have been advised that both premises will then have their own independent entrances and no longer be inter – connected via an internal door within the premises. George Nwachukwu has advised that he has been awaiting the outcome of the licensing application

		for Executive Lounge before instructing building works to be completed.
26/11/2021	20:40 NTE Visit	Visit with Charlie for NTE - met Richard and Farhad. See RAC notes. Query about current application - 875588 - passed to Wes to respond.
16/01/2022	19:21 NTE Visit	Visit to premises to carry out observations following amendment to government Covid - 19 lockdown restrictions to Plan B.X18 patrons within premises eating and drinking. No music audible from perimeter of premises. No ASB activity witnessed in the immediate vicinity of the premises.
21/01/2022	20:28 NTE Visit	Visit to premises to carry out observations following amendment to government Covid - 19 lockdown restrictions to Plan B.X22 patrons within premises eating and drinking. Music was not audible from perimeter of premises. No ASB activity witnessed in the immediate vicinity of the premises. There did however appear to be some minor parking related congestion around the perimeter of the premises however I could not identify and attribute this to the operation of the premises.
23/01/2022	23:36 NTE Visit	Visit to premises to carry out observations following amendment to government Covid - 19 lockdown restrictions to Plan B.X33 patrons within premises eating and drinking. Music not audible externally when I carried out a perimeter check of the premises. X2SIA staff at the entrance of premises carrying out ID checks.
06/05/2022	23:38 NTE Visit	Observations completed very little noise escape and area outside quiet with no customers, only issue noted was cars parked on pavement.
18/08/2023	22:10 NTE Visit	Raining quiet heavily this point which along with the holidays meant most places were quiet. Only unit 2 was open with maybe 20 customers in all consuming food. Spoke with owner... George NWACHUKWU and did full check of license conditions. He disappeared for about 15 minutes when I asked for records and finally admitted he couldn't find them. Things went further downhill with the CCTV which he couldn't operate. Issues with lots of conditions... letter will follow today and be attached to LVA...georgebaron6@yahoo.com ... he was getting very stressed and it was nearly 23:00hrs by the time we got out.
18/08/2023	NTE Visit; 22:10 Letter to PLH	Dear Mr NWACHUKWU, Inspection – Premises Licence 877124, Speedlink Services Ltd T/A “The Empire Lounge”, Units 1 and 2, 777 Old Kent Road, SE15 1NZ On Friday 18th August 2023 I visited the above premises accompanied by a colleague and two members of the police night time economy team. During the course of the visit I dealt with the owner, Mr NWACHUKWU, and did a full inspection of the premises license. I noted a number of issues with license conditions that need to be addressed. These were as follows:-1. Mr NWACHUKWU couldn't locate any written records relating to licence conditions which contravened the following conditions:-“Condition 101: Every supply of alcohol under the premises license must be made, or authorised, by a person who hold a premises license.” Although a personal licence holder was present no written authorisations were available. “Condition 341: That all staff shall be trained in their responsibilities under the Licensing Act 2003 and in regards to the terms and conditions of this licence. Such training should include the prevention of sales of alcohol to underage persons, and the challenge 25 scheme in operation at the premises. Records pertaining to such training shall be kept / be accessible at

the premises at all times, shall be updated every six months and shall be made immediately available for inspection at the premises to council and /or police officers on request.” No such records were available for inspection. “Condition 354: An incident book / incident recording system shall be kept at the premises to record details of any of the following occurrences at the premises:(i) Instances of anti-social behaviour or violence(ii) Calls to the police or fire brigade(iii) Abuse of staff and / or customers(iv) Ejections of people from the premises(v) Visits to the premises by the local authority, police or fire brigade(vi) Refused sales of alcohol(vii) Any malfunction in respect of the CCTV system(viii) Any other relevant incidents The incident book / incident recording system shall record the time, date, location and description of each incident and any action taken in respect of the incident. The incident book / recording system shall be made available to officers of the council, police or fire brigade on request. A record of the preceding 12 months incidents shall be available at the premises at any time.” No such records were available for inspection. “Condition 358: That a register of refused sales of alcohol shall be maintained in order to demonstrate effective operation of the challenge 25 policy. The register shall be clearly legibly marked on the front cover as a register of refused alcohol sales, with the address of the premises and the name of the license holder. The register shall be kept / be accessible at the premises at all times. The register shall be made immediately available for inspection at the premises to council officers or police officers on request.” No such records were available for inspection. “Condition 360: That a dispersal policy will be implemented and maintained to assist with patrons leaving the premises in an orderly and safe manner and all relevant staff will be trained in the contents of this policy and made aware of any changes. A record of this training will be kept including the date and the trainee’s name and made available for inspection when requested. A copy of the dispersal policy shall be made available to the licensing officer and the police on request.” No such records were available for inspection.2. SIA Door Staff: “Condition 353: That a minimum of 2 SIA registered door supervisors shall be on duty from 22:00hrs until the premises are shut on Friday and Saturday and shall take all reasonable steps to ensure that patrons do not cause a nuisance in the vicinity of the premises.” On arrival at 22:10 hours there were two men on the door – one of whom was displaying an SIA badge. When we returned to check the SIA badges only one person was there and the second did not return for the rest of the time we were at the premises which was until shortly before 23:00hrs.3. CCTV: “Condition 340 (a) That a CCTV system shall be installed at the premises and maintained in full working order at all times that the premises are in use. Any recordings made by the CCTV system shall be retained for a minimum of 31 days and shall be made immediately available to officers of the council or police on request. The CCTV system shall record at a minimum of 6 frames per second (FPS) (b) That at all times that the premises are in operation there shall be a member of staff will be on duty who is capable of downloading recordings within a reasonable time should the police or council officers request a copy of any recordings. (c) That should the system break down then the police will be informed immediately and the system shall be repaired within two working

		days, or sooner if the police request. (d) That the system shall record inside and outside the entrance to the premises and the rear fire exit. (e) That the system shall be able to record clear images in all lighting conditions. "Mr NWACHUKWU first showed me a CCTV system maintained behind the bar in Unit 2. This was fuzzy and in black and white. The cameras appeared to be operating but he was not able to show anything other than the current images, so it was not possible to check if there was any previous recordings. He then showed me a second CCTV system in Unit 1... both covered both Units as required (inside and out). The CCTV in Unit 1 was new and had clear colour pictures... but once again Mr NWACHUKWU was unable to show me anything other than current images... again it was not possible to check if there were any previous recordings.4. Signage: Conditions 342; 352; 361 and 370 relate to signage which was complied with.5. Conditions which I was unable to check at the time of the visit. Condition 485: in relation to irresponsible drinks promotions. There was no evidence of anything like this. Condition 487: In relation to the provision of water. Mr NWACHUKWU assured me this was available. Condition 489: In relation to measures for alcohol. This was complied with but there was no sign stating that "gin; vodka; rum or whisky "are sold in 25ml measures as required by the Weights and Measures Act 1985. Condition 343: Staff trained in first aid – Mr NWACHUKWU assured me he was trained as a first aider. It may be useful to keep a record of such training with other records the business I required to maintain. Condition 349 and 350: All window and doors were kept closed during the course of the visit. Condition 359: At the time of the visit there were only about 20 customers (compliance with condition 367) on the premises – all appeared to be taking a table meal with alcohol. Condition 365 and 366: In relation to a sound limiting device. Mr NWACHUKWU showed me a device beneath the DJ controller unit but I would be unable to comment on if this was a sound limiter or if it was working. I could not comment on the following conditions at all due to the circumstances at the time of the visit: 344; 345; 346; 347; 348; 351; 355; 356; 362; 363; 364; 368; 369 and 371. The matters where non-compliance has been identified in this letter should be rectified immediately. You should note that it is an offence under section 136 of the Licensing Act 2003 for each non-compliance with a license condition. I enclose copies of advisory material for training staff on under age sales and a refusals register for your use should you not already have access to such materials. Yours faithfully Ray MOORE Principal Trading Standards Enforcement Officer Enc.
24/11/2023	21:20 NTE Visit	Mr NWACHUKWU had written records relating to training matters with the exception of the following:- "Condition 360: That a dispersal policy will be implemented and maintained to assist with patrons leaving the premises in an orderly and safe manner and all relevant staff will be trained in the contents of this policy and made aware of any changes. A record of this training will be kept including the date and the trainee's name and made available for inspection when requested. A copy of the dispersal policy shall be made available to the licensing officer and the police on request." There were no training records in respect of these matters.
08/12/2023	NTE Visit	NTE visit carried out on 24/11 no issues reported

02/03/2024	00:15 NTE Visit	00:15hrs Empire Lounge, Unit 1 & 2, 777 Old Kent Road, SE15 1NZ... full inspection / SIA OK... took the owner a while to operate the new CCTV but eventually managed to show me that it dates back 31 days...otherwise OK. Letter to follow.
27/02/2026	19:20 NTE Visit	Jamie Stubbs (Licensing Enforcement Officer) Visit undertaken at the premises at 19:20hrs on Friday, 27/02/2026. I was accompanied by the below Officer: • Clarissa O'Toole – ASB Management Officer No noise witnessed emanating from the premises ATOV. Additionally, no ASB was witnessed in the immediate vicinity of the premises. Visit to check which licence they are operating under, premises confirmed they are operating under licence 884767.
13/03/2026	21:45 NTE Visit	Visit to premises on 13/03/2026 at 21:45 I was accompanied by Vasile Buzdugan, Noise Enforcement Officer We walked in and introduced ourselves. Spoke to XXXXXXXX who introduced himself as the manager. Advised him that the premises has annual fee outstanding from last year which needs to be paid as soon as possible. XXXXXXXX said he will pass the information to George, the premises owner.



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